

TIME WARNER TELECOM OF OHIO, L.L.C.

Kentucky PSC Tariff No. 7

Original Title Page

*This Tariff, Kentucky PSC Tariff No. 7, Issued by Time Warner Telecom of Ohio, L.L.C.  
Cancels and Replaces Kentucky PSC Tariff No. 3, Issued by Time Warner Telecom of Ohio, L.P.  
d/b/a Time Warner Telecom, L.P. in its entirety.*

LOCAL SERVICES TARIFF

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General Rules and Regulations, Schedule of Rates and Charges

Applicable to

Communications Services Furnished by

TIME WARNER TELECOM OF OHIO, L.L.C.

Within the State of Kentucky

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 15 2004

PURSUANT TO KYRS 5.011  
SECTION 1

BY   
EXECUTIVE DIRECTOR

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Issued:	March 15, 2004	Effective:	April 15, 2004
Issued	Pamela Sherwood, Vice President - Regulatory Midwest		
By:	Region		
	4625 West 86 <sup>th</sup> Street, Suite 500		
	Indianapolis, IN 46268		

KYL0407

## LOCAL SERVICES TARIFF

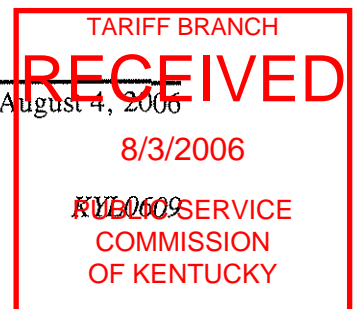
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## LOCAL SERVICES TARIFF

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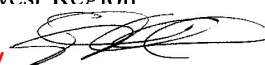
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By



Executive Director

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## LOCAL SERVICES TARIFF

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By  KYL0604  
Executive Director

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LOCAL SERVICES TARIFF

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PUBLIC SERVICE COMMISSION  
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PURSUANT TO KRS 5.015  
SECTION 2(1)

BY

PAMELA SHERWOOD

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KYL0407

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**LOCAL SERVICES TARIFF**

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**EXPLANATION OF SYMBOLS**

The following symbols shall be used in this tariff for the purpose indicated below:

- C To signify changed regulation.
- D To signify discontinued rate or regulation.
- I To signify increased rate.
- M To signify a move in the location of text.
- N To signify new rate or regulation.
- R To signify reduced rate.
- S To signify reissued matter.
- T To signify a change in text but no change in rate or regulation.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

APR 15 2004

PURSUANT TO KRS 150.011  
CERTIFICATE OF DECISION

BY



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LOCAL SERVICES TARIFF

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**APPLICATION OF TARIFF**

This tariff sets forth the end user service offerings, rates, terms and conditions applicable to the provision of services by Time Warner Telecom of Ohio, L.L.C ("Company") as authorized by the Kentucky Public Service Commission ("Kentucky PSC").

This tariff is governed by the laws of the Commonwealth of Kentucky.

Any of the Company's rates and charges may be revised, discontinued, supplemented or changed from time to time in accordance with applicable law, orders, rules and regulations of the Kentucky PSC.

All offered services are subject to available facilities and authorization from the local municipality in the jurisdiction where the service is offered.

Company may offer various unregulated services in conjunction with or ancillary to its regulated services.

To the extent facilities are available, services offered under this tariff are provided by the Company on an On-Net basis. Unless otherwise noted, prices for services offered under this tariff reflect the On-Net price for such services. Where service is provided on an Off-Net basis, additional charges may apply.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
OFFICE

APR 15 2004

PURSUANT TO THE KENTUCKY  
PUBLIC SERVICE COMMISSION

BY

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LOCAL SERVICES TARIFF

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**SECTION 1 DEFINITIONS**

For the purpose of this tariff, the following definitions will apply:

**Circuit:** The unit of bandwidth utilization for any given speed of services.

**Collocation:** An arrangement whereby the Company's switching equipment is located in a local exchange company's central office.

**Commission:** The Kentucky Public Service Commission.

**Communications Services:** The Company's regulated intrastate toll and local exchange switched telephone services and private or dedicated line services offered for both intraLATA and interLATA use.

**Company:** Time Warner Telecom of Ohio, LLC d/b/a Time Warner Telecom, L.P., the issuer of this tariff.

**Customer:** The person, firm or corporation which orders service and is responsible for the payment of charges and compliance with the Company's regulations.

**DID Trunk:** A form of local switched access that provides the ability for an outside party to call an internal extension directly without the intervention of the PBX attendant.


**Direct Inward Dial (or "DID"):** A service attribute that routes incoming calls directly to stations, by-passing a central answering point.

**Direct Outward Dial (or "DOD"):** A service attribute that allows individual station users to access and dial outside numbers directly.

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OF THE COMMISSION

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LOCAL SERVICES TARIFF

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**SECTION 1 DEFINITIONS *continued***

**Fiber Optic Cable:** A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver, which translates the message.

**Hearing Impaired:** Those persons with communication impairments, including those hearing impaired, deaf, deaf/blind, and speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf.

**IBL:** Integrated Business Line Service.

**ICB:** Individual Case Basis.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
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PURSUANT TO KRS 100.011  
DEPARTMENT OF REVENUE

BY   
EXECUTIVE CLERK

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LOCAL SERVICES TARIFF

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**SECTION 1 DEFINITIONS *continued***

**Integrated Business Line Service:** Service that allows the grouping of rate components to meet a Customer's specific need.

**Kentucky PSC:** The Kentucky Public Service Commission.

**LATA:** A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

**Monthly Recurring Charges:** The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

**Nonrecurring Charge ("NRC"):** The initial charge, usually assessed on a one-time basis, to initiate and establish service.

**NPA:** Numbering plan area or area code.

**Off-Net:** A means for carrying traffic to or from the Customer's premises, where the Company leases other company's facilities to deliver traffic to Customer location. Off-Net traffic consists of all traffic that is not considered to be On-Net traffic.

**On-Net:** A means for carrying traffic to or from the Customer's premises, where the Company connects to the point of presence in a Customer building or on a Customer's premises using only Company-owned fiber. On-Net traffic is delivered to Customer exclusively over facilities of the Company.

**PBX:** Private Branch Exchange.

**Point of Presence ("POP"):** Point of Presence - A location designated by the Company for the connection of Customer-provided wiring and terminal equipment to the services offered under the tariffs of the Company.

**Premises:** A building on contiguous property not separated by a public right-of-way. The contiguous property may be divided by the private right-of-way or easement, such as a railroad right-of-way.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY

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PURSUANT TO ORDER NO. 04-0001  
OF THE PSC

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LOCAL SERVICES TARIFF

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**SECTION 1 DEFINITIONS** *continued*

**Service Date:** The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

**Service Order:** The written request for network services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

**User or End User:** A Customer or any other person authorized by a Customer to use service provided under this tariff.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
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PURSUANT TO PUBLIC ACT 001  
OF 2003BY   
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LOCAL SERVICES TARIFF

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**SECTION 2 REGULATIONS****2.1 Undertaking of the Company****2.1.1 Scope**

- A. The Company undertakes to furnish communications service pursuant to the terms of this tariff and/or may any contract entered into between the Company and the Customer, in connection with one-way and/or two-way information transmission originating from points within the state of Kentucky, and terminating within a local calling area as defined herein.
- B. The Company is responsible under this tariff only for the services and facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own Customers.
- C. The Company reserves the right to limit the manner in which any portion of its telecommunications network ("Network") is used to protect the technical integrity of the network. The Company may discontinue or limit service, or impose requirements as required to meet changing regulatory requirements or when such requirements have a material adverse affect on the economic feasibility of providing service, as determined by the Company in its reasonable discretion.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EXECUTIVE

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PURSUANT TO ORDER NO. 04-001  
OF THE PSCBY   
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LOCAL SERVICES TARIFF

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**SECTION 2 REGULATIONS *continued*****2.1 Undertaking of the Company *continued*****2.1.2 Shortage of Equipment or Facilities**

- A. The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- B. The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
SECRETARY

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PURSUANT TO THE KENTUCKY  
PUBLIC SERVICE COMMISSIONBY   
Pamela Sherwood, Vice President - Regulatory Midwest

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LOCAL SERVICES TARIFF

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**SECTION 2 REGULATIONS *continued*****2.1 Undertaking of the Company *continued*****2.1.3 Terms and Conditions**

- A. Service is provided on the basis of a minimum period of at least six months, 24-hours per day. For the purpose of computing charges in this tariff, a month is considered to have thirty (30) days.
- B. Customers may be required to enter into written Service Orders ("Service Orders") which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. Customers will also be required to execute any other documents as may be reasonably requested by the Company.
- C. Except as otherwise stated in the tariff, at the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month to month basis at the then current rates unless terminated by either party upon thirty (30) days written notice. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the Service Order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the Service Order shall survive such termination.
- D. Service may be terminated upon written notice to the Customer if:
1. the Customer is using the service in violation of this tariff; or
  2. the Customer is using the service in violation of the law.
- E. The Company may terminate service if the Customer's material breach hereunder is not corrected within 30 days following written notice thereof.
- F. This tariff shall be interpreted and governed by the laws of the State of Kentucky without regard for its choice of laws provision.

PUBLIC SERVICE COMMISSION  
EFFECTIVE

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PURCHASE NO. 04-0011  
RECEIVED

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LOCAL SERVICES TARIFF

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**SECTION 2 REGULATIONS continued****2.1 Undertaking of the Company continued****2.1.3 Terms and Conditions continued**

- G. Any other company may not interfere with the right of any person or entity to obtain service directly from the Company. No person or entity shall be required to make any payment, incur any penalty, monetary or otherwise, or purchase any services in order to have the right to obtain service directly from the Company.
- H. The Company hereby reserves its rights to establish service packages specific to a particular Customer. These contracts may or may not be associated with volume and/or term discounts.
- I. If the Company anticipates taking any action to obtain relief under the United States Bankruptcy Code or filing an answer admitting bankruptcy or insolvency, or the Company will no longer be able to provide service, the Company will notify Customers as soon as practicable to permit Customers to obtain alternative service.
- J. All prices, terms and conditions associated with the services provided under this tariff are proprietary to the Company and will not be disclosed by the Customers to any party outside of the Customer's business entity. The Customer may not use the Company's name, logo or service mark in connection with the Customer's marketing of services to End Users, even where those services include services provided by the Company.
- K. Service is furnished subject to the conditions that it will not be used; (1) to make foul or profane expressions, (2) to impersonate another person with fraudulent or malicious intent, (3) to call another person so frequently, or at such times, or in any other manner so as to annoy, abuse, threaten, or harass the other person, (4) for any other unlawful purpose, or (5) in such a manner as to interfere with the use of the service by any other user.

APR 15 2004

PURSUANT TO PUBLIC UTILITY  
COMMISSION ORDER NO. 04-001

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LOCAL SERVICES TARIFF

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**SECTION 2 REGULATIONS *continued*****2.1 Undertaking of the Company *continued*****2.1.4 Limitations on Liability *continued*****A. Customer-Provided Equipment**

The service and facilities furnished by the Company are subject to the following limitations: the Company shall not be liable for damage arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission or other injury, including but not limited to injuries to persons or property from voltages or currents transmitted over the facilities of the Company caused by Customer-provided equipment or premises wire.

**B. Use of Facilities of Other Companies**

When the facilities of other companies are used in establishing a connection, the Company is not liable for any act, error, omission, or interruption caused by the other company or their agents or employees. This includes the provision of a signaling system database by another company.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

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PURSUANT TO KRS 501.010  
SECRETARY

BY   
Pamela Sherwood, Vice President - Regulatory Midwest

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LOCAL SERVICES TARIFF

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**SECTION 2 REGULATIONS** *continued***2.1 Undertaking of the Company** *continued***2.1.4 Limitations on Liability** *continued***C. Liability of the Company**

No liability of any nature whatsoever, including but not limited to consequential damages, shall attach to the Company for damages arising from errors, mistakes, omissions, interruptions, or delays of the Company, or its agents, servants, or employees, in the course of establishing, furnishing, rearranging, moving, terminating, or changing regulated or nonregulated service or facilities (including the obtaining or furnishing of information in respect thereof or with respect to the Customers of the service or facilities) in the absence of gross negligence or willful misconduct.

The Company is not liable under any circumstances for any act, omission, error, mistake, interruption or delay of any connecting carrier or its agents, servants or employees; nor will the Company have any such liability for providers of connections, equipment, facilities, or services other than the Company or its agents, servants, or employees.

The Company will not be liable under any circumstances for any act, omission, error, mistake, interruption or delay of any person or entity owning telecommunications facilities or providing services used by the Customer in conjunction with the Company's service, which equipment or service is related to the Service to be supplied by the Company, but which equipment or service is not furnished by the Company; or for the culpable conduct of the Customer, its agents, servants, employees, invitees, or guests, or failures of equipment, facilities or connections provided by the Customer.

The Company is not liable for interruptions, errors, delays, or defects in transmission when caused by acts of God, war, fire, riots, government authorities, or other causes beyond the Company's control.

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PURSUANT TO ORDER 5011  
PSC 03-001

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LOCAL SERVICES TARIFF

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**SECTION 2 REGULATIONS** *continued***2.1 Undertaking of the Company** *continued***2.1.4 Limitations on Liability** *continued*

- E. Approval of the above tariff language by the Kentucky PSC does not constitute a determination by the Commission that the limitation of liability imposed by the Company should be upheld by a court of law. Approval by the Commission merely recognizes that since it is the court's responsibility to adjudicate negligence and consequential damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause(s).

**2.1.5 Notification of Service-Affecting Activities**

The Company will provide the Customer reasonable notification of service affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, or removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

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OF KENTUCKY  
EFFECTIVE

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BY: 

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LOCAL SERVICES TARIFF

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**SECTION 2 REGULATIONS *continued*****2.1 Undertaking of the Company *continued*****2.1.6 Provision of Equipment and Facilities**

- A. The Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer ("System Equipment"). The Customer may not disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, nor may the Customer permit others to do so, except upon the written consent of the Company. The Customer is responsible for any damage or loss to System Equipment arising out of the negligent or willful acts or omissions of the Customer or the Customer's employees, agents or authorized users.
- B. The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the Customer.
- C. Equipment the Company provides or installs at the Customer's Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which the equipment is provided.
- D. Except as otherwise indicated, Customer-provided station equipment must comply, on a continuing basis, with the technical specifications established by the Company.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
RECEIVED

APR 15 2004

PURSUANT TO ORDER NO. 04-0017  
OF THE PUBLIC SERVICE COMMISSIONBY 

PAMELA SHERWOOD, VICE PRESIDENT

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LOCAL SERVICES TARIFF

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**SECTION 2 REGULATIONS *continued*****2.1 Undertaking of the Company *continued*****2.1.6 Provision of Equipment and Facilities *continued***

- E. The Company shall not be responsible for the installation, operation, or maintenance of any Customer-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:
1. the through transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or
  2. the reception of signals by Customer-provided equipment; or
  3. network control signaling where such signaling is performed by Customer-provided network control signaling equipment.
- F. In the event the Company, in responding to a Customer initiated service call, determines that the cause of such service call is a failure, malfunction or inadequacy of Customer-provided equipment, the Customer must compensate the Company for such service call at the then prevailing rate.
- G. The Customer is responsible for usage charges, damages and loss resulting from the unauthorized or fraudulent use by the Customer, its agents, employees or third parties, of the services provided hereunder if such charges, damages or loss results from the failure, malfunction, inadequacy or failure to properly secure Customer-provided equipment.

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EXECUTIVE DIRECTOR

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LOCAL SERVICES TARIFF

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**SECTION 2 REGULATIONS *continued*****2.1 Undertaking of the Company *continued*****2.1.7 Directory Errors**

In the absence of gross negligence or willful misconduct and except for the allowances stated below, no liability for damages arising from errors or mistakes in or omissions of directory listings, or errors or mistakes in or omissions of listings obtainable from the directory assistance operator, including errors in the reporting therefore, shall attach to the Company.

An allowance for errors or mistakes in or omissions of published directory listings for errors or mistakes in or omissions of listings obtainable from the directory assistance operator shall be given as follows:

- A. Free Listings: For free or no-charge published directory listings, credit shall be given at the rate of two times the monthly tariff rate for an additional or charge listing for each individual, auxiliary or party line, PBX trunk or Centrex attendant loop affected, for the life of the directory or the charge period during which the error, mistake or omission occurs.
- B. Charge Listings: For additional or charge published directory listings, credit shall be given at the monthly tariff rate for each such listing for the life of the directory or the charge period during which the error, mistake or omission occurs.

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LOCAL SERVICES TARIFF

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**SECTION 2 REGULATIONS *continued*****2.1 Undertaking of the Company *continued*****2.1.7 Directory Errors *continued***

- C. Operator Records: For free or charge listings obtainable from records used by the directory assistance operator, upon notification to the Company of the error, mistake or omission in such records by the Customer, the Company shall be allowed a period of three business days to make a correction. If the correction is not made in that time, credit shall be given at the rate of 2/30ths of the basic monthly rate for the line or lines in question for each day thereafter that the records remain uncorrected. (Where Centrex attendant loops are involved, credit shall be given at the rate of 2/30th of the basic monthly rate for PBX trunks.)
- D. Credit Limitation: The total amount of the credit provided for the preceding paragraphs 1, 2, and 3 shall not exceed, on a monthly basis, the total of the charges for each charge listing plus the basic monthly rate, as specified in paragraph 3, for the line or lines in question.
- E. Definitions: As used in Paragraphs 1, 2, 3, and 4 above, the terms "error", "mistake" or "omission" shall refer to a discrepancy in the directory listing or directory assistance records which the Company has failed to correct and where the error affects the ability to locate a particular Customer's correct telephone number. The terms shall refer to addresses only to the extent that an error, mistake or omission of an address places the Customer on an incorrect street or in an incorrect community.

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LOCAL SERVICES TARIFF

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**SECTION 2 REGULATIONS *continued*****2.1 Undertaking of the Company *continued*****2.1.7 Directory Errors *continued***

- F. Notice: Such allowances or credits as specified in Paragraphs 1, 2, and 3 above, shall be given upon notice to the Company by the Customer that such error, mistake, or omission has occurred; provided however, that when it is administratively feasible for the Company to have knowledge of such error, mistake or omission, the Company shall give credit without the requirement of notification by the Customer.
- G. When a Customer transfers to the Company from a prior local exchange carrier with ported numbers, the Company assumes no liability for any pre-existing directory errors associated with the ported numbers.
- H. The Customer is responsible for any charges imposed by his or her prior local exchange carrier for any directory services obtained from such local exchange carrier with respect to transferred lines.

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LOCAL SERVICES TARIFF

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**SECTION 2 REGULATIONS continued****2.1 Undertaking of the Company continued****2.1.8 Special Construction**

Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is construction undertaken:

- A. where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- B. of a type other than that which the Company would normally utilize in the furnishing of its services;
- C. over a route other than that which the Company would normally utilize in the furnishing of its services;
- D. in a quantity greater than that which the Company would normally construct;
- E. on an expedited basis;
- F. on a temporary basis until permanent facilities are available;
- G. involving abnormal costs; or
- H. in advance of its normal construction.

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LOCAL SERVICES TARIFF

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**SECTION 2 REGULATIONS *continued*****2.1 Undertaking of the Company *continued*****2.1.9 Ownership of Facilities**

Title to all facilities provided in accordance with this tariff remains in the Company, its partners, agents, contractors or suppliers.

**2.1.10 Governmental Authorizations**

The provision of services is subject to and contingent upon the Company obtaining and retaining such approvals, consents, governmental authorizations, licenses, and permits as may be required or be deemed necessary by the Company. The Company shall use reasonable efforts to obtain and keep in effect all such approvals, consents, authorizations, licenses and permits that may be required to be obtained by it. The Company shall be entitled to take and shall have no liability whatsoever, for any action necessary to bring the services into conformance with any rules, regulations, orders, decisions, or directives imposed by the Federal Communications Commission, the Kentucky PSC, or any other applicable agency, and the Customer shall fully cooperate in and take such actions as may be requested to comply with any such rules, regulations, orders, decisions or directives.

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LOCAL SERVICES TARIFF

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**SECTION 2 REGULATIONS *continued*****2.2 Prohibited Uses**

- A. The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- B. The Company may require applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and the Kentucky PSC's regulations, policies, orders, and decisions.
- C. The Company may block any signals being transmitted over its network by Customers which cause interference to the Company or other users. The Customer shall be relieved of all obligations to make payments for charges relating to any blocked service and shall indemnify the Company for any claim, judgment or liability resulting from such blockage.
- D. A Customer, joint user, or authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company will permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated communications services and the other entity meets the Company's credit criteria or makes a deposit as required by Section 2.5.2. Such a transfer will be treated as a disconnection of existing service and installation of new service, and nonrecurring installation charges as stated in this tariff will apply.

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LOCAL SERVICES TARIFF

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**SECTION 2 REGULATIONS *continued*****2.3 Obligations of the Customer****2.3.1 General**

The Customer shall be responsible for:

- A. the payment of all applicable charges pursuant to this tariff and/or the contract by which the Customer takes service;
- B. damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer's Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;
- C. providing at no charge, as specified from time to time by the Company, any equipment, space and power the Company may deem necessary to provide at the Customer's premises in order to properly provide service, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
- D. obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide telecommunications services to the Customer from the cable building entrance or property line to the location of the equipment space described in Section 2.3.1.C. Any and all costs associated with the obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to the Customer. The Company may require the Customer to demonstrate its compliance with this Section prior to accepting an order for service.

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LOCAL SERVICES TARIFF

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**SECTION 2 REGULATIONS continued****2.3 Obligations of the Customer continued****2.3.1 General continued**

- E. providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which the Company's employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain the Company's facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g., friable asbestos) prior to any construction or installation work;
- F. complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of the Company's facilities and equipment in any Customer's premises or the rights-of-way for which Customer is responsible under Section 2.3.1(D); and granting or obtaining permission for the Company's agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
- G. not creating or allowing to be placed any liens or other encumbrances on the Company's equipment or facilities; and
- H. making the Company's facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance will be made for the period during which service is interrupted for such purposes.

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LOCAL SERVICES TARIFF

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**SECTION 2 REGULATIONS *continued***

**2.3 Obligations of the Customer *continued***

**2.3.1 General *continued***

- I. Upon termination of service as provided for any reason, all amounts due from the Customer to the Company, including, but not limited to, charges for services rendered and termination liability as provided in this tariff, shall become immediately due and payable by the Customer.

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LOCAL SERVICES TARIFF

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**SECTION 2 REGULATIONS *continued*****2.3 Obligations of the Customer *continued*****2.3.2 Liability of the Customer**

- A. The Customer will be liable for damages to the facilities of the Company and for all incidental and consequential damages caused by the negligent or intentional acts or omissions of the Customer, its officers, directors, employees, agents, invitees or contractors where such acts or omissions are not the direct result of the Company's negligence or intentional misconduct.

B. Indemnification by the Customer

The Customer and any authorized or joint users, jointly and severally, shall indemnify, defend and hold the Company harmless against claims, loss, damage, and/or expense (including reasonable attorneys' fees and court costs) for libel, slander, or infringement of copyright arising from the material transmitted over its facilities, or unauthorized use of any trademark, trade name or service mark, against claims for infringement of patents arising from combining with, or using in connection with, facilities of the Company, equipment, apparatus and systems of the Customer; and against all other claims (including, without limitation, claims for damage to any business or property, or injury to, or death of, any person) arising out of any act or omission of the Customer or the Customer's agents or end users in connection with facilities provided by the Company or the Customer. In the event any such infringing use is enjoined, the Customer, authorized user or joint user at its option and expense, shall obtain immediately a dismissal or stay of such injunction, obtain a license or other agreement so as to extinguish any claim of infringement, or terminate the claimed infringing use or modify such infringement.

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LOCAL SERVICES TARIFF

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**SECTION 2 REGULATIONS *continued*****2.3 Obligations of the Customer *continued*****2.3.2 Liability of the Customer**

- C. The Customer, its agents, and any authorized or joint users, jointly and severally, shall also indemnify, defend and hold the Company harmless against: (1) all other claims arising out of any act or omission of the Customer or any person utilizing the Customer's codes, apparatus, services, or facilities, with or without the consent or knowledge of the Customer; (2) all claims, demands, losses or liabilities including but not limited to, fees and expenses of counsel arising out of any damage to business property, or injury to, or death of any person, occasioned by, or in connection with, any act or omission of the Customer or of any person utilizing the Customer's codes, services, equipment, or facilities, with or without the consent or knowledge of the Customer.

The Customer shall not assert any claim against any other Customer or user of the Company's services for damages resulting in whole or in part from or arising in connection with the furnishing of service under this tariff including but not limited to mistakes, omissions, interruptions, delays, errors or other defects or misrepresentations, whether or not such other Customer or user contributed in any way to the occurrence of the damages, unless such damages were caused solely by the negligent or intentional act or omission of the other Customer or user and not by any act or omission of the Company. Nothing in this tariff is intended either to limit or to expand Customer's right to assert any claims against third parties for damages of any nature other than those described in the preceding sentence.

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LOCAL SERVICES TARIFF

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**SECTION 2 REGULATIONS** *continued***2.4 Customer Equipment and Channels****2.4.1 General**

A user may transmit or receive information or signals via the facilities of the Company. The Company's services are designed primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this tariff. A user may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this tariff.

**2.4.2 Station Equipment**

- A. Terminal equipment on the user's premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the user. The user is responsible for the provision of wiring or cable to connect its terminal equipment to the Company point of presence.
- B. The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities comply, on a continuing basis with technical specifications established by the Company.

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LOCAL SERVICES TARIFF

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**SECTION 2 REGULATIONS** *continued***2.4 Customer Equipment and Channels** *continued***2.4.3 Interconnection of Facilities****A. Local Traffic Exchange**

Local Traffic Exchange provides the ability for another local exchange provider to terminate local traffic on the Company's network. In order to qualify for Local Traffic Exchange the call must: (a) be originated by an end user of a company that is authorized by the Kentucky PSC to provide local exchange service; (b) originate and terminate within a local calling area of the Company.

B. Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Communications Services and the channels, facilities, or equipment of others shall be provided at the Customer's expense.

C. Communications Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers which are applicable to such connections.

D. Facilities furnished under this tariff may be connected to Customer-provided terminal equipment in accordance with the provisions of this tariff. All such terminal equipment shall be registered by the Federal Communications Commission pursuant to Part 68 of Title 47, Code of Federal Regulations; and all user-provided wiring shall be installed and maintained in compliance with those regulations, and any specifications required by the Company.

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LOCAL SERVICES TARIFF

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**SECTION 2 REGULATIONS *continued*****2.4 Customer Equipment and Channels *continued*****2.4.4 Inspections**

- A. Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2(B) for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment. The Customer shall provide the Company with access for such inspections.
- B. If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.

If harm to the Company's network, personnel or services is imminent, the Company reserves the right to shut down Customer's service immediately, with no prior notice required.

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LOCAL SERVICES TARIFF

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**SECTION 2 REGULATIONS *continued*****2.5 Customer Deposits and Advance Payments****2.5.1 Advance Payments**

To safeguard its interests, the Company may require a Customer to make an advance payment before services and facilities are furnished or where special construction is involved. The advance payment will not exceed an amount equal to the nonrecurring charge(s) and one (1) month's charges for the service or facilities. In addition, the advance payment may also include an amount equal to the estimated nonrecurring charges for the special construction and recurring charges (if any) for a period to be set between the Company and the Customer. The advance payment will be credited to the Customer's initial bill. Advance payments do not accrue interest. An advance payment may be required in addition to a deposit.

**2.5.2 Deposits**

- A. To safeguard its interests, the Company may require the Customer to make a deposit to be held as a guarantee for the payment of charges. A deposit may be required if the Customer's financial condition is not acceptable to the Company or is not a matter of general knowledge. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to two (2) month's charges for tariffed services plus 30% of the monthly estimated charge for a specified Customer or; two (2) month's charges for a service or facility which has a minimum payment period of one month.

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OF KENTUCKY  
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LOCAL SERVICES TARIFF

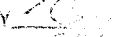
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SECTION 2 REGULATIONS *continued*2.5 Customer Deposits and Advance Payments *continued*2.5.2 Deposits *continued*

- B. A deposit may be required in addition to an advance payment.
- C. Upon discontinuance of service, the Company, within forty-five (45) days, shall automatically refund the Customer's deposit plus accrued interest, or the balance, if any, in excess of the unpaid bills including any penalties assessed for service furnished by the Company.
- D. Deposits held will accrue interest at the rate specified by the Commission.
- E. To safeguard its interests, the Company may require a residential Customer to make a deposit to be held as a guarantee for the payment of charges in accordance with Kentucky rules and laws.

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LOCAL SERVICES TARIFF

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**SECTION 2 REGULATIONS *continued*****2.6 Payment Arrangements****2.6.1 Payment for Service**

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer.

**A. Taxes, Fees and Surcharges**

The Company reserves the right to bill any and all applicable taxes, surcharges and fees, including, but not limited to: Federal Excise Tax; State Sales Tax; Municipal Taxes; Gross Receipts Taxes; and any taxes, surcharges, fees, charges or other payments contractual or otherwise, for the use of public streets or rights-of-way, whether designated as franchise fees or otherwise. As permitted by law, the Company will recover from its Customers any such charges assessed directly against the Company. Such taxes or fees will be itemized separately on the Customer's invoice or billing detail.

Certain telecommunications services are subject to state sales tax at the prevailing tax rates, if the services originate, or terminate in Kentucky, or both, and are charged to a Customer's telephone number or account in Kentucky.

**B. Kentucky Universal Service Fund (KUSF)**

In order to support funding of LifeLine service to low-income consumers, the Company will collect a monthly Kentucky LifeLine Support charge from its Customers for each local line provided by the Company. The charge per line will be applied at the rate of \$0.08 per month or at such other rate as may be required by state law.

(I)

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Effective 8/1/2004  
SUANT TO 801 KAR 2004  
SECTION 9 (1)

By  KYL0409  
Executive Director

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LOCAL SERVICES TARIFF

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SECTION 2 REGULATIONS *continued*

## 2.6 Payment Arrangements

## 2.6.1 Payment for Service

## C. Kentucky Telephone Relay Services

Where required by the Commission, the Company will participate in telephone relay services for handicapped and/or hearing impaired end users, and will comply with all regulations and requirements. The Company shall impose any monthly surcharge or any other related charge upon its local exchange telecommunications subscribers as may be required by state law.

The current charge for the TRS Surcharge is \$0.07 per line per month.

(R)

## D. Kentucky Telecommunications Access Program (TAP)

(N)

All local exchange carriers are required by the Kentucky Public Service Commission to collect the Telecommunications Access Program Surcharge from their Customers.

The Surcharge is applicable to all local exchange access lines and is assessed on a monthly basis.

The current charge for the TAP Surcharge is \$0.02 per line per month.

(N)

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SECTION 9 (1)

By



KYL0607

Executive Director

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LOCAL SERVICES TARIFF

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**SECTION 2 REGULATIONS** *continued***2.6 Payment Arrangements****2.6.2 Billing and Collection of Charges**


The Customer is responsible for payment of all charges incurred by the Customer or other users for services and facilities furnished to the Customer by the Company.

- A) Nonrecurring charges are due and payable within thirty (30) days after the date the invoice is mailed to the Customer by the Company.
- B) The Company shall present invoices for recurring charges monthly to the Customer, in advance of the month in which service is provided, and recurring charges shall be due and payable within thirty (30) days after the date the invoice is mailed to the Customer by the Company. When billing is based upon Customer usage, usage charges will be billed monthly for the preceding billing period.
- C) The Company reserves the right to deny a request for additional services or restoration of services unless and until the Customer's account is in current status.

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 LOCAL SERVICES TARIFF
 

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SECTION 2 REGULATIONS *continued*2.6 Payment Arrangements, *continued*2.6.2 Billing and Collection of Charges, *continued*

- C. When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have thirty (30) days.
- D. Billing of the Customer by the Company will begin on the service commencement date, which is the day on which the Company notifies the Customer that the service or facility is available for use, except that the service commencement date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
- E. If any portion of the payment is received by the Company after the date due, or if any portion of the payment is received by the Company in funds which are not immediately available upon presentment, then a late payment penalty shall be due to the Company. A late payment charge of 1.5% per month, for bills not paid within 30 days of receipt, is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Late payment charges are to be applied without discrimination.
- F. Objections to billed charges should be reported to the Company within 120 days of receipt of billing. Claims must include all supporting documentation and may be submitted online at <http://customers.twtelecom.com/disputes/> or by telephone at 1-800-565-8982. The Company shall make adjustments to the Customer's invoice to the extent that circumstances existing which reasonably indicate that such changes are appropriate.

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If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Kentucky PSC in accordance with the Commission's rules of procedure. Contested charges will be handled in accordance with 807 KAR 5:006, Section 9.

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LOCAL SERVICES TARIFF

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**SECTION 2 REGULATIONS *continued*****2.6 Payment Arrangements *continued*****2.6.2 Billing and Collection of Charges *continued***

- G. If service is disconnected by the Company (in accordance with Section 2.6.3 following) and later re-installed, re-installation of service will be subject to all applicable installation charges. If service is suspended by the Company (in accordance with Section 2.6.3 following) and later restored, restoration of service will be subject to the rates in this tariff.

**2.6.3 Discontinuance of Service for Cause**

Unless otherwise stated, the Customer will be given ten (10) days' written notice and allowed a reasonable time to comply with any rule or to remedy any deficiency. All notices given shall comply with 807 KAR 5:006, Section 13(5).

- A. Upon nonpayment of any amounts owing to the Company, the Company may, by giving five (5) business days' prior written notice to the Customer, discontinue or suspend service without incurring any liability, to the extent permitted to do so by law.
- B. Upon violation of any of the other material terms or conditions for furnishing service the Company may, by giving ten (10) days' prior written notice to the Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.
- C. Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.

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LOCAL SERVICES TARIFF

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**SECTION 2 REGULATIONS *continued*****2.6 Payment Arrangements *continued*****2.6.3 Discontinuance of Service for Cause *continued***

- D. Upon the Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, or failing to discharge an involuntary petition within the time permitted by law, the Company may immediately discontinue or suspend service without incurring any liability.
- E. Upon any governmental prohibition or governmental required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may immediately discontinue service without incurring any liability.
- F. In the event of fraudulent use of the Company's network, the Company may without notice suspend or discontinue service. The Customer will be liable for all related costs. The Customer will also be responsible for payment of any reconnection charges.
- G. Upon the Company's discontinuance of service to the Customer under Section 2.6.3.A or 2.6.3.B, the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff, may declare all future monthly and other charges which would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer to be immediately due and payable (discounted to present value at six percent).

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LOCAL SERVICES TARIFF

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**SECTION 2 REGULATIONS *continued*****2.6 Payment Arrangements *continued*****2.6.3 Discontinuance of Service for Cause *continued***

- H. The Customer is responsible for providing adequate access lines to enable the Company to terminate all toll free (i.e., 800/888) Service calls to the Customer's telephone equipment. Should the Customer have insufficient access lines on which to terminate toll free Service calls, the Company reserves the right to request the Customer to add additional lines for call terminations. If, after ninety (90) days, the Customer has not made the requested change, the Company, without incurring any liability, reserves the right to terminate the Customer's toll free service, with thirty (30) days written notice.

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LOCAL SERVICES TARIFF

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**SECTION 2 REGULATIONS *continued*****2.6 Payment Arrangements *continued*****2.6.4 Notice to Company for Cancellation of Service**

Customers desiring to terminate service shall provide the Company thirty (30) days written notice of desire to terminate service.

**2.6.5 Cancellation of Application for Service**

If the Customer cancels its order for service prior to the service due date, an Order Cancellation Charge will apply. The Company reserves the right to assess any documented charges from a third party that are directly associated with the Customer's request to cancel the service order.

Order Cancellation Charge	\$100.00 per circuit or 25% of the monthly recurring rate for the cancelled circuit, whichever is higher
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LOCAL SERVICES TARIFF

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**SECTION 2 REGULATIONS** *continued***2.6 Payment Arrangements** *continued***2.6.5 Cancellation of Application for Service**

- C. If the Customer requests a change in the service order (excluding requests to expedite the due date as provided by Section 2.15 of this tariff), an Order Modification Charge will apply. Written requests to delay the due date received less than 72 hours prior to the due date shall not result in the delay of billing monthly recurring charges. The Company reserves the right to assess any documented charges from a third party that are directly associated with the Customer's request to modify the service order.

Order Modification Charge      \$100.00

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LOCAL SERVICES TARIFF

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**SECTION 2 REGULATIONS *continued*****2.6 Payment Arrangements *continued*****2.6.6 Changes in Service Requested**

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

**2.6.7 Returned Check Charges**

A charge will be assessed for all checks returned by drawee bank or other financial institution for: insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or any other insufficiency or discrepancy necessitating return of the instrument at the discretion of the drawee bank or other financial institution.

Returned Check Charges:       \$20.00

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## LOCAL SERVICES TARIFF

SECTION 2 REGULATIONS *continued*

## 2.7 Service Level Standards and Allowances for Interruptions in Service

## 2.7.0 Service Level Standards

The Company offers the following service level standards for voice services:

Criterion	Definition	Standard	
Dial Tone Delay	The specific time between Customer's going off-hook and the receipt of dial tone from the service telephone central office	2.0 seconds maximum	
Post Dial Delay	The time from when the last digit is dialed to the moment the phone rings at the receiving location	2.0 seconds maximum	
Noise	Unwanted electrical signals introduced into the telephone lines by circuit component or natural disturbances which tend to degrade the performance of the line.	17 dBmC maximum	
Signal Loss	The diminishment of the signal level strength resulting in decay and quality of the call and signaling	3 dB maximum	
Minimum Loop Current	Minimum level of current between the originating and terminating locations of a call required to support accurate signaling on the call.	23 mA	(T)
Grade of Service	The probability that an attempted call will receive a busy signal, expressed as a decimal fraction. This factor is applicable only to the Company's network and not to any portions of the underlying network provided by another telephone service carrier.	P.01 or better	
Change of RespOrg	The transition of management and administration of a Customer's 8XX telephone number records in the 8XX Service Management System. This standard is applicable when a Customer transfers 8XX telephone number service from one carrier to another.	10 days maximum	

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 Executive Director

## LOCAL SERVICES TARIFF

SECTION 2 REGULATIONS *continued*2.7 Service Level Standards and Allowances for Interruptions in Service *continued*

(T)

2.7.1 General

(M)

- A. A credit allowance will be given when service is interrupted, except as specified in Section 2.7.2 following. A service is interrupted when it becomes inoperative to the Customer, e.g., the Customer is unable to transmit or receive, because of a failure of a component furnished by the Company under this tariff.
- B. An interruption period begins when the Customer reports a service, facility or circuit to be inoperative and, if necessary, releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative.
- C. If the Customer reports a service, facility or circuit to be interrupted but declines to release it for testing and repair, or refuses access to its premises for test and repair by the Company, the service, facility or circuit is considered to be impaired but not interrupted. No credit allowances will be made for a service, facility or circuit considered by the Company to be impaired.
- D. The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.
- E. If two or more trouble tickets have been opened for a particular service in a thirty (30) day period, and the cause of outage is determined to be in the Company's network or system equipment, such service will be deemed a Chronic Trouble Service. If a third trouble ticket is opened on a Chronic Trouble Service within thirty (30) days of the second trouble ticket, the Customer may disconnect the affected service without incurring termination liability.
- F. The issuance of credits pursuant to this Section shall be the Customer's sole remedy for service interruption claims.

(M)

*Material now found on this page was previously located on Page 46.*

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March 10, 2006  
SECTION 9 (1)  
By  KYL0601  
Executive Director

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LOCAL SERVICES TARIFF

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**SECTION 2 REGULATIONS continued****2.7 Service Level Standards and Allowances for Interruptions in Service continued**

(T)

**2.7.2 Limitations of Allowances**

No credit allowance will be made for any interruption in service:

- A. Due to the negligence of or noncompliance with the provisions of this tariff by any person or entity other than the Company, including but not limited to the Customer;
- B. Due to the failure of power, equipment, systems, connections or services not provided by the Company;
- C. Due to circumstances or causes beyond the reasonable control of the Company;
- D. During any period in which the Company is not given full and free access to its facilities and equipment for the purposes of investigating and correcting interruptions;
- E. A service will not be deemed to be interrupted if a Customer continues to voluntarily make use of the such service. If the service is interrupted, the Customer can get a service credit, use another means of communications provided by the Company (pursuant to Section 2.7.3), or utilize another service provider;
- F. During any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- G. That occurs or continues due to the Customer's failure to authorize replacement of any element of special construction; and
- H. That was not reported to the Company within thirty (30) days of the date that service was affected.

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Executive Director

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LOCAL SERVICES TARIFF

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**SECTION 2 REGULATIONS** *continued***2.7 Service Level Standards and Allowances for Interruptions in Service** *continued*

(T)

**2.7.3 Use of Another Means of Communications**

If the Customer elects to use another means of communications during the period of interruption, the Customer must pay the charges for the alternative service used.

**2.7.4 Application of Credits for Interruptions in Service****A. Trouble Reporting**

If the Customer encounters a problem with any service after the actual completion date, the Customer must obtain a trouble ticket by calling 1-800-829-0420 for transport services, or 1-888-246-0608, for switched services. The Company will issue a credit for service interruptions, if applicable, in accordance with this tariff. The duration of the problem is determined solely by the date and time the trouble ticket was opened and subsequently closed out as a resolved issue. Credits will not be issued unless a trouble ticket exists for the circuit in question.

**B.** An interruption begins when the Customer reports a service, facility, or circuit to be interrupted and releases it for testing and repair. An interruption period ends when the service, facility, or circuit is operative. If the Customer reports a service, facility, or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.

**C.** For calculating credit allowances, every month is considered to have 30 days. A credit allowance is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.

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## LOCAL SERVICES TARIFF

SECTION 2 REGULATIONS *continued*2.7 Service Level Standards and Allowances for Interruptions in Service *continued*

(T)

2.7.4 Application of Credits for Interruptions in Service *continued*

## D. Calculation of Credit for Service Interruption

The Company guarantees that voice services shall have a minimum service availability of 99.99%. Availability is defined as the time the Company's network is available for processing a telephone call. Upon Customer's request, Company shall credit Customer's invoice for service interruptions of five minutes or more. Credit allowance will be calculated as a percentage of the monthly recurring charge for the affected service(s) as follows:

(T)

<u>Length of Interruption</u>	<u>Credit Allowance</u>
More than 5 minutes up to 4 hours	5%
More than 4 hours up to 8 hours	10%
More than 8 hours up to 12 hours	15%
More than 12 hours up to 16 hours	20%
More than 16 hours up to 24 hours	35%
More than 24 hours	50%

(T)


## E. Credit to Customer

Credits attributable to any billing period for interruptions of service shall not exceed the total charges for that period for the service and facilities furnished by the Company rendered useless or substantially impaired.

## F. Chronic Trouble Service

If two or more trouble tickets have been opened for a particular service in a thirty (30) day period, and the cause of outage is determined to be in the Company's network or system equipment, such service will be deemed a Chronic Trouble Service within thirty (30) days of the second trouble ticket, the Customer may disconnect the affected service without incurring termination liability

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SECTION 9 (1)  
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LOCAL SERVICES TARIFF

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**SECTION 2 REGULATIONS *continued*****2.7 Allowances for Interruption in Service *continued*****2.7.5 Limitations on Allowances *continued***

- G. that occur or continue due to the Customer's failure to authorize replacement of any element of special construction.


**2.7.6 Cancellation For Service Interruption**

Cancellation or termination for service interruption is permitted only if any circuit experiences a single continuous outage of eight (8) hours or more or cumulative service credits equaling sixteen (16) hours in a continuous twelve (12) month period. The right to cancel service under this provision applies only to the single circuit which has been subject to the outage or cumulative service credits.

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LOCAL SERVICES TARIFF

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**SECTION 2 REGULATIONS continued****2.7 Service Level Standards and Allowances for Interruptions in Service continued**

(T)

**2.7.5 Time and Materials Charges**

Time and Materials Charges are charges for work performed on the Customer's side of the demarcation or to isolate trouble to the Customer's side of the demarcation point by a Company employee at the Customer's request that are not covered by other charges. Chargeable time is labor which includes, but is not limited to, work preparation, actual work, trouble isolation and clean-up. Material Charges are the items required to fulfill the job requirements. Any work required to establish or reestablish network access on the network side of the demarcation point is excluded from Time and Materials Charges.

Included in Time and Materials Charges are Initial and Additional Time and Material Charges, the Trouble Isolation Charge, the Optional Testing and Monitoring Charge and the Dispatch Charge.

**A. Time and Materials Charge Elements****1. Initial Time and Material Charge (ITM):**

The first 30 minute increment or fraction thereof of billable premises work performed on the Customer's premises.

Initial Time and Material Charge        \$75

**2. Additional Time and Material Charge (ATM)**

Each 30 minute increment or fraction thereof beyond the first 30 minute increment of billable premises work performed on the Customer's premises.

Additional Time and Material Charge    \$50 per 30 minute increment

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LOCAL SERVICES TARIFF

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SECTION 2 REGULATIONS *continued*2.7 Service Level Standards and Allowances for Interruptions in Service *continued*2.7.5 Time and Materials Charges *continued*A. Time and Materials Charge Elements *continued*

## 3. Trouble Isolation Charge (TIC)

When a Customer reports a trouble to the Company for repair or trouble isolation and no trouble is found in the Company's facilities and/or network, the Customer shall be responsible for payment of a Trouble Isolation Charge for the period of time from when Company personnel are engaged or dispatched to the Customer's premises to when the work is completed. Trouble isolated to Company facilities and/or network will result in no charge to the Customer.

A Customer is entitled to request Trouble Isolation via a Smart Jack Loop up with a result of no trouble found in the Company network a maximum of 4 instances in any given 30 day period without the assessment of a TIC charge to the Customer. Each request in excess of the maximum 4 requests within 30 days at a single customer location shall result in a TIC charge. In addition, if the Customer requests additional assistance from Company personnel in isolating the trouble beyond the Smart Jack Loop-up Process a TIC Charge will apply for each such request.

Trouble Isolation Charge           \$85 per occurrence (R)

## 4. Optional Testing and Monitoring Charge (OTM)

If, after a Customer report of trouble to the Company, the Customer has been notified that no trouble is found in the Company facilities and/or network, the Customer may request that the Company continue to assist with network testing and/or monitoring or otherwise continue to assist the Customer and/or its vendor. In such instance, the Customer will be assessed additional charges for the period of time from which Company personnel are engaged or dispatched to the Customer's premises to the time when the work is completed.

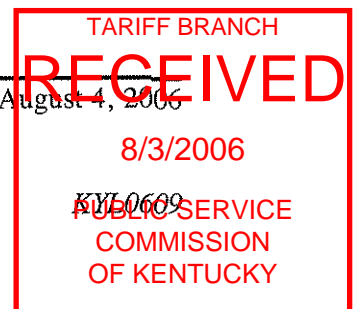
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Optional Testing and Monitoring Charge       \$300 per occurrence

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LOCAL SERVICES TARIFF

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SECTION 2 REGULATIONS *continued*

2.7 Service Level Standards and Allowances for Interruptions in Service *continued*

(T)

2.7.5 Time and Materials Charges *continued*

A. Time and Materials Charge Elements *continued*

5. Dispatch Charge

The Dispatch Charge is a charge per premise visit or series of visits by a Company Field Technician to the Customer's premise for the purpose of performing billable premises work authorized or requested by the Customer or the Customer's authorized representative. The Dispatch Charge may be assessed in addition to all applicable Initial and Additional Time and Materials charges, Trouble Isolation Charge and Optional Testing and Monitoring Charge.

Dispatch Charge

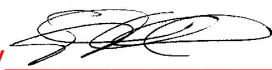
\$50 per occurrence

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Executive Director

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LOCAL SERVICES TARIFF

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**SECTION 2 REGULATIONS *continued*****2.8 Cancellation of Service/Termination Liability**

If a Customer cancels a Service Order or terminates services before the completion of the term for any reason other than a service interruption (as defined in Section 2.7.1) or where the Customer breaches the terms in the Service Order, the Customer may be requested by the Company to pay to Company termination liability charges, which are defined below. These charges shall become due and owing as of the effective date of the cancellation or termination and be payable within the period set forth in Section 2.6.2.

**2.8.1 Termination Liability**

In the event that the Customer terminates Service prior to the end of the term, as stated on the Service Order, or in the event the Company terminates service for the Customer's material breach, the Customer's termination liability shall be 100% of the monthly recurring charges for the remainder of the term. The Company reserves the right to impose termination charges at a higher rate than stated hereunder if the Company incurs unusually high capital costs to provide or remove service(s) to or from the Customer's location. The Company also reserves the right to assess any documented charges from a third party that are directly associated with the Customer's request to terminate service.

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LOCAL SERVICES TARIFF

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**SECTION 2 REGULATIONS *continued*****2.9 Customer Liability for Unauthorized Use of the Network**

Unauthorized use of the network occurs when a person or entity that does not have actual, apparent, or implied authority to use the network, obtains the Company's services provided under this tariff.

**2.9.1 Customer Liability for Fraud and Unauthorized Use of the Network**

- A. The Customer is liable for the unauthorized use of the network obtained through the fraudulent use of a Company calling card, if such a card is offered by the Company, or an accepted credit card, provided that the unauthorized use occurs before the Company has been notified.
- B. A Company calling card is a telephone calling card issued by the Company at the Customer's request, which enables the Customer or user(s) authorized by the Customer to place calls over the network and to have the charges for such calls billed to the Customer's account.

An accepted credit card is any credit card that a cardholder has requested or applied for and received, or has signed, used, or authorized another person to use to obtain credit. Any credit card issued as a renewal or substitute in accordance with this paragraph is an accepted credit card when received by the cardholder.

- C. The Customer must give the Company written or oral notice that an unauthorized use of a Company calling card or an accepted credit card has occurred or may occur as a result of loss, and/or theft.

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**SECTION 2 REGULATIONS** *continued***2.9 Customer Liability for Unauthorized Use of the Network** *continued***2.9.1 Customer Liability for Fraud and Unauthorized Use of the Network** *continued*

- D. The Customer is responsible for payment of all charges for calling card services furnished to the Customer or to users authorized by the Customer to use service provided under this tariff, unless due to the negligence of the Company. This responsibility is not changed due to any use, misuse, or abuse of the Customer's service or Customer-provided equipment by third parties, the Customer's employees, or the public.

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**SECTION 2 REGULATIONS *continued*****2.10 Use of Customer's Service by Others****2.10.1 Resale and Sharing**

There are no prohibitions or limitations on the resale of services. Any service provided under this tariff may be resold to or shared with other persons at the option of Customer, subject to compliance with any applicable laws of the Kentucky Public Service Commission's regulations governing such resale or sharing. The Customer remains solely responsible for all use of services ordered by it or billed to its telephone number(s) pursuant to this tariff, for determining who is authorized to use its services, and for notifying the Company of any unauthorized use.

**2.10.2 Joint Use Arrangements**

Joint use arrangements will be permitted for all services provided under this tariff. From each joint use arrangement, one member will be designated as the Customer responsible for the manner in which the joint use of the service will be allocated. The Company will accept orders to start, rearrange, relocate, or discontinue service only from the Customer. Without affecting the Customer's ultimate responsibility for payment of all charges for the service, each joint user shall be responsible for the payment of the charges billed to it.

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**SECTION 2 REGULATIONS *continued*****2.11 Services to Hearing Impaired**

**2.11.1** Residential Hearing Impaired Customers or Hearing Impaired members of a Customer's household, upon written application and upon certification of their impaired status, which is evidenced by either a certificate from a physician, health care official, or state agency, or a diploma from an accredited educational institution for the impaired, may receive a discount off their message toll service rates, and, if they utilize telebraille devices, they may receive free access to local and intrastate long distance directory assistance. Additionally, TDD lines maintained by nonprofit organizations and governmental agencies, upon written application and verification that such lines are maintained for the benefit of the impaired may receive a discount off their message toll service rates.

**2.11.2** Upon receipt of the appropriate application, and certification or verification, the following discounts off basic message toll service shall be made available for the benefit of the Hearing Impaired: the evening discount off the intrastate, interexchange, customer-dialed, station to station calls originating 8:00 a.m. to 4:59 p.m. Monday through Friday; the night/weekend discount off the intrastate, interexchange, customer-dialed, station to station calls originating 5:00 p.m. to 10:59 p.m. Sunday through Friday, and New Year's Day, Independence Day, Labor Day, Thanksgiving, and Christmas.

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SECTION 2 REGULATIONS *continued*2.12 Transfers and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties:

- A. to any subsidiary, parent company or affiliate of the Company; or
- B. pursuant to any sale or transfer of substantially all the assets of the Company; or
- C. pursuant to any financing, merger or reorganization of the Company.

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**SECTION 2 REGULATIONS *continued*****2.13 Notices and Communications**

- 2.13.1** The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 2.13.2** The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- 2.13.3** Any notice and similar communication concerning services provided under this tariff shall be in writing, and shall be either (i) delivered in person, or (ii) sent by certified mail, return receipt requested, or (iii) sent by facsimile electronically confirmed and followed up immediately by regular mail. Notices shall be sent to the parties' respective addresses as they appear on the Service Order(s) or as designated by either party pursuant to this section. A notice is deemed given when delivered.
- 2.13.4** The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

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SECTION 2 REGULATIONS *continued*2.14 Primary Interexchange Carrier (PIC) Selection2.14.1 General

Within the first thirty (30) days of new service, a Customer may change his or her interLATA and/or intraLATA long distance carrier at no charge. After this thirty (30) day period, the Customer will incur a charge each time there is a change in either the interLATA or intraLATA long distance carrier associated with the Customer's line after the initial installation of service. If the Customer changes the interLATA and the intraLATA carrier on the same order, only one charge will be assessed.

2.14.2 Options

Option A: Customer may select the Company as the presubscribed carrier for IntraLATA toll calls subject to presubscription.

Option B: Customer may select her/his interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option C: Customer may select a carrier other than the Company or the Customer's interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option D: Customer may select no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the Customer to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

2.14.3 Primary Interexchange Carrier Change Charges

## A) Application of Charges

After a Customer's initial selection of a toll carrier, for any change thereafter, a nonrecurring PIC Change Charge will apply.

B) Nonrecurring Charges  
Per business line or trunk

\$5.00

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**SECTION 2 REGULATIONS *continued*****2.15 Expedited Due Date Service****2.15.1 General**

Upon acceptance of the Customer's application for service, the Company will notify the Customer of the timeframe in which service will be installed. When a Customer requests that service be provided in advance of the established service interval, and the Company is able to comply, an Expedited Due Date Service charge will apply.

**2.15.2 Charges**

The charge is applicable per exchange, per request and applies in addition to any normal service and installation charges applicable. The Company reserves the right to assess any documented charges from a third party that are directly associated with the Customer's request to expedite the service order.

**2.15.3 Limitation of Liability**

The Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused directly or indirectly when an established expedited due date is not met by the Company.

**2.15.4 Charges**

Expedited Due Date Charge	\$250.00 Per Analog, Digital or PBX Trunk or PRI
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**SECTION 2 REGULATIONS *continued*****2.16 Trouble Reporting**

If the Customer encounters a problem with any service after the actual completion date, the Customer must obtain a trouble ticket by calling 1-800-829-0420 for transport services, or 1-888-245-0608 for switched services. The Company will issue a credit for service interruptions, if applicable, in accordance with this tariff. The duration of the problem is determined solely by the date and time the trouble ticket was opened and subsequently closed out as a resolved issue. Credits will not be issued unless a trouble ticket exists for the circuit in question.

**2.17 Service Provided Pursuant to Term Agreement**

Upon expiration of a term contract, the service term will renew automatically at the same terms and conditions for successive one-year terms unless either party notifies the other 30 days prior to the expiration of the then current term that it wishes to terminate the service.

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**SECTION 2 REGULATIONS *continued*****2.18 Emergency / Crisis / Disaster Restoration and Provisioning Telecommunications Service Priority**

(N)

**2.18.1 General**

- A. The Telecommunications Service Priority (TSP) Program is a federal program used to identify and prioritize telecommunications services that support national security or emergency preparedness (NS/EP) missions.

NS/EP services are defined as those telecommunications services which are used to maintain a state of readiness or respond to and manage any event or crisis which causes or could cause injury or harm to the population, damage or loss to property, or degrades or threatens the NS/EP posture of the United States.

TSP restoration and/or provisioning shall be provided in accordance with Part 64, Appendix A of the Federal Communications Commission's Rules and Regulations (47 C.F.R.), and the "Service Vendor Handbook For The Telecommunications Service Priority (TSP) Program" and the "Service User Manual for the Telecommunications Service Priority (TSP) System" (NCS Manual 3-1-1) (Service User Manual) issued and updated as necessary by the Office of Priority Telecommunications (OPT) of the National Communications System. Any changes to or reissuance of these regulations or manuals supersede tariff language contained herein.

(N)

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**SECTION 2 REGULATIONS** *continued***2.18 Emergency / Crisis / Disaster Restoration and Provisioning Telecommunications Service Priority** *continued***2.18.1 General** *continued*

- B. The TSP program has two components, restoration and provisioning.
1. A restoration priority is applied to new or existing telecommunications services to ensure restoration before any other services during a service outage. TSP restoration priorities must be requested and assigned before a service outage occurs.
  2. A provisioning priority is obtained to facilitate priority installation of new telecommunications services during a service outage. Provisioning on a priority basis becomes necessary when an end-user has an urgent requirement for a new NS/EP service that must be installed immediately or by a specific due date that can be met only by a shorter than standard or expedited Company provisioning time frame. As a matter of general practice, existing TSP services will be restored before provisioning new TSP services.

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**SECTION 2 REGULATIONS** *continued***2.18 Emergency / Crisis / Disaster Restoration and Provisioning Telecommunications Service Priority** *continued***2.18.2 TSP Request Process****A. Restoration**

To request a TSP restoration priority assignment, a prospective TSP user must:

1. Determine that the user's telecommunications service supports an NS/EP function under one of the following four TSP categories.

National Security Leadership

National Security Posture and U.S. Population Attack Warning

Public Health, Safety, and Maintenance of Law and Order

Public Welfare and Maintenance of National Economic Posture

2. Identify the priority level to be requested for the telecommunications service. The priority level is determined by the end-user's TSP category and service profile. The service profile defines the user's level of support to the portion of the telecommunications service that the user owns and operates, such as customer premises equipment or wiring. The five levels of priority and seven element groups that define the service profile are contained in the Service User Manual.

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**SECTION 2 REGULATIONS** *continued***2.18 Emergency / Crisis / Disaster Restoration and Provisioning Telecommunications Service Priority** *continued***2.18.2 TSP Request Process** *continued***A. Restoration** *continued*

3. Complete the TSP Request for Service Users form (SF 315) available on the National Communications System (NCS) website (<http://tsp.ncs.gov/>).
4. For non-federal users, have their TSP requests approved by a federal agency sponsor. Non-federal users should contact the OPT, at the NCS website (<http://tsp.ncs.gov/>), for information on identifying a sponsor for TSP requests.
5. Submit the SF 315 to the OPT.
6. Upon receipt of the TSP Authorization Code from the OPT, notify the Company, and include the TSP Authorization Code in any service order to the Company requesting restoration of NS/EP services.

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**SECTION 2 REGULATIONS** *continued***2.18 Emergency / Crisis / Disaster Restoration and Provisioning Telecommunications Service Priority** *continued***2.18.2 TSP Request Process,** *continued***B. Provisioning**

To request a TSP provisioning priority assignment, a prospective TSP user must follow the same steps listed in 2.18.2.A above for restoration priority assignment except for the following differences. The user should:

Certify that its telecommunications service is an Emergency service. Emergency services are those that support one of the NS/EP functions listed in 2.18.2.A.1 above and are so critical that they must be provisioned at the earliest possible time, without regard to cost to the user.

Verify that the Company cannot meet the service due date without a TSP assignment.

Obtain approval from the end-user's invocation official to request a provisioning priority. Invocation officials are designated individuals with the authority to request TSP provisioning for a telecommunications service, and include the head or director of a federal agency, commander of a unified/specified military command, chief of a military service, commander of a major military command, or state governor.

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**SECTION 2 REGULATIONS** *continued***2.18 Emergency / Crisis / Disaster Restoration and Provisioning Telecommunications Service Priority** *continued***2.18.3 Responsibilities of the End-User**

End-users or entities acting on their behalf must perform the following:

- A. Identify telecommunications services requiring priority.
- B. Request, justify, and revalidate all priority level assignments. Revalidation must be completed every 2 years, and must be done before expiration of the end-user's TSP Authorization Code(s).
- C. Accept TSP services by the service due dates.
- D. Have Customer Premises Equipment (CPE) and Customer Premises Wiring (CPW) available by the requested service due date and ensure (through contractual means or otherwise) priority treatment for CPE and CPW necessary for end-to-end service continuity.
- E. Pay the Company any authorized costs associated with priority services.
- F. Report to the Company any failed or unusable services with priority levels.
- G. Designate a 24-hour point of contact for each TSP request and apprise the OPT.
- H. Cooperate with the OPT during reconciliation (comparison of NS/EP service information and resolution of any identified discrepancies) and revalidation.

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**SECTION 2 REGULATIONS** *continued***2.18 Emergency / Crisis / Disaster Restoration and Provisioning Telecommunications Service Priority** *continued***2.18.4 Responsibilities of the Company**

The Company will perform the following:

- A. Provide TSP service only after receipt of a TSP authorization code.
- B. Revoke TSP services at the direction of the end-user or OPT.
- C. Ensure that TSP Program priorities supersede any other telecommunications priority that may be provided (other than control services and order wires).
- D. Designate a 24-hour point of contact to receive reports of TSP service outages from TSP service users.
- E. Designate a 24-hour point of contact to coordinate TSP processes with the OPT.
- F. Confirm completion of TSP service order activity to the OPT.
- G. Participate in reconciliation of TSP information at the request of the OPT.
- H. Ensure that all subcontractors complete reconciliation of TSP information with the service vendor.
- I. Ensure that other carriers supplying underlying facilities are provided information necessary to implement priority treatment of facilities that support NS/EP services.

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**SECTION 2 REGULATIONS *continued*****2.18 Emergency / Crisis / Disaster Restoration and Provisioning Telecommunications Service Priority *continued*****2.18.4 Responsibilities of the Company**

- J. Assist in ensuring that priority level assignments of NS/EP services are accurately identified "end-to-end" by providing to subcontractors and interconnecting carriers the restoration priority level assigned to a service.
- K. Disclose content of the NS/EP TSP database only as may be required by law.
- L. Comply with regulations and procedures supplemental to and consistent with guidelines issued by the OPT.

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**SECTION 2 REGULATIONS** *continued***2.18 Emergency / Crisis / Disaster Restoration and Provisioning Telecommunications Service Priority** *continued***2.18.5 Preemption**

When spare facilities are not available, it may be necessary for the Company to preempt the facilities required to provision or restore a TSP service. When preemption is necessary, non-TSP services may be preempted based on the Company's best judgment. If no suitable spare or non-TSP services are available, the Company may preempt an existing TSP service to restore a TSP service with a higher restoration priority assignment. When preemption is necessary, prior consent of the service user whose service will be preempted is not required; however, the Company will make every reasonable effort to notify the preempted customer of the action to be taken.

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**SECTION 2 REGULATIONS *continued*****2.19 Government Emergency Telecommunications Service (GETS)****2.19.1 Description of Service**

The Government Emergency Telecommunication Service (GETS) provides authorized federal government end users with a National Security and Emergency Preparedness (NS/EP) switched voice and data communications service utilizing the public switched network through a special code(s) in the Company's end offices. Access is accomplished through the use of the 710 non-geographical Numbering Plan Area (NPA). GETS is activated at the request of the federal government or its authorized agent. GETS facilities may not be used for non-national security or non-emergency government telecommunications, non-GETS services or by unauthorized end users. A one hundred percent (100%) PIU factor will apply to GETS access minutes and nonrecurring charges.

**2.19.2 GETS Service Area**

GETS is available in all areas where facilities permit. The 710 non-geographical NPA will be opened in all areas in which GETS is available.

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**SECTION 2 REGULATIONS** *continued***2.19 Government Emergency Telecommunications Service (GETS)** *continued***2.19.3 GETS Features****A. Alternate Carrier Routing (ACR)**

Company does not provide GETS ACR functionality.

**B. Calling Party Number (CPN)**

Company does not provide GETS CPN functionality.

**C. High Probability of Completion (HPC)**

1. GETS High Probability of Completion (HPC) provides GETS users with enhanced routing priority in the public switched network. HPS significantly improves the completion of GETS NS/EP calls under severe network congestion and damage conditions, including, but not limited to natural disasters and national emergencies.
2. The HPC feature sets the call priority value and provides the capability to queue the GETS NS/EP access call against a busy Switched Access trunk group in a route list until a member of that trunk group become idle. As soon as a trunk group member becomes idle, it is offered to the queued GETS NS/EP access call before any other calls are processed.

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**SECTION 2 REGULATIONS** *continued***2.19 Government Emergency Telecommunications Service (GETS)** *continued***2.19.3 GETS Features** *continued***C. High Probability of Completion (HPC)** *continued***2** *continued*

Calls processed through the HPC feature will be exempt from the following restrictive network management controls:

- a. Cancel To (CANT). CANT prevents a specified percentage of calls from accessing a trunk group and normally leads to final treatment.
- b. Cancel From (CANF) when set at less than 100%. CANF prevents a specified percentage of calls from overflowing a trunk group.
- c. (SKIP) when set at less than 100%. SKIP prevents a specified percentage of calls from accessing a trunk group and instead allows the call to advance to the next treatment.
- d. Call Gap. Call Gap limits the rate of calls accepted for a specified code or to a particular number during a period of time.

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**SECTION 2 REGULATIONS** *continued***2.19 Government Emergency Telecommunications Service (GETS)** *continued***2.19.3 GETS Features** *continued***C. High Probability of Completion (HPC)** *continued***2** *continued*

e. Automatic Code Gap (ACG). ACG limits messaging between AIN SSPs and the AIN SCP. Although this control is an AIN control, the exemption is triggered by the HPC identify of a call.

3. The HPC feature works with Switched Access trunk groups equipped with SS7 Out of Band Signaling or with Equal Access Multifrequency Address Signaling. The HPC feature is available in specified wire centers only as negotiated between the Company and the federal government or its authorized user.
4. Company will support the switch vendor's GETS HPC Feature Set requirements, HPC Activated Features requirements and HPC Network Capabilities Requirements.
5. Company will provide GETS-specific Operational Measurements (thirty-minute office-level measurements designed for consistency with LEC operational systems and engineering practices) and Network Management Measurements (discretes and five-minute measurements, both office- and trunk-level, for use with LEC network management centers).

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**SECTION 2 REGULATIONS** *continued*

**2.19 Government Emergency Telecommunications Service (GETS)** *continued*

2.19.4 Maintenance and Testing

- A. Company shall maintain TQ on all trunk groups specified by the GETS agreement between the Company and the federal government.
- B. Company will support GETS Standard Service Testing requirements.
- C. Company will support GETS Remote Service Verification Process (RSVP) testing requirements.

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**SECTION 2 REGULATIONS *continued*****2.19 Government Emergency Telecommunications Service (GETS) *continued*****2.19.5 Cancellation of Service**

Prior to deployment of the GETS service, the federal government may terminate performance of work, in whole or in part, if termination is in the federal governments' best interest. The Company, upon receiving a Notice of Termination, will:

immediately stop work as specified in the notice;

execute no further subcontracts or orders for materials, services or facilities except to complete the continued portion of the contract;

terminate all subcontracts to the extent related to work terminated;

settle all outstanding liabilities and termination settlement proposals;

transfer title and deliver to the federal government all work in progress, plans, information and other information which would normally be furnished to the federal government if the GETS service had been implemented;

complete performance of work not terminated;

protect property related to GETS service in which the federal government has an interest; and

submit a final termination settlement proposal no later than one year from the effective date of termination, unless extended in writing by the federal government within the one year period.

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**SECTION 2 REGULATIONS** *continued***2.19 Government Emergency Telecommunications Service (GETS)** *continued***2.19.6 Rates and Charges****A. HPC Rates and Charges**

Company offers all HPC features as a bundled set with the exception of RSVP and OA&M Data Collection and Delivery. These exceptions are separately priced and offered to the GETS IC as options.

HPC Service Preparation Charge \$650.00

A one-time charge covering costs that are independent of the quantity of switches (e.g., product management, development of methods and procedures for implementation, identifying trunk groups for trunk queuing, network acceptance testing, etc.).

HPC Nonrecurring Per Switch Charge \$182.00

A one-time implementation charge per end office or access tandem switch (e.g., provisioning a switch to set HPC, provision Trunk Queuing on trunk groups).

HPC Monthly Recurring Per Switch Charge \$30.00

Firm-fixed monthly charge per end office or access tandem switch to cover ongoing costs (e.g., maintenance, standard operational readiness testing, resources utilization, etc.).

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**SECTION 2 REGULATIONS** *continued***2.19 Government Emergency Telecommunications Service (GETS)** *continued***2.19.6 Rates and Charges** *continued***A. HPC Rates and Charges** *continued*

HPC Service Change Charge \$150.00

A one-time per switch charge for any request for HPC service configuration changes, including changes to the numbers provisioned to set HPC and Trunk Queuing parameters. This charge is independent of the number of activities included in an individual switch change request.

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**SECTION 2 REGULATIONS** *continued***2.19 Government Emergency Telecommunications Service (GETS)** *continued***2.19.6 Rates and Charges** *continued***B. OA&M Delivery Options Rates and Charges**

OA&amp;M Service Preparation Charge \$455.00

A one-time charge covering costs that are independent of the quantity of switches (e.g., product management, development of methods and procedures for implementation, identifying trunk groups for trunk queuing, network acceptance testing, etc.).

OA&amp;M Monthly Recurring Per Switch Charge \$91.00

Firm-fixed monthly charge per end office or access tandem switch to cover ongoing costs (e.g., maintenance, standard operational readiness testing, resources utilization, etc.).

OA&amp;M Service Change Charge \$150.00

A one-time per switch charge for any request for OA&M service configuration changes, including changes to the numbers provisioned to set OA&M parameters. This charge is independent of the number of activities included in an individual switch change request.

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**SECTION 2 REGULATIONS** *continued***2.19 Government Emergency Telecommunications Service (GETS)** *continued*2.19.6 Rates and Charges *continued*

## C. RSVP Options Rates and Charges

RSVP Monthly Recurring Per Switch Charge      \$35.00

Firm-fixed monthly charge per end office or access tandem switch to cover ongoing costs (e.g., maintenance, standard operational readiness testing, resources utilization, etc.).

RSVP Nonrecurring Per Switch Charge      \$60.00

A one-time implementation charge per end office or access tandem switch (e.g., provisioning a switch to set RSVP.


RSVP Service Change Charge      \$20.00

A one-time per switch charge for any request for RSVP service configuration changes, including changes to the numbers provisioned to set RSVP parameters. This charge is independent of the number of activities included in an individual switch change request.

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**SECTION 2 REGULATIONS** *continued***2.20 Customer Requested Suspension of Service****2.20.1 Service Description**

Upon the Customer's request, the Company will suspend incoming and outgoing service on the Customer's access line for a period of time not to exceed one year. Upon the Customer's request, the Company will provide the Customer with an intercept recording referring callers to another number.

The Company will assess a lower monthly rate for Customer Request Service Suspension as noted below. However, any mileage charges, monthly cable charges or monthly construction charges are still due, without reduction during the period of suspension.

**2.20.2 Rates and Charges**

<u>Period of Suspension</u>	<u>Charge</u>
First full or partial month	Regular Monthly Rate (no reduction)
Each additional month (Up to one year limit)	One-half Regular Monthly Rate

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**SECTION 2 REGULATIONS *continued*****2.21 Additional Rules Relating to Resale of Service**

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All local voice services provided by the Company are intended for retail End User purposes only. The Company does not support any Customer's resale of local services to another end user that has not contracted with the Company. Unless otherwise agreed upon in writing by the Company, Customers must abide by the following requirements when purchasing any local services:

2.21.1 Customer must use Company- owned telephone numbers or numbers that are officially ported to the Company in connection with the Services.

2.21.2 The Company does not support the inclusion of individual names and/or locations for each telephone number used in connection with the Services for Emergency 911 purposes. Customer must utilize PS/ALI (Private Switch/Automatic Line Identifier) software to support each individual location for each ANI (Automatic Number Identification) transmitted by the Company to the applicable Emergency 911 PSAP (Public Safety Answering Position). The Company does not provide PS/ALI software.

2.21.3 The Company does not support CARE record information for each of Customer's end users and Customer must choose a single primary interexchange carrier for Customer and all of its end users. The Customer and all of its end users must utilize the same interexchange carrier.

2.21.4 The Company does not support the populating of the individual end user's caller name for Caller ID purposes. Only one Caller Name will be supported for each Billing Telephone Number provided to the Customer for the services purchased.

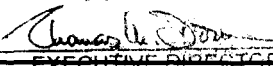
2.21.5 The Company does not support individual directory listings for each of the Customer's end users. Customers may only purchase directory listings that are representative of their own business name.

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**SECTION 2 REGULATIONS *continued*****2.21 Additional Rules Relating to Resale of Service**

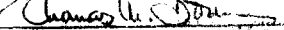
- 2.21.6 The Company will bill only Customer for both Customer's and its end users use of the Services. Usage may be detailed by Billing Telephone Number (BTN), but the Company will not bill Customer's end users for the Services nor does the Company provide billing media to assist Customer in billing its end users.
- 2.21.7 The Company does not offer GR303 protocol in connection with the Services.
- 2.21.8 The Company will accept trouble reports only from Customer or a Customer provided contact. Customer's end users contacting the Company will be referred back to Customer for trouble ticket management.
- 2.21.9 Customer agrees that all Services purchased hereunder will be subject to taxes, fees, surcharges and assessments based on Customer's use of the Services as an end user.

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SECTION 2 REGULATIONS *continued*

## 2.22 Inside Wire Maintenance and Installation

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## 2.22.1 Terms and Conditions

The Customer may request an estimate or a firm bid before ordering wire installation work to be done. When an estimate is provided, the estimate is not binding on the Company and the charge to be billed will be based on the actual time and materials charges incurred. When a firm bid is provided at Customer request, the charge to be billed is the amount quoted to the Customer for the work requested.

Inside Wire charges apply per service call when billable premises work is performed on noncomplex premises wire and jacks. Residence and Business charges may differ. Such charges are due and payable when billed.

Noncomplex wire, jacks and materials include:

- 2 to 6 pair inside wire
- Faceplates
- RJ11C, RJ14C, RJ11W and RJ14W type station jacks
- Staples, screws, nail, tape, connectors, etc.

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Issued By: Kristie Flippo, Vice President of Regulatory Affairs - Southwest Region  
15303 Dallas Parkway, Suite 610  
Addison, Texas 75001

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By



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**SECTION 2 REGULATIONS** *continued*2.22 Inside Wire Maintenance and Installation *continued*

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## 2.22.2 Rates and Charges

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The Customer may provide inside wiring for single-line station equipment or may elect to have the Company's technicians install or maintain inside wire.

A. Inside Wire Installation Charge - Installation Charges apply when a Customer requests new noncomplex wire and jack installation or requests existing noncomplex wire and jack moves, changes, removals, rearrangements, replacements or pre-wiring. Material is included in each time increment charge.

B. Inside Wire Maintenance Charge - The Inside Wire Maintenance Charge applies when a Customer requests noncomplex wire and jack maintenance. Material is included in the Time and Materials Charge.

## 2.22.3 Rates and Charges


## Labor

First Half Hour	\$ 75.00
Each Additional Half Hour	\$ 50.00

Administrative Fee	\$100.00
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Trip Charge (if required, independent of circuit installation)	\$ 50.00
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	15303 Dallas Parkway, Suite 610 Addison, Texas 75001	

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**SECTION 3 APPLICATION OF RATES****3.1 Introduction**

The regulations set forth in this Section govern the application of rates for services contained in all other Sections of this tariff.

**3.2 Usage Based Charges**

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

- 3.2.1 Calls are measured in billing increments identified for each service. All calls which are fractions of a measurement increment are rounded-up to the next whole unit.
- 3.2.2 Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s). Timing for operator service person to person calls start with completion of the connection to the person called or an acceptable substitute, or to the PBX station called.
- 3.2.3 Timing terminates on all calls when the calling party hangs up or the Company's network receives an off-hook signal from the terminating carrier.
- 3.2.4 Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call.
- 3.2.5 All times refer to local time.

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**SECTION 3 APPLICATION OF RATES *continued*****3.3 Rates Based Upon Distance**

Where charges for a service are specified based upon distance, the following rules apply:

**3.3.1** Distance between two points is measured as airline distance between the rate centers of the originating and terminating telephone lines. The rate center is a set of geographic coordinates, as referenced in Local Exchange Routing Guide issued by Bellcore, associated with each NPA-NXX combination (where NPA is the area code and NXX is the first three digits of a seven-digit telephone number). Where there is no telephone number associated with an access line on the Company's network (such as a dedicated toll free service or WATS access line), the Company will apply the rate center of the Customer's main billing telephone number.

**3.3.2** The airline distance between any two rate centers is determined as follows:

- A. Obtain the "V" (vertical) and "H" (horizontal) coordinates for each Rate Center from the above-referenced Bellcore document.
- B. Compute the difference between the "V" coordinates of the two rate centers; and the difference between the two "H" coordinates.
- C. Square each difference obtained in step (b) above.
- D. Add the square of the "V" difference and the square of the "H" difference obtained in step C) above.
- E. Divide the sum of the squares by 10. Round to the next higher whole number if any fraction is obtained.
- F. Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.

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**SECTION 3 APPLICATION OF RATES *continued*****3.3 Rates Based Upon Distance *continued***

**3.3.2** The airline distance between any two rate centers is determined as follows:  
*continued*

G. FORMULA =

$$\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

**3.4 Additional Surcharges**

The Company may include surcharges on the Customer's bill as required by the Kentucky PSC, the state government or the federal government. Surcharges may include, but are not limited to: the High Cost Fund, the 9-1-1 Surcharge, the Low Income Telephone Assistance (Lifeline) Fund, the Telecommunications Relay Service Fund and the Universal Service Fund.

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**SECTION 3 APPLICATION OF RATES *continued*****3.5 Service Order and Change Charges**

Nonrecurring charges apply to processing Service Orders for new service, for changes in service.

Per Order	\$50.20
Per Change	\$50.20

**3.6 Maintenance Visit Charges**

Maintenance Visit Charges apply when the Company dispatches personnel to a Customer's premises to perform work necessary for resolving troubles reported by the Customer and the trouble is found to be caused by the Customer's facilities.

Maintenance Visit Charges will be credited to the Customer's account in the event trouble is not found in the Company facilities, but the trouble is later determined to be in those facilities.

The time period for which the Maintenance Visit Charges is applied will commence when Company personnel are dispatched at the Customer's premises and end when work is completed. The rates for maintenance vary by time per Customer request.

<u>Duration of time, per technician</u>	
First one hour	\$ ICB
Each additional one-half (2) hour	\$ ICB

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**3.0 APPLICATION OF RATES *continued*****3.7 Restoration of Service****3.7.1 Description**

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time the restoration of the suspended service and facilities is arranged. The Company may require the Customer to pay a deposit prior to the restoration of the suspended service and facilities.

**3.7.2 Rates**

Rates and charges are listed with each service to which they apply.

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**3.0 APPLICATION OF RATES** *continued***3.8 Move and Change of Service**

A "Move" is defined as a change in physical location of the Customer's premises or the point of termination at the Customer's premises. Charges are listed with each service to which they apply.

A "Change" is defined as a revision, redesign or other provisioning change to existing services. A minimum switch configuration charge of \$50.00 shall apply to each change of service. All other applicable charges are listed with the service to which they apply.

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**SECTION 4 SERVICE AREAS****4.1 Scope of Service**

The Company offers service within all or portions of the counties of Boone, Kenton and Campbell in the State of Kentucky.

**4.2 Calling Areas**

Geographically-defined Local Calling Areas are associated with each exchange service provided in this tariff. The Local Calling Areas of the Company are the same as the Local Calling Areas specified by the incumbent local exchange carrier in the same areas served by the Company.

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**SECTION 5 NETWORK SERVICES****5.1 Service Offerings****5.1.0 General**

- A. The Company undertakes to provide Non-Residential Customers with the following types of network services:

Standard Business Line  
PBX Trunk Service - Analog  
PBX Trunk Service - Digital  
Individual Telephone Numbers  
Primary Rate ISDN (PRI) Service  
Emergency Reroute Service  
Disaster Routing Service  
Business Expansion Service  
Expanded Exchange Service  
VersiPak IPRI Service  
IBL / VersiPak Packages  
Business Terminals  
Bonded Integrated Services  
TW Telecom One Solution: Connect  
VersiPak® Flex T and Power T  
Voice T-1 Service

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All services offered in this tariff are subject to Service Order and change charges where the Customer requests new service or changes in existing services, as well as indicated Nonrecurring and Monthly Recurring Charges.

These services provide a Customer with the ability to connect its terminal equipment, inside wiring, or transmission facilities to the Company's switched network for the origination and reception of telephonic communications, and includes optional features designed to facilitate the use or expand the functionality of communications services. Services may be provided by the use of the Company's own facilities, by resale or services provided by other telephone companies, or by a combination of these methods.

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By  KYL0520  
Executive Director

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**SECTION 5 NETWORK SERVICES** *continued***5.1 Service Offerings** *continued***5.1.0 General** *continued***A.** *continued*

Service is intended for end user applications with local usage not to exceed 200,000 minutes per month. Terms and conditions, rates and charges for applications exceeding 200,000 minutes of local usage per month will be determined on an individual case basis. If the Customer's actual usage exceeds 200,000 minutes of local usage per month, the Company may, upon 30 days written notice, re-calculate and adjust the monthly recurring rates to be charged to the Customer. If the Customer does not accept the adjusted rates, it may upon notice to the Company terminate the Service. Termination liability charges may apply as specified elsewhere in this tariff.

Network services sold to IBL and VersiPak Customers may be eligible for certain discounts as specified in the following paragraphs.

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**SECTION 5 NETWORK SERVICES *continued*****5.1 Service Offerings *continued*****5.1.0 General *continued*****B. Federal Subscriber Line Charge**

Line, trunk and PRI services offered pursuant to this tariff are subject to the Federal Subscriber Line Charge as described in the Company's FCC Access Tariff Number 1. The Federal Subscriber Line Charge is a monthly recurring charge. There are no exemptions associated with the product charge. Federal Subscriber Line Charge rates are posted on the Company's website at [www.twtelecom.com](http://www.twtelecom.com). Rates are subject to change. Further information regarding the Federal Subscriber Line Charge is available on the Federal Communication's website at [www.fcc.gov](http://www.fcc.gov).

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**SECTION 5 NETWORK SERVICES continued****5.2 Standard Business Line****5.2.1 Description of Service**

The Standard Business Line provides a Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Standard Business Lines are provided for the connection of Customer-provided wiring and single station sets or facsimile machines. A Flat Rate line includes unlimited local calling within the local calling scope of the originating location. A Message Rate Line includes a monthly recurring charge, plus usage charges applicable to each completed local call within the local calling area. Standard Business Lines sold to IBL Customers may be eligible for discounted rates as indicated.

**5.2.2 Rates and Charges****A. Flat Rate Service****1. Non-IBL / VersiPak Customers**

		12 Month	24 Month	36 Month	60 Month
	<u>Monthly</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$38.31	\$37.16	\$36.05	\$34.48	\$32.56
Nonrecurring Charge	\$44.80	\$44.80	\$44.80	\$44.80	\$44.80
Move Charge	\$44.80	\$44.80	\$44.80	\$44.80	\$44.80
Change Charge	\$44.80	\$44.80	\$44.80	\$44.80	\$44.80
Restore Charge	\$44.80	\$44.80	\$44.80	\$44.80	\$44.80

**2. Per Line Sold to Qualified IBL / VersiPak Customers**

		12 Month	24 Month	36 Month	60 Month
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$37.00	\$33.50	\$30.00	\$27.00	
Nonrecurring Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	
Change Charge	\$44.80	\$44.80	\$44.80	\$44.80	
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	

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LOCAL SERVICES TARIFF

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**SECTION 5 NETWORK SERVICES continued****5.2 Standard Business Line continued****5.2.2 Rates and Charges continued****B. Message Rate Service****1. Non-IBL / VersiPak Customers**

	<u>Monthly</u>	<u>12 Month</u> <u>Term</u>	<u>24 Month</u> <u>Term</u>	<u>36 Month</u> <u>Term</u>	<u>60 Month</u> <u>Term</u>
Monthly Recurring Charge	\$21.74	\$21.09	\$20.46	\$19.57	\$18.48
Nonrecurring Charge	\$44.80	\$44.80	\$44.80	\$44.80	\$44.80
Move Charge	\$44.80	\$44.80	\$44.80	\$44.80	\$44.80
Change Charge	\$44.80	\$44.80	\$44.80	\$44.80	\$44.80
Restore Charge	\$44.80	\$44.80	\$44.80	\$44.80	\$44.80

**2. Per Line Sold to Qualified IBL / VersiPak Customers**

	<u>12 Month</u> <u>Term</u>	<u>24 Month</u> <u>Term</u>	<u>36 Month</u> <u>Term</u>	<u>60 Month</u> <u>Term</u>
Monthly Recurring Charge	\$24.50	\$22.50	\$20.00	\$20.00
Nonrecurring Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Change Charge	\$44.80	\$44.80	\$44.80	\$44.80
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

**3. Message Usage Charges**

Per Message \$0.12

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LOCAL SERVICES TARIFF

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**SECTION 5 NETWORK SERVICES *continued*****5.3 PBX Trunk Service - Analog****5.3.1 Description of Service**

Analog PBX Trunk Service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Basic Trunks are provided for connection of Customer-provided private branch exchanges (PBX) to the public switched telecommunications network. Each Analog PBX Trunk consists of a flat-rated monthly component as well as a usage sensitive component and provides touch tone signaling. Analog PBX Trunk Service may be configured into a hunt group with other Company-provided Analog PBX Trunks. Analog PBX Trunks sold to IBL Customers may be eligible for discounts as indicated.

Analog Trunks may be equipped with Individual Telephone Numbers for additional charges as specified in Section 5.5.

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BY   
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## LOCAL SERVICES TARIFF

SECTION 5 NETWORK SERVICES *continued*5.3 PBX Trunk Service – Analog *continued*5.3.2 Rates and Charges

## A. Non-IBL / VersiPak Customers

## 1. Inward, Outward and Two-Way Service (Per Trunk)

		12 Month	24 Month	36 Month	60 Month
	<u>Monthly</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$47.93	\$46.49	\$45.10	\$43.14	\$40.74
Nonrecurring Charge	\$44.80	\$44.80	\$44.80	\$44.80	\$44.80
Move Charge	\$44.80	\$44.80	\$44.80	\$44.80	\$44.80
Change Charge	\$44.80	\$44.80	\$44.80	\$44.80	\$44.80
Restore Charge	\$44.80	\$44.80	\$44.80	\$44.80	\$44.80

## 2. Outward and Two-Way Message Service (Per Trunk)

		12 Month	24 Month	36 Month	60 Month
	<u>Monthly</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$24.95	\$24.20	\$23.48	\$22.46	\$21.21
Nonrecurring Charge	\$44.80	\$44.80	\$44.80	\$44.80	\$44.80
Move Charge	\$44.80	\$44.80	\$44.80	\$44.80	\$44.80
Change Charge	\$44.80	\$44.80	\$44.80	\$44.80	\$44.80
Restore Charge	\$44.80	\$44.80	\$44.80	\$44.80	\$44.80

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## LOCAL SERVICES TARIFF

SECTION 5 NETWORK SERVICES *continued*5.3 PBX Trunk Service – Analog *continued*5.3.2 Rates and Charges *continued*

## B. Rates and Charges for Qualified IBL / VersiPak Customers

## 1. Inward, Outward and Two-Way Message Service (Per Trunk)

	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$24.50	\$22.50	\$20.00	\$20.00
Nonrecurring Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Change Charge	\$44.80	\$44.80	\$44.80	\$44.80
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

## 2. Inward, Outward and Two-Way Flat Service (Per Trunk)

	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$37.00	\$33.50	\$30.00	\$27.00
Nonrecurring Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Change Charge	\$44.80	\$44.80	\$44.80	\$44.80
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

## 3. Analog Facility

	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>	60 Month <u>Term</u>
Monthly Recurring Charge	\$0.00	\$0.00	\$0.00	\$0.00
Nonrecurring Charge	\$0.00	\$0.00	\$0.00	\$0.00
Move Charge	\$0.00	\$0.00	\$0.00	\$0.00
Change Charge	\$0.00	<del>\$0.00</del>	<del>\$0.00</del>	\$0.00
Restore Charge	\$0.00	\$0.00	\$0.00	\$0.00

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LOCAL SERVICES TARIFF

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**SECTION 5 NETWORK SERVICES *continued*****5.4 PBX Trunk Service - Digital****5.4.1 Description of Service**

This service limited to the Company's Customers of record as of January 29, 2006.

(N)

PBX Trunk Service - Digital provides business Customers with PBX or PBX-like equipment or other telephonic equipment with access to switch port. Customers can purchase this capability for both primary service (listed directory number) and diversity purposes. Customers must have the ability to terminate DS1 signal. The signal is delivered as a digital signal at the DS1 level.

The connection to the Customer's equipment is accomplished using a DS1 for digital connectivity.

Individual Telephone Numbers may be associated with PBX Trunk Service - Digital for additional charges as specified in Section 5.5. PBX Trunk Service - Digital/DS1 includes access to 911 service.

Digital PBX Trunks sold to IBL and VersiPak Customers may be eligible for discounted rates as indicated.

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**PURSUANT TO 807 KAR 5:011**

**SECTION 9 (1)  
Effective: January 29, 2006**

By   
**Executive Director**

## LOCAL SERVICES TARIFF

SECTION 5 NETWORK SERVICES *continued*5.4 PBX Trunk Service - Digital *continued*5.4.2 Rates and Charges

## A. Digital Facility

	<u>Monthly</u>	<u>12 Month</u> <u>Term</u>	<u>24 Month</u> <u>Term</u>	<u>36 Month</u> <u>Term</u>	<u>60 Month</u> <u>Term</u>
Monthly Recurring Charge	\$442.57	\$429.29	\$416.41	\$398.31	\$376.18
Nonrecurring Charge	\$540.00	\$540.00	\$540.00	\$540.00	\$540.00
Move Charge	\$540.00	\$540.00	\$540.00	\$540.00	\$540.00
Change Charge	\$540.00	\$540.00	\$540.00	\$540.00	\$540.00
Restore Charge	\$540.00	\$540.00	\$540.00	\$540.00	\$540.00

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DIRECTOR

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## LOCAL SERVICES TARIFF

SECTION 5 NETWORK SERVICES *continued*5.4 PBX Trunk Service – Digital *continued*5.4.2 Rates and Charges *continued*

## B. Digital Trunks

## 1. Flat Rate Service

## a. Non-IBL / VersiPak Customers

	<u>Monthly</u>	<u>12 Month</u> <u>Term</u>	<u>24 Month</u> <u>Term</u>	<u>36 Month</u> <u>Term</u>	<u>60 Month</u> <u>Term</u>
Monthly Recurring Charge	\$16.00	\$14.00	\$10.90	\$10.50	\$10.15
Nonrecurring Charge	\$18.00	\$18.00	\$18.00	\$18.00	\$18.00
Move Charge	\$18.00	\$18.00	\$18.00	\$18.00	\$18.00
Change Charge	\$18.00	\$18.00	\$18.00	\$18.00	\$18.00
Restore Charge	\$18.00	\$18.00	\$18.00	\$18.00	\$18.00

## a. Non-IBL / VersiPak Customers

	<u>12 Month</u> <u>Term</u>	<u>24 Month</u> <u>Term</u>	<u>36 Month</u> <u>Term</u>	<u>60 Month</u> <u>Term</u>
Monthly Recurring Charge	\$37.00	\$33.50	\$30.00	\$27.00
Nonrecurring Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Change Charge	\$44.80	\$44.80	\$44.80	\$44.80
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

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## LOCAL SERVICES TARIFF

SECTION 5 NETWORK SERVICES *continued*5.4 PBX Trunk Service - Digital *continued*5.4.2 Rates and Charges *continued*

## B. Digital Trunks

## 2. Message Rate Service

## a. Non-IBL / VersiPak Customers

	<u>Monthly</u>	<u>12 Month</u> <u>Term</u>	<u>24 Month</u> <u>Term</u>	<u>36 Month</u> <u>Term</u>	<u>60 Month</u> <u>Term</u>
Monthly Recurring Charge	\$ 4.00	\$ 4.00	\$ 4.00	\$ 4.00	\$ 4.00
Nonrecurring Charge	\$18.00	\$18.00	\$18.00	\$18.00	\$18.00
Move Charge	\$18.00	\$18.00	\$18.00	\$18.00	\$18.00
Change Charge	\$18.00	\$18.00	\$18.00	\$18.00	\$18.00
Restore Charge	\$18.00	\$18.00	\$18.00	\$18.00	\$18.00

## b. Non-IBL / VersiPak Customers

	<u>12 Month</u> <u>Term</u>	<u>24 Month</u> <u>Term</u>	<u>36 Month</u> <u>Term</u>	<u>60 Month</u> <u>Term</u>
Monthly Recurring Charge	\$24.50	\$22.50	\$20.00	\$20.00
Nonrecurring Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Change Charge	\$44.80	\$44.80	\$44.80	\$44.80
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

## c. Rates for Qualified IBL / VersiPak Customers

Per Message \$0.12

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## LOCAL SERVICES TARIFF

SECTION 5 NETWORK SERVICES continued5.5 Individual Telephone Numbers5.5.1 Description of Service

Analog and Digital Trunks and ISDN PRI Service may be equipped with Individual Telephone Numbers. This allows calls to be routed directly to the station associated with the called number. Use of this feature may require PBX software not provided by the Company. The first telephone number per trunk group is provided at no charge.

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5.5.2 Rates and Charges

Monthly Recurring Charge per Number \$0.17

Nonrecurring Charge per Number \$0.35

*Requests for large quantities of numbers (100 or more) will be considered on an individual case basis.*

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By  CYL0502  
Executive Director

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05/07/2005

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LOCAL SERVICES TARIFF

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**SECTION 5 NETWORK SERVICES continued****5.6 Primary Rate ISDN (PRI) Service**

This service limited to the Company's Customers of record as of January 29, 2006.

(N)

**5.6.1 Description of Service**

- A. Primary Rate ISDN (PRI) Service Groups allows the Customer to connect suitably equipped ISDN customer premises equipment (CPE) to the Company's switching equipment using a Primary Rate Interface over a digital transport facility.

Each connection of 24-channel digital transport facility to the switch provides one PRI Group as set forth below. B (bearer) Channels may have a service type of Inward only, Outward only, or Two-way directionality. Individual Telephone Numbers may be associated with inward and two-way service.

One or more PRI Groups can be combined to create a PRI Serving Arrangement. With each PRI Serving Arrangement, the Customer may subscribe to all Optional PRI Service Features listed below, if available.

- B. Data Primary Rate ISDN (PRI) Service Groups allows Customers to connect suitably equipped ISDN customer premise equipment (CPE) to the Company's switching equipment using a Primary Rate Interface, over a digital transport facility for *inbound only* traffic. This is non-voice service.

Each connection of a 24-channel digital transport facility to the switch provides one PRI interface or group as set forth below. B channels may have a service type of Inward only directionality. Individual Telephone Numbers may be associated with data applications. One or more Data Primary Rate ISDN (PRI) Groups can be combined to create a Data PRI serving arrangement.

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**Executive Director** KYLOS20

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**LOCAL SERVICES TARIFF**

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**SECTION 5 NETWORK SERVICES *continued*****5.6 Primary Rate ISDN (PRI) Service****5.6.1 Description of Service *continued***

- C. Inbound Modem Pool Service (IMPS) Primary Rate ISDN (PRI) Groups allow qualified Internet Service Providers (ISPs) to connect suitably equipped ISDN customer premise equipment (CPE) to the Company's switching equipment using a Primary Rate Interface over a digital transport facility for *inbound traffic only*. The Company will provide high capacity PRIs to qualified ISPs on an individual case basis.

Each connection of a 24-channel digital transport facility to the Company's switch provides one Primary Rate Interface or group as set forth below. B channels may have a service type of inward only directionality. Individual Telephone Numbers may be associated with IMPS applications. One or more IMPS PRI groups can be combined to create an IMPS PRI serving arrangement.

**5.6.2 Availability**

PRI Service is available only from suitably equipped central offices and is dependent upon facility availability as determined by the Company.

**5.6.3 Minimum Protection Criteria**

Minimum protection criteria are not specified for PRI Service because protection is inherent in the normal provisioning of service. However, the Company reserves the right to specify such criteria at a later date if appropriate.

**5.6.4 Use of Service**

- A. The Company reserves the right, in its discretion, upon 15 days notice, to discontinue provision, increase or decrease the price of any Primary Rate (PRI) service offered under this tariff in the event regulatory conditions affecting the Company's provision of PRI service change after the date of the Customer Service Order. In the event the Customer does not accept the Company's rate change, the Customer may discontinue the affected PRI service without penalty upon 15 days written notice to the Company.

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LOCAL SERVICES TARIFF

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**SECTION 5 NETWORK SERVICES *continued*****5.6 Primary Rate ISDN (PRI) Service *continued*****5.6.4 Use of Service *continued***

- B. The Customer must provide sufficient information regarding the intended use of the service to allow the Company to furnish and maintain the requested service and to ensure that the use of the service complies with all tariff regulations.
- C. The Company shall not be responsible for the manner in which the use of the service will be allocated. Service requests that involve the establishment, rearrangement, release, or discontinuance of service will be accepted by the Company only from the Customer.
- D. The service furnished under this schedule shall not be used for any purpose or in any manner directly or indirectly in violation of the law or in aid of any unlawful act or undertaking.

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LOCAL SERVICES TARIFF

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**SECTION 5 NETWORK SERVICES *continued*****5.6 Primary Rate ISDN (PRI) Service****5.6.5 Limitations**

- A. PRI is available only where facilities, equipment, and operating conditions permit. The Customer is responsible for providing compatible ISDN equipment and determining compatibility of each regular and optional feature associated with its application and equipment.
- B. A PRI Service Arrangement must be configured so as to not disrupt call completion in the PRI serving central office. The Company has the right upon notice to the Customer, to change arrangements to protect network integrity.
- C. Individual B channels can transmit and receive voice and/or data calls up to 64 Kbps within a PRI Serving Arrangement. Calls placed to or from outside the PRI Serving Arrangement, or over the public switched network where SS7 Signaling and/or 64 Kbps Clear Channel capabilities are not deployed will be limited to 56 Kbps throughput.
- D. All Customer provided equipment used to interface with PRI is required to conform with the Technical Reference Specifications as used by the Company and found in the switch vendors Technical References and subsequent revisions.

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LOCAL SERVICES TARIFF

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**SECTION 5 NETWORK SERVICES *continued*****5.6 Primary Rate ISDN (PRI) Service****5.6.6 Connections**

- A. All PRI connections shall be made through equipment furnished by the Customer. The responsibility of the Company shall be limited to the furnishing of service up to and including the network demarcation point on the Customer's premises. The connection of Customer-provided equipment shall be on a Company-provided standard interface or its equivalent.
- B. The Customer is responsible for testing its equipment or facilities to ensure that when connected to the Company's PRI Service, such equipment or facilities are operating properly and, further, that the cause of any service difficulty reported by the Customer to the Company results from the operation of equipment or facilities provided by the Company.

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LOCAL SERVICES TARIFF

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**SECTION 5 NETWORK SERVICES *continued*****5.6 Primary Rate ISDN (PRI) Service****5.6.7 PRI Group Descriptions**

- A. There are three types of PRI Group services, called Group 1, Group 2 and Group 3 as set forth below. Subject to technical limitations and operating conditions, the Company will specify how many PRI Groups can be supported by a single primary D (delta/signaling) channel.
- B. Where facilities and operating conditions permit, up to 20 PRI Groups may be combined into a single PRI Serving Arrangement and may be controlled by a single D channel.
- C. Where facilities and operating conditions permit, the Company may provide alternate facility routing through separate D channels of a PRI Service.

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LOCAL SERVICES TARIFF

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**SECTION 5 NETWORK SERVICES *continued*****5.6 Primary Rate ISDN (PRI) Service****5.6.8 Types of PRI Group Services****A. Group 1**

Provides twenty-three (23) 64 Kbps B (bearer) Channels and one (1) primary 64 Kbps D (delta/signaling) channel. The B channels carry digitized Customer traffic (voice and/or data). The primary D channel is an out of band signaling channel used to control and route all of the B channel traffic of a single PRI serving Arrangement. The first group of every PRI Serving Arrangement must be a Group 1.

**B. Group 2**

Provides an additional twenty-three (23) 64 Kbps B (bearer) Channels and one (1) backup 64 Kbps D (delta/signaling) channel. The B channels carry digitized Customer traffic (voice and/or data). The backup D channel will control and route all of the B channel traffic of a single PRI Serving Arrangement should the primary D channel go out of service. This group is only available in conjunction with a Group 1, and only one Group 2 may be included with each PRI Serving Arrangement. The Group 2 may be any PRI Group between the second and the twentieth PRI Group in a PRI Serving Arrangement.

The Company neither expressly nor implicitly recommends nor requires that a Customer subscribe to a Group 2, regardless of the number of PRI Groups in a single PRI Serving Arrangement.

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LOCAL SERVICES TARIFF

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**SECTION 5 NETWORK SERVICES *continued*****5.6 Primary Rate ISDN (PRI) Service (cont'd.)****5.6.8 Types of PRI Group Services *continued*****C. Group 3**

Provides an additional twenty-four (24) 64 Kbps B (bearer) channels. This group is only available in conjunction with a Group 1. Multiple Group 3s may be associated with a Group 1 and included in a PRI Serving Arrangement.

**5.6.9 Regular PRI Service Features**

The following standard features are available at no additional cost.

**A. Calling Number Delivery**

This feature allows the Customer to receive the calling party's number on its station equipment. The Customer is responsible for providing the CPE required to use this feature.

**B. Calling Number Transmission**

This feature allows the Customer to send the calling number to the called party's station equipment. The Customer can restrict transmission through the use of Caller ID Blocking Service as described in Section 6.4.

**C. Calling Number Transmission**

This feature allows the Customer to send the calling name to the called party's station equipment. The Customer can restrict transmission through the use of Caller ID Blocking Service as described in Section 6.4.

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**SECTION 5 NETWORK SERVICES *continued*****5.6 Primary Rate ISDN (PRI) Service *continued*****5.6.9 Regular PRI Service Features *continued*****D. E911 CPN Management**

This feature allows a Customer to send its calling number to the E911 dispatcher or PSAP during an emergency call.

**E. CARE CPN Management**

Using this feature, the Company will transmit the Customer's billing telephone number to the customer's long distance provider. Requests to transmit Individual Telephone Number or CPN information will be handled on an individual case basis.

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**SECTION 5 NETWORK SERVICES *continued*****5.6 Primary Rate ISDN (PRI) Service *continued*****5.6.10 Optional PRI Service Features *(Not all features are available in all markets)*****A. Calling Name Display**

Requires suitably equipped ISDN switching and terminal equipment and allows the network to pass Calling Name information (along with the calling line identification) between multiple groups within a PRI Serving Arrangement.

**B. PRI Trunk-Groups**

Where facilities and operating conditions permit, a PRI Trunk Group allows Customers who subscribe to multiple service types within a single PRI Serving Arrangement to create subgroups, thereby dedicating a certain number of channels to a particular service type.

**C. Call by Call**

Customers may dedicate an entire PRI Serving Arrangement or a PRI Trunk-group to a single service type, or Customers may select PRI's Call by Call service capability where B channels are dynamically allocated for multiple associated service types on a per call basis.

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**SECTION 5 NETWORK SERVICES *continued*****5.6 Primary Rate ISDN (PRI) Service *continued*****5.6.10 Optional PRI Service Features *(Not all features are available in all markets)*  
*continued*****D. Individual Telephone Numbers**

Customers may elect to have any number of inbound B channels designated for Individual Telephone Numbers service charges described in Section 5.5 will apply in addition to charges for PRI Groups as outlined below.

**E. B Channel Bonding**

B channel bonding offers variable responsive transmission speeds. Two or more channels can be combined into a single larger transmission "pipe". Channels can be assembled as needed for a specific application (e.g.; a large videoconference, for example), and then broken down and reassembled into different groups for different applications (e.g.; normal voice or data transmissions). Combining B channels in this manner is called inverse multiplexing, or bonding.

**F. Two-B-Channel Transfer**

This feature, applicable to two-way PRI service, allows the Customer to receive a call on one B channel and transfer it to an external number using a second B channel. Upon transfer, both B channels are released.

**G. Caller ID Blocking**

This feature is available on an optional basis. See Section 6.4 for details.

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## LOCAL SERVICES TARIFF

**SECTION 5 NETWORK SERVICES** *continued***5.6 Primary Rate ISDN (PRI) Service** *continued***5.6.11 Rates and Charges****A. ISDN PRI Standard Flat Service****1. Group 1**

	<u>Monthly</u>	<u>12 Month</u> <u>Term</u>	<u>24 Month</u> <u>Term</u>	<u>36 Month</u> <u>Term</u>	<u>60 Month</u> <u>Term</u>
Monthly Recurring Charge	\$1200.00	\$1100.00	\$ 860.00	\$750.00	\$ 625.00
Nonrecurring Charge	\$2000.00	\$2000.00	\$2000.00	\$2000.00	\$2000.00
Move Charge	\$1000.00	\$1000.00	\$1000.00	\$1000.00	\$1000.00
Change Charge	\$ 100.00	\$ 100.00	\$ 100.00	\$ 100.00	\$ 100.00
Restore Charge	\$1000.00	\$1000.00	\$1000.00	\$1000.00	\$1000.00

**2. Group 2**

	<u>Monthly</u>	<u>12 Month</u> <u>Term</u>	<u>24 Month</u> <u>Term</u>	<u>36 Month</u> <u>Term</u>	<u>60 Month</u> <u>Term</u>
Monthly Recurring Charge	\$1250.00	\$1150.00	\$ 910.00	\$800.00	\$675.00
Nonrecurring Charge	\$1000.00	\$1000.00	\$1000.00	\$1000.00	\$1000.00
Move Charge	\$1000.00	\$1000.00	\$1000.00	\$1000.00	\$1000.00
Change Charge	\$ 100.00	\$ 100.00	\$ 100.00	\$ 100.00	\$ 100.00
Restore Charge	\$1000.00	\$1000.00	\$1000.00	\$1000.00	\$1000.00

**3. Group 3**

	<u>Monthly</u>	<u>12 Month</u> <u>Term</u>	<u>24 Month</u> <u>Term</u>	<u>36 Month</u> <u>Term</u>	<u>60 Month</u> <u>Term</u>
Monthly Recurring Charge	\$1200.00	\$1100.00	\$ 860.00	\$ 750.00	\$ 625.00
Nonrecurring Charge	\$1000.00	\$1000.00	\$1000.00	\$1000.00	\$1000.00
Move Charge	\$1000.00	\$1000.00	\$1000.00	\$1000.00	\$1000.00
Change Charge	\$ 100.00	\$ 100.00	\$ 100.00	\$ 100.00	\$ 100.00
Restore Charge	\$1000.00	\$1000.00	\$1000.00	\$1000.00	\$1000.00

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## LOCAL SERVICES TARIFF

SECTION 5 NETWORK SERVICES *continued*5.6 Primary Rate ISDN (PRI) Service *continued*5.6.11 Rates and Charges *continued*

## B. ISDN PRI DATA Service

## 1. Group 1

		12 Month	24 Month	36 Month	60 Month
	<u>Monthly</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$1100.00	\$1000.00	\$ 810.00	\$ 715.00	\$ 715.00
Nonrecurring Charge	\$2000.00	\$2000.00	\$2000.00	\$2000.00	\$2000.00
Move Charge	\$2000.00	\$2000.00	\$2000.00	\$2000.00	\$2000.00
Change Charge	\$ 100.00	\$ 100.00	\$ 100.00	\$ 100.00	\$ 100.00
Restore Charge	\$1000.00	\$1000.00	\$1000.00	\$1000.00	\$1000.00

## 2. Group 2

		12 Month	24 Month	36 Month	60 Month
	<u>Monthly</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$1150.00	\$1050.00	\$ 860.00	\$ 765.00	\$ 765.00
Nonrecurring Charge	\$1000.00	\$1000.00	\$1000.00	\$1000.00	\$1000.00
Move Charge	\$1000.00	\$1000.00	\$1000.00	\$1000.00	\$1000.00
Change Charge	\$ 100.00	\$ 100.00	\$ 100.00	\$ 100.00	\$ 100.00
Restore Charge	\$1000.00	\$1000.00	\$1000.00	\$1000.00	\$1000.00

## 3. Group 3

		12 Month	24 Month	36 Month	60 Month
	<u>Monthly</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$1100.00	\$1000.00	\$ 810.00	\$ 715.00	\$ 715.00
Nonrecurring Charge	\$1000.00	\$1000.00	\$1000.00	\$1000.00	\$1000.00
Move Charge	\$1000.00	\$1000.00	\$1000.00	\$1000.00	\$1000.00
Change Charge	\$ 100.00	\$ 100.00	\$ 100.00	\$ 100.00	\$ 100.00
Restore Charge	\$1000.00	\$1000.00	\$1000.00	\$1000.00	\$1000.00

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## LOCAL SERVICES TARIFF

**SECTION 5 NETWORK SERVICES** *continued***5.6 Primary Rate ISDN (PRI) Service** *continued***5.6.11 Rates and Charges** *continued*

## C. ISDN PRI Inbound Modem Pool Service

## 1. Group 1

	<u>Monthly</u>	<u>12 Month</u> <u>Term</u>	<u>24 Month</u> <u>Term</u>	<u>36 Month</u> <u>Term</u>	<u>60 Month</u> <u>Term</u>
Monthly Recurring Charge	\$1100.00	\$1000.00	\$ 720.00	\$ 650.00	\$ 650.00
Nonrecurring Charge	\$2000.00	\$2000.00	\$2000.00	\$2000.00	\$2000.00
Move Charge	\$2000.00	\$2000.00	\$2000.00	\$2000.00	\$2000.00
Change Charge	\$ 100.00	\$ 100.00	\$ 100.00	\$ 100.00	\$ 100.00
Restore Charge	\$1000.00	\$1000.00	\$1000.00	\$1000.00	\$1000.00

## 2. Group 2

	<u>Monthly</u>	<u>12 Month</u> <u>Term</u>	<u>24 Month</u> <u>Term</u>	<u>36 Month</u> <u>Term</u>	<u>60 Month</u> <u>Term</u>
Monthly Recurring Charge	\$1150.00	\$1050.00	\$ 770.00	\$ 700.00	\$ 700.00
Nonrecurring Charge	\$1000.00	\$1000.00	\$1000.00	\$1000.00	\$1000.00
Move Charge	\$1000.00	\$1000.00	\$1000.00	\$1000.00	\$1000.00
Change Charge	\$ 100.00	\$ 100.00	\$ 100.00	\$ 100.00	\$ 100.00
Restore Charge	\$1000.00	\$1000.00	\$1000.00	\$1000.00	\$1000.00

## 3. Group 3

	<u>Monthly</u>	<u>12 Month</u> <u>Term</u>	<u>24 Month</u> <u>Term</u>	<u>36 Month</u> <u>Term</u>	<u>60 Month</u> <u>Term</u>
Monthly Recurring Charge	\$1100.00	\$1000.00	\$ 720.00	\$ 650.00	\$ 650.00
Nonrecurring Charge	\$1000.00	\$1000.00	\$1000.00	\$1000.00	\$1000.00
Move Charge	\$1000.00	\$1000.00	\$1000.00	\$1000.00	\$1000.00
Change Charge	\$ 100.00	\$ 100.00	\$ 100.00	\$ 100.00	\$ 100.00
Restore Charge	\$1000.00	\$1000.00	\$1000.00	\$1000.00	\$1000.00

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LOCAL SERVICES TARIFF

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**SECTION 5 NETWORK SERVICES** *continued***5.6 Primary Rate ISDN (PRI) Service** *continued***5.6.11 Rates and Charges** *continued*

## D. Optional Features Rates and Charges

	Monthly Recurring <u>Charge</u>	Nonrecurring <u>Charge</u>
Calling Name Display	\$ 0.00	\$0.00
Trunk Groups	\$50.00	\$50.00
Call by Call	ICB	ICB
Two-Way B Channel Transfer	ICB	ICB
B Channel Bonding	ICB	ICB

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**SECTION 5 NETWORK SERVICES *continued*****5.7 Emergency Reroute Service****5.7.1 Description of Service**

Emergency Reroute Service allows a Customer to request the temporary forwarding of a telephone number to an alternate location number designated by the Customer. Emergency Reroute Service is for situations where the Customer requires incoming calls to be rerouted immediately, and on a temporary basis. Emergency Reroute Service is available on a limited basis for Line, and Voice T-1 services.

(T)

The Customer may forward up to three numbers per request. Request to forward additional numbers will be addressed on an individual case basis. An emergency reroute will remain in place for no more than 30 days from the date initiate.

The Customer is responsible for all measured or message usage or toll charges incurred in the rerouting of calls.

The Company is entitled to rely upon instructions given by telephone from a person representing himself or herself to be an authorized representative of the Customer without further verification so long as the Company has no reason to believe that such person lacks proper authority.

The Company's liability with respect to a claim or suit by a Customer, or any third party, for damages associated with Emergency Reroute Service, including, but not limited to the installation, provision, performance or non-performance of Emergency Reroute Service, shall not exceed an amount equal to the proportionate charge for Emergency Reroute Service for the period during which the service was affected.

**5.7.2 Rates and Charges**

Nonrecurring Charge:

**Per Rerouting Occurrence**

\$250.00

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By  KYL0530  
Executive Director

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LOCAL SERVICES TARIFF

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**SECTION 5 NETWORK SERVICES** *continued***5.8 Disaster Routing Service****5.8.1 Description of Service**

Disaster Routing Service reroutes incoming calls to a predetermined alternate telephone number. Disaster Routing is available for Trunk and Voice T-1 service. (T)

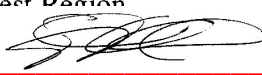
Disaster Routing service reroutes incoming calls to a different location when the primary location experiences an out-of-service condition such as a result of a power outage or a wire cut that isolates the primary location from the Company.

The Customer may establish one call path or multiple call paths, with a maximum of 99 call paths per telephone number. The number of call paths determines how many simultaneous calls will be rerouted. The number of call paths selected may not exceed the number of trunks and/or channels associated with the trunk group and should be sized correctly based on the trunks and/or channels of the terminating location. Features may not work in conjunction with this service.

The Customer is responsible for all measured or message usage or toll charges incurred in the rerouting of calls.

The Company's liability with respect to a claim or suit by a Customer, or any third party, for damages associated with Disaster Routing, including but not limited to the installation, provision, performance or non-performance of Disaster Routing, shall not exceed an amount equal to the proportionate charge for Disaster Routing for the period during which the service was affected.

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## LOCAL SERVICES TARIFF

SECTION 5 NETWORK SERVICES *continued*5.8 Disaster Routing Service (cont'd.)5.8.2 Rates and Charges

	Per Trunk Group Rerouted	
	Monthly	
	<u>Nonrecurring</u>	<u>Recurring</u>
1 Call Path, 12 Month Term	\$250.00	\$ 50.00
1 Call Path, 24 Month Term	\$200.00	\$ 45.00
1 Call Path, 36 Month Term	\$150.00	\$ 40.00
1 Call Path, 60 Month Term	\$150.00	\$ 40.00
Multiple Call Paths, 12 Month Term	\$ 250.00	\$ 65.00
Multiple Call Paths, 24 Month Term	\$ 200.00	\$ 55.00
Multiple Call Paths, 36 Month Term	\$ 150.00	\$ 50.00
Multiple Call Paths, 60 Month Term	\$150.00	\$ 50.00

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**SECTION 5 NETWORK SERVICES *continued*****5.9 Business Expansion Service**

Business Expansion Service (BES) allows Customers to receive inbound calls from rate center(s) different from the Customer's physical location. This service is available at the trunk group level and is designed to be used on new or existing switched facilities.

BES can only be provided from rate centers (1) where the Company offers switched services and (2) where the Company determines there are sufficient facilities and equipment to allow the Customer's traffic to be terminated to the BES NXX.

BES is an inbound-only service.

The Company does not guarantee the completion of calls to the BES telephone number from exchanges other than the exchange with which the telephone number is associated, even though End Users in the other exchanges may have local calling plans that include calls to End Users physically located in the exchange with which the BES telephone number is associated.

BES Charges are in addition to any applicable facilities charges.

Monthly Recurring Charge per BES Rate Center	\$350.00
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Nonrecurring Charge per BES rate center	\$ 0.00
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**SECTION 5 NETWORK SERVICES *continued*****5.10 Expanded Exchange Service****5.10.1 Service Description**

Expanded Exchange Service (EES) allows Customers to have local two-way switched services from a rate center different from where they are physically located. Historically referred to as "foreign exchange service", EES is provided via dedicated facilities for the "foreign" rate center from the Customer's premises to the Company's switching facility.

EES may be provided only from rate centers where the Company offers switched services.

EES is provisioned by trunk group (where available).

EES is charged in addition to the facility charge.

**5.10.2 Rates and Charges**

	Monthly Recurring <u>Charge</u>	Nonrecurring <u>Charge</u>
Per Line	\$ 20.85	\$0.00
Per Trunk	\$ 20.85	\$0.00
Per Channel	\$ 20.85	\$0.00
Per PRI	\$500.00	\$0.00

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**SECTION 5 NETWORK SERVICES** *continued***5.11 VersiPak IPRI Service****5.11.1 Service Description**

VersiPak IPRI is an integrated, packet-based access solution designed to delivery PRI and Internet services over a single DS-1 (1.536 Mbps) transport facility. Customers may purchase up to 22 PRI trunks (one D and 21 B) with any remaining bandwidth sold as Internet Bandwidth CIR. The Internet PIR would be equal to the total of the PRI channels and the Internet CIR. The PRI trunk will consist of a single D channel and the remaining trunks will be provisioned as B channels. This is accomplished through Voice Activity Detection (VAD) and Silence Suppression, which allow bandwidth that is normally stranded during the silent portions of voice calls to be reallocated for Internet transmissions.

VersiPak IPRI requires a minimum of 6 PRI trunks for voice (one D channel and five B channels ) and 128K (two DS-0 equivalent channels) for Internet access. Internet access is offered in increments of 128K.

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## LOCAL SERVICES TARIFF

SECTION 5 NETWORK SERVICES *continued*5.11 VersiPak IPRI Service *continued*


## 5.11.2. Rates and Charges

## A. IPRI Facility

	<u>Monthly</u>	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Monthly Recurring Charge	\$75.00	\$75.00	\$75.00	\$75.00	\$75.00
Nonrecurring Charge - Initial	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Nonrecurring Charge-Each Add'l	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Change Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

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## LOCAL SERVICES TARIFF

SECTION 5 NETWORK SERVICES *continued*5.11 VersiPak IPRI Service *continued*5.11.2. Rates and Charges *continued*

## B. IPRI B Channel

## 1. Flat Rate Service

		12	24	36	60
	<u>Monthly</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	ICB*	\$45.00	\$40.00	\$30.00	\$27.00
Nonrecurring Charge - Initial	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Nonrecurring Charge-Each Add'l	\$30.00	\$30.00	\$30.00	\$30.00	\$30.00
Move Charge	\$30.00	\$30.00	\$30.00	\$30.00	\$30.00
Change Charge	\$30.00	\$30.00	\$30.00	\$30.00	\$30.00
Restore Charge	\$30.00	\$30.00	\$30.00	\$30.00	\$30.00

## 2. Message Rate Service (Message Usage Charges Apply)

		12	24	36	60
	<u>Monthly</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	ICB*	\$40.00	\$30.00	\$20.00	\$20.00
Nonrecurring Charge - Initial	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Nonrecurring Charge-Each Add'l	\$30.00	\$30.00	\$30.00	\$30.00	\$30.00
Move Charge	\$30.00	\$30.00	\$30.00	\$30.00	\$30.00
Change Charge	\$30.00	\$30.00	\$30.00	\$30.00	\$30.00
Restore Charge	\$30.00	\$30.00	\$30.00	\$30.00	\$30.00

Local Message Rate      \$0.12      (Per Message)

*\*The month-to-month monthly recurring charges are priced on an Individual Case Basis ("ICB"). ICB rates will offered to the Customer in writing and on a non-discriminatory basis. Contracts resulting from a special request will be submitted for approval and filed with the Kentucky Public Service Commission, if the rules and regulations of the Commission do require such filings and approval.*

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## LOCAL SERVICES TARIFF

**SECTION 5 NETWORK SERVICES** *continued***5.12 IBL / VersiPak Service Packages**

Service is limited to the Company's Customers of record as of August 11, 2005.

(N)

**5.12.1 Service Description**

(T)

IBL and VersiPak Packages bundle voice and internet services to create a value-packed solution for small to medium sized business Customers. Package voice channels may be lines or analog or digital trunks. Customers may mix voice and internet channels in any manner they choose, as long as the total channels ordered fits within each package channel guidelines and meets the Company's IBL and VersiPak minimum service requirements.

On-Net Customers must purchase a minimum of eight (8) total channels - six (6) voice and 128K Internet.

Off-Net Customers must purchase a total of 12 channels - six (6) voice and 128K Internet - plus four (4) additional channels that may be either voice or data as selected by the Customer.

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By  KYL0508  
Executive Director

## LOCAL SERVICES TARIFF

SECTION 5 NETWORK SERVICES *continued*5.12 IBL / VersiPak Service Packages

## 5.12.2 Rates and Charges

## A. Flat Rate Service

<u>Package</u>	<u>Term</u>	<u>Channels</u>	<u>Monthly Recurring Charge</u>
Peak	24 Months	21 - 24	\$875.00
	36 Months	21 - 24	\$875.00
Ascent	24 Months	16 - 20	\$775.00
	36 Months	16 - 20	\$775.00
Base	24 Months	8 - 15	\$580.00
	36 Months	8 - 15	\$580.00

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LOCAL SERVICES TARIFF

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**SECTION 5 NETWORK SERVICES** *continued***5.12 IBL / VersiPak Service Packages** *continued***5.12.2 Rates and Charges** *continued***B. Message Rate service (Usage Charges Apply)**

<u>Package</u>	<u>Term</u>	<u>Channels</u>	<u>Monthly Recurring Charge</u>
Peak	24 Months	21 - 24	\$820.00
	36 Months	21 - 24	\$820.00
Ascent	24 Months	16 - 20	\$720.00
	36 Months	16 - 20	\$720.00
Base	24 Months	8 - 15	\$520.00
	36 Months	8 - 15	\$520.00
<u>Local Message Rate</u>		\$0.12	(Per Message)

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LOCAL SERVICES TARIFF

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**SECTION 5 NETWORK SERVICES** *continued***5.13 Business Terminals****5.13.1 Service Description**

A Business Terminal Service is generally used in a hunting arrangement or a multi-line hunt group. The group may have a main telephone number assigned to the first terminal in the group or they may have individual telephone numbers assigned to each terminal. Common applications include modem pools and large hunting applications for analog lines. Business Terminals have a physical appearance in the switch and are assigned to a unique channel. Business Terminals may or may not have a telephone number assigned to them. Additionally, Business Lines can have separate and unique features per line whereas Business Terminals may or may not take on characteristics of the group.

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## LOCAL SERVICES TARIFF

**SECTION 5 NETWORK SERVICES** *continued***5.13 Business Terminals** *continued*

## 5.13.2 Rates and Charges

## A. Flat Rate Service

## 1. Business Terminal with Telephone Number

## a. Non-IBL / VersiPak Customers

		12	24	36	60
	<u>Monthly</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$38.31	\$37.16	\$36.05	\$34.48	\$32.56
Nonrecurring Charge-Initial	\$44.80	\$44.80	\$44.80	\$44.80	\$44.80
Nonrecurring Charge - Each Add'l	\$44.80	\$44.80	\$44.80	\$44.80	\$44.80
Move Charge	\$44.80	\$44.80	\$44.80	\$44.80	\$44.80
Change Charge	\$44.80	\$44.80	\$44.80	\$44.80	\$44.80
Restore Charge	\$44.80	\$44.80	\$44.80	\$44.80	\$44.80

## b. Qualified IBL / VersiPak Customers

	12	24	36	60
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$37.00	\$33.50	\$30.00	\$27.00
Nonrecurring Charge-Initial	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Nonrecurring Charge - Each Add'l	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Change Charge	\$44.80	\$44.80	\$44.80	\$44.80
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

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## LOCAL SERVICES TARIFF

**SECTION 5 NETWORK SERVICES** *continued***5.13 Business Terminals** *continued*5.13.2 Rates and Charges *continued*A. Flat Rate Service *continued*

## 2. Business Terminal without Telephone Number

## a. Non-IBL / VersiPak Customers

		12	24	36	60
	<u>Monthly</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$38.31	\$37.16	\$36.05	\$34.48	\$32.56
Nonrecurring Charge-Initial	\$44.80	\$44.80	\$44.80	\$44.80	\$44.80
Nonrecurring Charge - Each Add'l	\$44.80	\$44.80	\$44.80	\$44.80	\$44.80
Move Charge	\$44.80	\$44.80	\$44.80	\$44.80	\$44.80
Change Charge	\$44.80	\$44.80	\$44.80	\$44.80	\$44.80
Restore Charge	\$44.80	\$44.80	\$44.80	\$44.80	\$44.80

## b. Qualified IBL / VersiPak Customers

	12	24	36	60
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$37.00	\$33.50	\$30.00	\$27.00
Nonrecurring Charge-Initial	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Nonrecurring Charge - Each Add'l	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Change Charge	\$44.80	\$44.80	\$44.80	\$44.80
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

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## LOCAL SERVICES TARIFF

SECTION 5 NETWORK SERVICES *continued*5.13 Business Terminals *continued*5.13.2 Rates and Charges *continued*

## B. Message Rate Service (Usage Charges apply)

## 1. Business Terminal with Telephone Number

## a. Non-IBL / VersiPak Customers

		12	24	36	60
	<u>Monthly</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$21.74	\$21.09	\$20.46	\$19.57	\$18.48
Nonrecurring Charge-Initial	\$44.80	\$44.80	\$44.80	\$44.80	\$44.80
Nonrecurring Charge - Each Add'l	\$44.80	\$44.80	\$44.80	\$44.80	\$44.80
Move Charge	\$44.80	\$44.80	\$44.80	\$44.80	\$44.80
Change Charge	\$44.80	\$44.80	\$44.80	\$44.80	\$44.80
Restore Charge	\$44.80	\$44.80	\$44.80	\$44.80	\$44.80

## b. Non-IBL / VersiPak Customers

	12	24	36	60
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$24.50	\$22.50	\$20.00	\$20.00
Nonrecurring Charge-Initial	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Nonrecurring Charge - Each Add'l	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Change Charge	\$44.80	\$44.80	\$44.80	\$44.80
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

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## LOCAL SERVICES TARIFF

**SECTION 5 NETWORK SERVICES** *continued***5.13 Business Terminals** *continued*5.13.2 Rates and Charges *continued*B. Message Rate Service (Usage Charges apply) *continued*

## 2. Business Terminal without Telephone Number

## a. Non-IBL / VersiPak Customers

		12	24	36	60
	<u>Monthly</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$21.74	\$21.09	\$20.46	\$19.57	\$18.48
Nonrecurring Charge-Initial	\$44.80	\$44.80	\$44.80	\$44.80	\$44.80
Nonrecurring Charge - Each Add'l	\$44.80	\$44.80	\$44.80	\$44.80	\$44.80
Move Charge	\$44.80	\$44.80	\$44.80	\$44.80	\$44.80
Change Charge	\$44.80	\$44.80	\$44.80	\$44.80	\$44.80
Restore Charge	\$44.80	\$44.80	\$44.80	\$44.80	\$44.80

## b. Qualified IBL / VersiPak Customers

	12	24	36	60
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$24.50	\$22.50	\$20.00	\$20.00
Nonrecurring Charge-Initial	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Nonrecurring Charge - Each Add'l	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Change Charge	\$44.80	\$44.80	\$44.80	\$44.80
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

## 3. Local Message Usage

Local Message Rate \$0.12 (Per Message)

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LOCAL SERVICES TARIFF

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**SECTION 5 NETWORK SERVICES *continued*****5.14 Bonded Integrated Service Offerings****5.14.1 VersiPak Mach2 Service****A. Service Description**

VersiPak Mach2 Service consists of 3.0 Mbps of Integrated voice and Internet bandwidth. Customers may purchase up to 36 equivalent voice channels with any of the remaining bandwidth sold as Internet bandwidth CIR. The voice channels may be analog (lines or trunks), digital (trunks or PRI) or a combination of both analog and digital. The OutBurst SB is an IAD that integrates voice and data services into a single shared uplink that can provide maximum efficiency by dynamically allocating bandwidth between voice and data. The SB has a built-in Fast Ethernet interface and three universally configurable slots. One of the slots is used for the uplink to the PPN. The other two slots can be configured for analog or digital voice. The analog voice module supports up to 12 POTS interfaces. One or two of these modules may be used in a SB. The digital voice module supports one DS1 with up to 24 DS0 channels. The voice configuration must fit within the card port capacity of the FXS, FXO and/or DS1v cards.

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## LOCAL SERVICES TARIFF

SECTION 5 NETWORK SERVICES *continued*5.14 Bonded Integrated Service Offerings *continued*5.14.1 VersiPak Mach2 Service *continued*A. Service Description *continued*

- Internet channels must be ordered in increments of 256 Kbps.
- Peak Information Rate (PIR) is equal to the total voice and Internet bandwidth.

<u>VersiPak Mach2</u>	<u>Minimum</u>	<u>Maximum</u>	<u>CIR</u>	<u>PIR</u>
Voice	8 Channels	36 Channels	N/A	N/A
Internet*	512 Kbps (8 Channels)	2304 Kbps	Customer Specific	3 Mbps
Voice & Internet	36 Channels	48 Channels	N/A	N/A

*\*Total Internet throughput is less than the actual CIR due to the bandwidth used for packet headers.*

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## LOCAL SERVICES TARIFF

**SECTION 5 NETWORK SERVICES** *continued***5.14 Bonded Integrated Service Offerings** *continued*5.14.1 VersiPak Mach2 Service *continued*

## B. Rates and Charges

## 1. Flat Rate Service

## a. Business Lines

	12	24	36	60
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$35.00	\$31.75	\$28.50	\$25.75
Nonrecurring Charge - Initial	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Nonrecurring Charge-Each Add'l	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Change Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

## b. Analog Trunks

	12	24	36	60
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$35.00	\$31.75	\$28.50	\$25.75
Nonrecurring Charge - Initial	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Nonrecurring Charge-Each Add'l	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Change Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

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## LOCAL SERVICES TARIFF

SECTION 5 NETWORK SERVICES *continued*5.14 Bonded Integrated Service Offerings *continued*5.14.1 VersiPak Mach2 Service *continued*B. Rates and Charges *continued*1. Flat Rate Service *continued*

## c. Digital Trunks

	12	24	36	60
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$35.00	\$31.75	\$28.50	\$25.75
Nonrecurring Charge - Initial	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Nonrecurring Charge-Each Add'l	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Change Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

## d. PRI Channels

	12	24	36	60
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$40.00	\$36.75	\$33.50	\$30.75
Nonrecurring Charge - Initial	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Nonrecurring Charge-Each Add'l	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Change Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

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SECTION 5 NETWORK SERVICES *continued*5.14 Bonded Integrated Service Offerings *continued*5.14.1 VersiPak Mach2 Service *continued*B. Rates and Charges *continued*1. Flat Rate Service *continued*


## e. Mach IPRI Facility

	12	24	36	60
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$75.00	\$75.00	\$75.00	\$75.00
Nonrecurring Charge - Initial	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Nonrecurring Charge-Each Add'l	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Change Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

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## LOCAL SERVICES TARIFF

SECTION 5 NETWORK SERVICES *continued*5.14 Bonded Integrated Service Offerings *continued*5.14.1 VersiPak Mach2 Service *continued*B. Rates and Charges *continued*1. Flat Rate Service *continued*

## 6. Business Terminals

## (1) With Telephone Number

	12 <u>Months</u>	24 <u>Months</u>	36 <u>Months</u>	60 <u>Months</u>
Monthly Recurring Charge	\$35.00	\$31.75	\$28.50	\$25.75
Nonrecurring Charge - Initial	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Nonrecurring Charge-Each Add'l	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Change Charge	\$44.80	\$44.80	\$44.80	\$44.80
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

## (2) Without Telephone Number

	12 <u>Months</u>	24 <u>Months</u>	36 <u>Months</u>	60 <u>Months</u>
Monthly Recurring Charge	\$35.00	\$31.75	\$28.50	\$25.75
Nonrecurring Charge - Initial	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Nonrecurring Charge-Each Add'l	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Change Charge	\$44.80	\$44.80	\$44.80	\$44.80
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

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## LOCAL SERVICES TARIFF

SECTION 5 NETWORK SERVICES *continued*5.14 Bonded Integrated Service Offerings *continued*5.14.1 VersiPak Mach2 Service *continued*

## B. Rates and Charges

## 2. Message Rate Service (Usage Charges Apply)

## a. Business Lines

	12 Months	24 Months	36 Months	60 Months
Monthly Recurring Charge	\$23.25	\$21.50	\$19.00	\$19.00
Nonrecurring Charge - Initial	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Nonrecurring Charge-Each Add'l	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Change Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

## b. Analog Trunks

	12 Months	24 Months	36 Months	60 Months
Monthly Recurring Charge	\$23.25	\$21.50	\$19.00	\$19.00
Nonrecurring Charge - Initial	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Nonrecurring Charge-Each Add'l	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Change Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

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 LOCAL SERVICES TARIFF
 

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**SECTION 5 NETWORK SERVICES** *continued***5.14 Bonded Integrated Service Offerings** *continued*5.14.1 VersiPak Mach2 Service *continued*B. Rates and Charges *continued*2. Message Rate Service (Usage Charges Apply) *continued*

## c. Digital Trunks

	12	24	36	60
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$23.25	\$21.50	\$19.00	\$19.00
Nonrecurring Charge - Initial	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Nonrecurring Charge-Each Add'l	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Change Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

## d. PRI Channels

	12	24	36	60
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$28.25	\$26.50	\$24.00	\$24.00
Nonrecurring Charge - Initial	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Nonrecurring Charge-Each Add'l	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Change Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

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APR 7 5 2004

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 LOCAL SERVICES TARIFF
 

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**SECTION 5 NETWORK SERVICES** *continued***5.14 Bonded Integrated Service Offerings** *continued*5.14.1 VersiPak Mach2 Service *continued*B. Rates and Charges *continued*2. Message Rate Service (Usage Charges Apply) *continued*

## e. Mach IPRI Facility

	12	24	36	60
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$75.00	\$75.00	\$75.00	\$75.00
Nonrecurring Charge - Initial	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Nonrecurring Charge-Each Add'l	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Change Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

 PUBLIC SERVICE COMMISSION  
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APR 15 2004

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 LOCAL SERVICES TARIFF
 

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**SECTION 5 NETWORK SERVICES** *continued***5.14 Bonded Integrated Service Offerings** *continued*5.14.1 VersiPak Mach2 Service *continued*B. Rates and Charges *continued*2. Message Rate Service (Usage Charges Apply) *continued*

## f. Business Terminals

## (1) With Telephone Number

	12	24	36	60
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$23.25	\$21.50	\$19.00	\$19.00
Nonrecurring Charge - Initial	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Nonrecurring Charge-Each Add'l	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Change Charge	\$44.80	\$44.80	\$44.80	\$44.80
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

## (2) Without Telephone Number

	12	24	36	60
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$23.25	\$21.50	\$19.00	\$19.00
Nonrecurring Charge - Initial	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Nonrecurring Charge-Each Add'l	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Change Charge	\$44.80	\$44.80	\$44.80	\$44.80
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

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**SECTION 5 NETWORK SERVICES *continued***

**5.14 Bonded Integrated Service Offerings *continued***

5.14.1 VersiPak Mach2 Service *continued*

B. Rates and Charges *continued*

2. Message Rate Service (Usage Charges Apply) *continued*

g. Local Message Usage

Local Message Rate            \$0.12        (Per Message)

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LOCAL SERVICES TARIFF

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**SECTION 5 NETWORK SERVICES *continued*****5.14 Bonded Integrated Service Offerings *continued*****5.14.2 VersiPak Mach3 Service****A. Service Description**

The VersiPak Mach3 consists of 4.5 Mbps of Integrated voice and Internet bandwidth. Customers may purchase up to 36 (dependant on IAD card configuration) equivalent voice channels with any of the remaining bandwidth sold as the Internet bandwidth CIR. The voice channels may be analog (lines or trunks), digital (trunks or PRI) or a combination of both and must fit the IAD card configuration. The OutBurst SB is an IAD that integrates voice and data services into a single shared uplink that can provide maximum efficiency by dynamically allocating bandwidth between voice and data. The SB has a built-in Fast Ethernet interface and three universally configurable slots. One of the slots is used for the uplink to the PPN. The other two slots can be configured for analog or digital voice. The analog voice module supports up to 12 POTS interfaces. One or two of these modules may be used in a SB. The digital voice module supports one DS1 with up to 24 DS0 channels. The voice configuration must fit within the card port capacity of the FXS, FXO and/or DS1v cards.

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**SECTION 5 NETWORK SERVICES *continued*****5.14 Bonded Integrated Service Offerings *continued***5.14.2 VersiPak Mach3 Service *continued*A. Description *continued*

- Internet channels must be ordered in increments of 512 Kbps.
- Peak Information Rate (PIR) is equal to the total voice and Internet bandwidth.

<u>Integrated 3xDS1</u>	<u>Minimum</u>	<u>Maximum</u>	<u>CIR</u>	<u>PIR</u>
Voice	8 Channels	36 Channels	N/A	N/A
Internet*	2048 Kbps	3584 Kbps	Customer Specific	4.5 Mbps
Voice & Internet	56 Channels	72 Channels	N/A	N/A

*\*Total Internet throughput is less than the actual CIR due to the bandwidth used for packet headers.*

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LOCAL SERVICES TARIFF

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**SECTION 5 NETWORK SERVICES** *continued***5.14 Bonded Integrated Service Offerings** *continued*5.14.2 VersiPak Mach3 Service *continued*

## B. Rates and Charges

## 1. Flat Rate Service

## a. Business Lines

	12	24	36	60
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$35.00	\$31.75	\$28.50	\$25.75
Nonrecurring Charge - Initial	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Nonrecurring Charge-Each Add'l	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Change Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

## b. Analog Trunks

	12	24	36	60
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$35.00	\$31.75	\$28.50	\$25.75
Nonrecurring Charge - Initial	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Nonrecurring Charge-Each Add'l	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Change Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

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## LOCAL SERVICES TARIFF

SECTION 5 NETWORK SERVICES *continued*5.14 Bonded Integrated Service Offerings *continued*5.14.2 VersiPak Mach3 Service *continued*B. Rates and Charges *continued*1. Flat Rate Service *continued*

## c. Digital Trunks

	12 <u>Months</u>	24 <u>Months</u>	36 <u>Months</u>	60 <u>Months</u>
Monthly Recurring Charge	\$35.00	\$31.75	\$28.50	\$25.75
Nonrecurring Charge - Initial	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Nonrecurring Charge-Each Add'l	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Change Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

## d. PRI Channels

	12 <u>Months</u>	24 <u>Months</u>	36 <u>Months</u>	60 <u>Months</u>
Monthly Recurring Charge	\$40.00	\$36.75	\$33.50	\$30.75
Nonrecurring Charge - Initial	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Nonrecurring Charge-Each Add'l	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Change Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

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LOCAL SERVICES TARIFF

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**SECTION 5 NETWORK SERVICES** *continued***5.14 Bonded Integrated Service Offerings** *continued*5.14.2 VersiPak Mach3 Service *continued*B. Rates and Charges *continued*1. Flat Rate Service *continued*

## e. Mach IPRI Facility

	12	24	36	60
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$75.00	\$75.00	\$75.00	\$75.00
Nonrecurring Charge - Initial	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Nonrecurring Charge-Each Add'l	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Change Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

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LOCAL SERVICES TARIFF

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**SECTION 5 NETWORK SERVICES continued****5.14 Bonded Integrated Service Offerings continued**5.14.2 VersiPak Mach3 Service *continued*B. Rates and Charges *continued*1. Flat Rate Service *continued*

## f. Business Terminals

## (1) With Telephone Number

	12 <u>Months</u>	24 <u>Months</u>	36 <u>Months</u>	60 <u>Months</u>
Monthly Recurring Charge	\$35.00	\$31.75	\$28.50	\$25.75
Nonrecurring Charge - Initial	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Nonrecurring Charge-Each Add'l	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Change Charge	\$44.80	\$44.80	\$44.80	\$44.80
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

## (2) Without Telephone Number

	12 <u>Months</u>	24 <u>Months</u>	36 <u>Months</u>	60 <u>Months</u>
Monthly Recurring Charge	\$35.00	\$31.75	\$28.50	\$25.75
Nonrecurring Charge - Initial	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Nonrecurring Charge-Each Add'l	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Change Charge	\$44.80	\$44.80	\$44.80	\$44.80
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

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## LOCAL SERVICES TARIFF

SECTION 5 NETWORK SERVICES *continued*5.14 Bonded Integrated Service Offerings *continued*5.14.2 VersiPak Mach3 Service *continued*

## B. Rates and Charges

## 2. Message Rate Service (Usage Charges Apply)

## a. Business Lines

	12	24	36	60
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$23.25	\$21.50	\$19.00	\$19.00
Nonrecurring Charge - Initial	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Nonrecurring Charge-Each Add'l	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Change Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

## b. Analog Trunks

	12	24	36	60
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$23.25	\$21.50	\$19.00	\$19.00
Nonrecurring Charge - Initial	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Nonrecurring Charge-Each Add'l	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Change Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

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## LOCAL SERVICES TARIFF

**SECTION 5 NETWORK SERVICES** *continued***5.14 Bonded Integrated Service Offerings** *continued*5.14.2 VersiPak Mach3 Service *continued*B. Rates and Charges *continued*2. Message Rate Service (Usage Charges Apply) *continued*

## c. Digital Trunks

	12 <u>Months</u>	24 <u>Months</u>	36 <u>Months</u>	60 <u>Months</u>
Monthly Recurring Charge	\$23.25	\$21.50	\$19.00	\$19.00
Nonrecurring Charge - Initial	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Nonrecurring Charge-Each Add'l	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Change Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

## d. PRI Channels

	12 <u>Months</u>	24 <u>Months</u>	36 <u>Months</u>	60 <u>Months</u>
Monthly Recurring Charge	\$28.25	\$26.50	\$24.00	\$24.00
Nonrecurring Charge - Initial	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Nonrecurring Charge-Each Add'l	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Change Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

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LOCAL SERVICES TARIFF

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**SECTION 5 NETWORK SERVICES** *continued***5.14 Bonded Integrated Service Offerings** *continued*5.14.2 VersiPak Mach3 Service *continued*B. Rates and Charges *continued*2. Message Rate Service (Usage Charges Apply) *continued*

## e. Mach IPRI Facility

	12	24	36	60
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$75.00	\$75.00	\$75.00	\$75.00
Nonrecurring Charge - Initial	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Nonrecurring Charge-Each Add'l	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Change Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

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**SECTION 5 NETWORK SERVICES *continued*****5.14 Bonded Integrated Service Offerings *continued***5.14.2 VersiPak Mach3 Service *continued*B. Rates and Charges *continued*2. Message Rate Service (Usage Charges Apply) *continued*

## f. Business Terminals

## (1) With Telephone Number

	12	24	36	60
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$23.25	\$21.50	\$19.00	\$19.00
Nonrecurring Charge - Initial	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Nonrecurring Charge-Each Add'l	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Change Charge	\$44.80	\$44.80	\$44.80	\$44.80
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

## (2) Without Telephone Number

	12	24	36	60
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$23.25	\$21.50	\$19.00	\$19.00
Nonrecurring Charge - Initial	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Nonrecurring Charge-Each Add'l	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Change Charge	\$44.80	\$44.80	\$44.80	\$44.80
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

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**SECTION 5 NETWORK SERVICES** *continued***5.14 Bonded Integrated Service Offerings** *continued*5.14.2 VersiPak Mach3 Service *continued*B. Rates and Charges *continued*2. Message Rate Service (Usage Charges Apply) *continued*

## g. Local Message Usage

Local Message Rate	\$0.12	(Per Message)
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LOCAL SERVICES TARIFF

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**SECTION 5 NETWORK SERVICES** *continued***5.15 TW Telecom One Solution: Connect**

(N)

**5.15.1 Description**

TW Telecom One Solution: Connect is an IP Trunk service provisioned across a Customer's Local Area Network (LAN) and the TWTC IP Core. One Solution: Connect enables the user to converge voice and Internet traffic across a single transport facility.

Customers subscribing to One Solution: Connect are required to have both transport and access with an option for a managed CPE gateway. TW Telecom One Solution: Connect dedicated access for voice calls. Access may be ordered for T1/DS3 facilities (up to 4xT1) and Ethernet (2 Mbps to 100 Mbps). The number of simultaneous calls supported is determined by the bandwidth selected by the Customer.

Service is available as equipment and facilities permit.

<u>Access Bandwidth</u>	<u>Number of Simultaneous Calls</u>
1.544 Mbps	18
2 Mbps	23
4 Mbps	46
6 Mbps	69
8 Mbps	92
10 Mbps	115
20 Mbps	230
50 Mbps	575
100 Mbps	1150

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 EFFECTIVE: August 6, 2005  
 SECTION 9 (1)**

By  **KYL0507**  
 Executive Director

## LOCAL SERVICES TARIFF

SECTION 5 NETWORK SERVICES *continued*5.15 TW Telecom One Solution: Connect *continued*

## 5.15.2 Rates and Charges

## A. One Trunk

	<u>24 Months</u>	<u>36 Months</u>
Monthly Recurring Charge	\$415.00	\$380.00
Nonrecurring Charge – Initial	\$750.00	\$500.00
Nonrecurring Charge – Each Add'l	\$750.00	\$500.00
Move Charge	\$ 0.00	\$ 0.00
Change Charge	\$ 0.00	\$ 0.00
Restore Charge	\$ 0.00	\$ 0.00

## B. Two Trunks

	<u>24 Months</u>	<u>36 Months</u>
Monthly Recurring Charge	\$830.00	\$760.00
Nonrecurring Charge – Initial	\$750.00	\$500.00
Nonrecurring Charge – Each Add'l	\$750.00	\$500.00
Move Charge	\$ 0.00	\$ 0.00
Change Charge	\$ 0.00	\$ 0.00
Restore Charge	\$ 0.00	\$ 0.00

## C. Three Trunks

	<u>24 Months</u>	<u>36 Months</u>
Monthly Recurring Charge	\$1,185.00	\$1,085.00
Nonrecurring Charge – Initial	\$ 750.00	\$ 500.00
Nonrecurring Charge – Each Add'l	\$ 750.00	\$ 500.00
Move Charge	\$ 0.00	\$ 0.00
Change Charge	\$ 0.00	\$ 0.00
Restore Charge	\$ 0.00	\$ 0.00

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PURSUANT TO 807 KAR 5.011  
 Effective: August 6, 2005  
 SECTION 9 (1)

By  KYL0507  
 Executive Director

(N)

(N)

## LOCAL SERVICES TARIFF

SECTION 5 NETWORK SERVICES *continued*5.15 TW Telecom One Solution: Connect *continued*5.15.2 Rates and Charges *continued*D. Four Trunks *continued*

	<u>24 Months</u>	<u>36 Months</u>
Monthly Recurring Charge	\$1,580.00	\$1,445.00
Nonrecurring Charge – Initial	\$ 750.00	\$ 500.00
Nonrecurring Charge – Each Add'l	\$ 750.00	\$ 500.00
Move Charge	\$ 0.00	\$ 0.00
Change Charge	\$ 0.00	\$ 0.00
Restore Charge	\$ 0.00	\$ 0.00

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 Executive Director

## LOCAL SERVICES TARIFF

SECTION 5 NETWORK SERVICES *continued*5.16 VersiPak® Flex T and Power T Products

The following service packages are available as equipment and facilities permit.

5.16.1 VersiPak® Flex T-6

## A. Description

VersiPak® Flex T-6 Service provides six business lines or terminals and 384K Internet Access on DSL access. It offers flat rated local service, six voice mail boxes, 40 email addresses, 700 MB Web Hosting, a local Main Directory Listing and 3,000 minutes of long distance usage. Service includes the following business features: 30-Number Speed Calling, Call Forwarding Variable, Call Transfer, Three-Way Calling and Hunting. The following features can be purchased separately: Call Waiting; Call Forward Busy; Remote Call Forwarding; Distinctive Ring; and Combined Caller ID.

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Default signal type may be loop or ground. Service is provided on two-wire only. Requires AC power.

## B. Rates and Charges

	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Monthly Recurring Charge	\$550.00(R)	\$445.00(R)	\$355.00(R)	\$290.00(R)
Nonrecurring Charge – Initial	\$200.00	\$200.00	\$200.00	\$200.00
Move Charge	\$ 50.00	\$ 50.00	\$ 50.00	\$ 50.00
Change Charge	\$ 50.00	\$ 50.00	\$ 50.00	\$ 50.00
Restore Charge	\$ 50.00	\$ 50.00	\$ 50.00	\$ 50.00

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LOCAL SERVICES TARIFF

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**SECTION 5 NETWORK SERVICES continued****5.16 VersiPak® Flex T and Power T Products continued****5.16.2 VersiPak® Flex T-12****A. Description**

VersiPak® Flex T-12 Service provides 12 business lines or terminals and 512K Internet Access on DSL access. It offers flat rated local service, 12 voice mail boxes, 40 email addresses, 700 MB Web Hosting, a local Main Directory Listing and 5,500 minutes of long distance usage. Service includes the following business features: 30-Number Speed Calling, Call Forwarding Variable, Call Transfer, Three-Way Calling and Hunting. The following features can be purchased separately: Caller ID Blocking, Call Waiting; Call Forward Busy; Remote Call Forwarding; Distinctive Ring; Continuous Redial, Last Call Return, Priority Call, Selective Call Forwarding, Selective Call Rejection, Remote Access to Call Forwarding and Combined Caller ID.

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Default signal type may be loop or ground. Service is provided on two-wire only. Requires AC power.

**B. Rates and Charges**

	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Monthly Recurring Charge	\$625.00(R)	\$525.00(R)	\$430.00(R)	\$365.00(R)
Nonrecurring Charge – Initial	\$200.00	\$200.00	\$200.00	\$200.00
Move Charge	\$ 50.00	\$ 50.00	\$ 50.00	\$ 50.00
Change Charge	\$ 50.00	\$ 50.00	\$ 50.00	\$ 50.00
Restore Charge	\$ 50.00	\$ 50.00	\$ 50.00	\$ 50.00

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## LOCAL SERVICES TARIFF

**SECTION 5 NETWORK SERVICES** *continued***5.16 VersiPak® Flex T and Power T Products** *continued***5.16.3 VersiPak® Flex T-24****A. Description**

VersiPak® Flex T-24 Service provides 24 business lines or terminals and 1024K Internet Access on DSL access. It offers flat rated local service, 24 voice mail boxes, 40 email addresses, 700 MB Web Hosting, a local Main Directory Listing and 5,500 minutes of long distance usage. Service includes the following business features: 30-Number Speed Calling, Call Forwarding Variable, Call Transfer, Three-Way Calling and Hunting. The following features can be purchased separately: Caller ID Blocking, Call Waiting; Call Forward Busy; Remote Call Forwarding; Distinctive Ring; Continuous Redial, Last Call Return, Priority Call, Selective Call Forwarding, Selective Call Rejection, Remote Access to Call Forwarding and Combined Caller ID.

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Default signal type may be loop or ground. Service is provided on two-wire only. Requires DC power.

**2. Rates and Charges**

	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Monthly Recurring Charge	\$1,150.00	\$900.00	\$750.00	\$700.00
Nonrecurring Charge – Initial	\$ 400.00	\$400.00	\$400.00	\$400.00
Move Charge	\$ 50.00	\$ 50.00	\$ 50.00	\$ 50.00
Change Charge	\$ 50.00	\$ 50.00	\$ 50.00	\$ 50.00
Restore Charge	\$ 50.00	\$ 50.00	\$ 50.00	\$ 50.00

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## LOCAL SERVICES TARIFF

**SECTION 5 NETWORK SERVICES** *continued***5.16 VersiPak® Flex T and Power T Products** *continued***5.16.4 VersiPak® Power T-12****A. Description**

VersiPak® Power T-12 Service provides 12 analog, digital or PRI trunks with the remainder to be used for Internet Access, not to exceed a DS1 maximum. It offers flat rated local service, 40 email addresses, 700 MB Web Hosting, a local Main Directory Listing and 5,500 minutes of long distance usage. For Customers utilizing Analog Trunks, Service includes up to 100 Individual Telephone Numbers. For Customers utilizing Digital Trunks, Service includes: Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. Customer may request Call Transfer on Trunks, Multiple Trunk Groups and additional route indices at no additional charge. For Customers utilizing PRIs, service includes Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. PRI Customers may request Call by Call, Calling Party Number Management (E911 and CARE), Calling Name Delivery, Calling Number Delivery and Two B-Channel Transfer at no additional charge.

Analog Trunks default signal type may be loop or ground, Line Code/Framing B8Za-ESF. Service may be provisioned as inward only. Requires DC power.

Digital Trunks Line Code/Framing B8Za-ESF (no AMI). Service can be provisioned as Inward, Outward or Two-Way. Requires DC power.

PRI Service is provisioned only as standard switch protocol option 5E, N1-2, N1-1, Line Coding B8Za – ESF, Pulsing ISDN. Customer yields to glare. Requires DC Power.

**B. Rates and Charges**

	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Monthly Recurring Charge	\$1,025.00	\$680.00(R)	\$550.00(R)	\$455.00(R)
Nonrecurring Charge – Initial	\$ 200.00	\$200.00	\$200.00	\$200.00
Move Charge	\$ 50.00	\$ 50.00	\$ 50.00	\$ 50.00
Change Charge	\$ 50.00	\$ 50.00	\$ 50.00	\$ 50.00
Restore Charge	\$ 50.00	\$ 50.00	\$ 50.00	\$ 50.00

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**LOCAL SERVICES TARIFF**


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**SECTION 5 NETWORK SERVICES** *continued***5.16 VersiPak® Flex T and Power T Products** *continued***5.16.5 VersiPak® Power T-24**

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**A. Description**

VersiPak® Power T-24 Service provides 24 digital trunks or PRIs with the remainder to be used for Internet Access, not to exceed a 2xDS1 maximum. It offers flat rated local service, 100 email addresses, 1 GB Web Hosting, a local Main Directory Listing and 5,500 minutes of long distance usage. For Customers utilizing Digital Trunks, service includes Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. Digital Trunk Customer may request Call Transfer on Trunks, Multiple Trunk Groups and additional route indices at no additional charge. For Customers utilizing PRIs, service includes Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. PRI Customers may request Call by Call, Calling Party Number Management (E911 and CARE), Calling Name Delivery, Calling Number Delivery and Two B-Channel Transfer at no additional charge.

Digital Trunks Line Code/Framing B8Za-ESF (no AMI). Service can be provisioned as Inward, Outward or Two-Way. Requires DC power.

PRI service is provisioned only as standard, switch protocol option 5E, N1-2, N1-1, Line Coding B8ZA-ESF, Pulsing ISDN. Customer yields to glare. Requires DC power.

**B. Rates and Charges**

	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Monthly Recurring Charge	\$1,350.00	\$1,100.00	\$950.00	\$900.00
Nonrecurring Charge – Initial	\$ 400.00	\$ 400.00	\$400.00	\$400.00
Move Charge	\$ 50.00	\$ 50.00	\$ 50.00	\$ 50.00
Change Charge	\$ 50.00	\$ 50.00	\$ 50.00	\$ 50.00
Restore Charge	\$ 50.00	\$ 50.00	\$ 50.00	\$ 50.00

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## LOCAL SERVICES TARIFF

SECTION 5 NETWORK SERVICES *continued*5.16 VersiPak® Flex T and Power T Products *continued*

## 5.16.6 VersiPak® Power T-48

(N)

## A. Description

VersiPak® Power T-48 Service provides 48 digital trunks or PRIs with the remainder to be used for Internet Access, not to exceed a 3xDS1 maximum. It offers flat rated local service, 200 email addresses, 3 GB Web Hosting, a local Main Directory Listing and 5,500 minutes of long distance usage. For Customers utilizing Digital Trunks, service includes Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. Digital Trunk Customer may request Call Transfer on Trunks, Multiple Trunk Groups and additional route indices at no additional charge. For Customers utilizing PRIs, service includes Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. PRI Customers may request Call by Call, Calling Party Number Management (E911 and CARE), Calling Name Delivery, Calling Number Delivery and Two B-Channel Transfer at no additional charge.

Digital Trunks Line Code/Framing B8Za-ESF (no AMI). Service can be provisioned as Inward, Outward or Two-Way. Requires DC power.

PRI service is provisioned only as standard, switch protocol option 5E, N1-2, N1-1, Line Coding B8ZA-ESF, Pulsing ISDN. Customer yields to glare. Requires DC power.

## B. Rates and Charges

	12 Months	24 Months	36 Months	60 Months
Monthly Recurring Charge	\$1,600.00	\$1,350.00	\$1,200.00	\$1,150.00
Nonrecurring Charge – Initial	\$ 400.00	\$ 400.00	\$ 400.00	\$ 400.00
Move Charge	\$ 50.00	\$ 50.00	\$ 50.00	\$ 50.00
Change Charge	\$ 50.00	\$ 50.00	\$ 50.00	\$ 50.00
Restore Charge	\$ 50.00	\$ 50.00	\$ 50.00	\$ 50.00

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 Executive Director

## LOCAL SERVICES TARIFF

**SECTION 5 NETWORK SERVICES** *continued***5.17 Voice T1 Service****5.17.1 Description**

Voice T1 Service allows the Customer to connect suitably-equipped Customer Premises Equipment to the Company's switching equipment using a digital transport facility. Each link is configured with 24 DS0s or channels and can be provisioned with either ISDN or non-ISDN digital signaling, depending on the CPE requirements and application needs. Customers can choose inward, outward or two-way directionality.

Customers who select the Company as their long distance provider (interLATA and/or IntraLATA) will receive a monthly allowance of 5,000 long distance minutes of usage per Voice T1. Usage in excess of 5,000 will be billed at the regular tarified rate. Customers who do not select the Company as their long distance provider are not eligible to receive the monthly allowance of 5,000 long distance minutes of usage.

Service is available as equipment and facilities permit.

**5.17.2 Rates and Charges**

		12	24	36	60	
	<u>Monthly</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	(T)
Monthly Recurring Charge	ICB	\$ 570.00	\$523.00	\$475.00	\$451.00	
Nonrecurring Charge	ICB	\$1,000.00	\$750.00	\$500.00	\$500.00	
Move Charge	ICB	\$1,000.00	\$750.00	\$500.00	\$500.00	
Change Charge	ICB	\$1,000.00	\$750.00	\$500.00	\$500.00	
Restore Charge	ICB	\$1,000.00	\$750.00	\$500.00	\$500.00	

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LOCAL SERVICES TARIFF

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**SECTION 6 SUPPLEMENTAL SERVICES****6.1 Directory Assistance****6.1.1 Description**

A Customer may obtain assistance, for a charge, in determining a telephone number within the local calling area by dialing Directory Assistance Service. A Customer may obtain assistance, for a charge, in determining a number outside the local calling area by dialing National Directory Assistance. A Customer can also receive assistance by writing the Company with a list of names and addresses for which telephone numbers are desired.

For an additional charge, the Directory Assistance operator can complete the call to the desired number. If the Customer elects to have an intraLATA toll call completed by the Local Directory Assistance operator, the Company's standard intraLATA toll per minute charges will apply.

**6.1.2 Rates**

Per Call Charge:

Local Directory Assistance	\$0.70	(I)
National Directory Assistance	\$1.10	(I)
Additional Charge for Call Completion:	\$0.61	

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LOCAL SERVICES TARIFF

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**SECTION 6 SUPPLEMENTAL SERVICES****6.2 Operator Service****6.2.1 Description of Service**

Operator Service provides for live or automated operator treatment when Customer dials "0". Operator Service calls are billed in one (1) minute increments with an initial billing period of one (1) minute. The total number of minutes will be rounded at end of Billing Period to the nearest minute. Fractional cents will be rounded to nearest cent. Additional charges apply on a per call basis. When more than one charge would apply, only the highest applicable charge will be applied.


**6.2.2 Call Types**

**Collect Call:** A call for which the charges are billed to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.

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## LOCAL SERVICES TARIFF

SECTION 6 SUPPLEMENTAL SERVICES *continued*6.2 Operator Service *continued*6.2.2 Call Types *continued*

**Calling Card Call:** A call billed using a calling card of a local or interexchange carrier with or without the assistance of an operator.

**General Assistance:** A service whereby the Customer has the option to request general information from the operator, such as dialing instructions, country or city codes, area code information and customer service toll free telephone numbers, but does not request the operator to complete the call.

**Person to Person Call:** A call completed with the assistance of an operator to a particular Station and person specified by the caller. The call may be billed to the called party.

**Station to Station Call:** A call completed with the assistance of an operator (live or mechanical) to a particular station.

**Third Number Billing:** Provides the Customer with the capability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.

6.2.3 Operator Service Charges

	<u>Per Call Charges</u>
Station to Station Calls:	
Third Number Billing	\$1.00
Collect Calling	\$2.00
Customer Dialed Calling Card	\$1.50
Operator Dialed Calling Card	\$1.75
General Assistance	\$1.00
Person to Person Calls:	\$3.00

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LOCAL SERVICES TARIFF

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**SECTION 6 SUPPLEMENTAL SERVICES** *continued***6.3 Busy Line Verification and Interrupt Service****6.3.1 Description of Service**

Busy Line Verification and Interrupt Service, which is furnished where and to the extent that facilities permit, provides the Customer with the following options:

**Busy Line Verification:** Upon request of the calling party, the Company will determine if the line is clear or in use and report to the calling agency.

**Busy Line Verification with Interrupt:** The operator will interrupt the call on the called line if the calling party indicates an emergency and requests interruption.

**6.3.2 Rates**

Rates for Busy Line Verification and Interrupt Service, as specified below, will apply under the following circumstances:

The operator verifies that the line is busy with a call in progress.

The operator verifies that the line is available for incoming calls.

The operator verifies that the called number is busy with a call in progress and the Customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. One charge will apply for both verification and interruption.

	<u>Per Request</u>
Busy Line Verification	\$0.70 (I)
Busy Line Interrupt	\$1.40 (I)

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**SECTION 6 SUPPLEMENTAL SERVICES** *continued*

### 6.4.1 Description of Features

**Call Forwarding - Variable:** Allows the Customer to choose to reroute incoming calls to another specified telephone number. The Customer must activate and deactivate this feature.

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**SECTION 6 SUPPLEMENTAL SERVICES *continued*****6.4 Calling Features, *continued*****6.4.1 Description of Features *continued***

**Call Forwarding Selective:** Permits the end-user to automatically forward (transfer) calls from up to ten end-user pre-selected number to another telephone number and to restore it to normal operation at their discretion. Call Forwarding Selective can be used in conjunction with Call Forwarding.

**Combined Caller ID:** The Caller ID feature allows a Customer to see a caller's name and number previewed on a display screen before the call is answered allowing a Customer to prioritize and or screen incoming calls. The displayed name is the name associated with the calling party number. Caller ID records the name, number, date and time of each incoming call - including calls that are not answered by the Customer. Caller ID service requires the use of specialized Customer-provided equipment (CPE) not provided by the Company. It is the responsibility of the Customer to provide the necessary CPE.

**Caller ID with Number Delivery:** Permits the end-user to see a caller's number previewed on a display screen before the call is answered. Caller ID records the number, date and time of each incoming call. Caller ID requires the use of specialized CPE not provided by the Company. It is the responsibility of the Customer to provide the necessary CPE.

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LOCAL SERVICES TARIFF

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**SECTION 6 SUPPLEMENTAL SERVICES *continued*****6.4 Calling Features, (cont'd.)****6.4.1 Description of Features *continued***

**Caller ID per Line Blocking:** Automatically prevents the display of the calling telephone number or all calls dialed from an exchange service equipped with this option. It is not necessary to dial an activation code prior to placing the call.

**Caller ID per Call Blocking:** Prevents the display of the calling telephone number on all calls dialed from an exchange service equipped with this option. It is necessary to dial an activation code prior to placing the call.

**Continuous Re-dial:** Permits the end-user to have calls automatically re-dialed when the first attempt reaches a busy number. The line is checked every forty-five (45) seconds for up to thirty (30) minutes and alerts the Customer with a distinctive ringing pattern when the busy number and the Customer's line are free. The Customer can continue to make and receive calls while the feature is activated.

The following types of calls cannot be Continuously Redialed:

- Calls to toll-free (800/888) service numbers
- Calls to 900 Service numbers
- Calls preceded by an interexchange carrier access code
- International Direct Distance Dialed calls
- Calls to Directory Assistance
- Calls to 911

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**SECTION 6 SUPPLEMENTAL SERVICES *continued*****6.4 Calling Features, (cont'd.)****6.4.1 Description of Features *continued***

**Customer Originated Trace:** This feature allows the tracing of nuisance calls to a specific telephone number. Entering the specified dial code activates the tracing. The originating telephone number, outgoing trunk number or terminating number, and the time and date are generated for each call.

**Distinctive Ringing - First Number:** This feature allows an end user to determine the source of an incoming call from a distinctive ring. The end user may have up to two additional numbers assigned to a single line (i.e. Distinctive Ringing - First Number and Distinctive Ringing - Second Number). The designated primary number will receive a normal ringing pattern, other numbers will receive distinctive ringing patterns. The pattern is based on the telephone number that the calling party dials.

**Distinctive Ringing - Second Number:** Provides a Customer with the ability to associate a second additional number to a single access line and has its own distinctive ring when dialed.

**Last Call Return:** Allows the Customer to return a call to the last incoming call whether answered or not. Upon activation, it will re-dial the number automatically and continue to check the number every forty-five (45) seconds for up to thirty (30) minutes if the number is busy. The Customer is alerted with a distinctive ringing pattern when the busy number is free. When the Customer answers the ring, the call is then completed. The calling party's number will not be delivered or announced to the call recipient under any circumstances.

**Priority Call:** Allows a Customer to assign a maximum of fifteen (15) telephone numbers to a special list. The Customer will hear a distinctive ring when calls are received from telephone numbers on that list.

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**SECTION 6 SUPPLEMENTAL SERVICES *continued*****6.4 Calling Features, *continued*****6.4.1 Description of Features *continued***

**Selective Call Rejection:** Allows the end-user to designate up to 10 telephone numbers from which incoming calls are automatically completed to a prerecorded announcement circuit which indicates that calls are not being taken at this time. The end-user receives no indication of the call attempts. Calls from parties not on the end-user's list terminate normally. Only voice calls, or analog modem calls which look like voice calls, are screened by the feature. There is only one rejection list per telephone line.

**Speed Calling (8 or 30):** Permits the Customer to place calls to other telephone numbers by dialing a one or two digit code rather than the complete telephone number. The feature is available as an eight code list or a thirty code list. Either code list may include local and/or toll telephone numbers. To establish or change a telephone number in a code list, the Customer dials an activating code, receives a second dial tone and dials either a one or two digit code (for the eight code and thirty code lists, respectively) plus the telephone number.

**Three-Way Calling:** Permits the end-user to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The end-user initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming. Only one call per line can be on hold at a time. The third party cannot be added to the original call.

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## LOCAL SERVICES TARIFF

SECTION 6 SUPPLEMENTAL SERVICES *continued*6.4 Calling Features, *continued*6.4.2 Rates

	Monthly <u>Recurring</u>	Nonrecurring <u>Charge</u>
Call Transfer	\$4.00	\$5.85
Call Waiting	\$6.35	\$0.00
Call Forwarding	\$4.00	\$5.85
Call Forwarding Busy	\$4.00	\$5.85
Call Forwarding Variable	\$4.00	\$5.85
Call Forwarding No Answer	\$4.00	\$5.85
Call Forwarding Selective	\$5.00	\$5.85
Combined Caller ID	N/A	N/A
Caller ID with Number Delivery	\$6.00	\$5.85
Caller ID Per Line Blocking	\$1.00	\$5.85
Caller ID Per Call Blocking	N/C	N/C
Customer Originated Trace	N/A	\$1.50
*per successful activation		
Distinctive Ringing - 1st Number	\$6.75	\$5.85
Distinctive Ringing- 2nd Number	\$6.75	\$5.85
Continuous Re-dial	\$5.00	\$5.85
Last Call Return	\$5.40	\$5.85
Priority Call	\$5.00	\$5.85
Selective Call Rejection	\$5.40	\$5.85
Speed Calling		
- (30 numbers)	\$4.95	\$5.85
- (8 numbers)	\$3.60	\$5.85
Three-Way Calling	\$3.60	\$5.85

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## LOCAL SERVICES TARIFF

SECTION 6 SUPPLEMENTAL SERVICES *continued*6.5 Hunting6.5.1 Description of Service

## A. Series Completion Hunting (Regular and Circular)

This feature allows individual Directory Numbers (DN) to "series complete" to another DN when the original call DN is busy. The Customer provides a list of the lines which will have this feature and the order in which they will hunt. Only ten (10) stations will be allowed in a series completion. The last DN can point to the first DN in the list to provide circular hunting.

Regular Series Completion: Any of the numbers in the series can be called. If the called number is busy, the switch will hunt to the next in line. The hunting will always stop at the last number in the group.

Circular Series Completion: Any number in the series can be called. If the called number is busy, the switch will hunt to the next in line. The hunting will stop when the number preceding the called number is reached.

	Recurring Monthly	Nonrecurring
Series Completion Hunting - Circular	\$ 6.50	\$ 10.00
Series Completion Hunting - Regular	\$ 6.50	\$ 10.00

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## LOCAL SERVICES TARIFF

SECTION 6 SUPPLEMENTAL SERVICES *continued*6.5 Hunting *continued*6.5.1 Description of Service *continued*

## B. Multi-Line Hunting

There are three types of Multi-Line Hunting (MLHG) available: Regular, Circular, and Uniform Call Distribution (UCD).

1. Regular: Hunting starts with the dialed DN and ends with last member of the hunt group.
2. Circular: Hunting starts with the dialed DN and ends with the terminal prior to the called DN.
3. Uniform Call Distribution: When the main MLHG is called, the calls are distributed to the most idle member of the hunt group. If a terminal DN is dialed, circular hunting is used.

	Recurring Monthly	Nonrecurring
Multi-Line Hunting - Circular	\$ 6.50	\$10.00
Multi-Line Hunting - Regular	\$ 6.50	\$10.00
Multi-Line Hunting - Uniform Call Distribution	\$ 6.50	\$10.00

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**SECTION 6 SUPPLEMENTAL SERVICES *continued*****6.6 Number Portability****6.6.1 Description**

Number Portability is an optional feature by which a Customer, who was formally a Customer of another certified local exchange carrier at the same premises location, may retain its main telephone numbers and main fax numbers for use with the Company-provided exchange services. Number Portability service is only available in areas where the Company maintains some form of number retention arrangement with the Customer's former local exchange carrier.

**6.6.2 Rates and Charges**

Nonrecurring Charges	
Per retained number:	\$0.00
Monthly Recurring Charges	
Per retained number:	\$0.00

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## LOCAL SERVICES TARIFF

SECTION 6 SUPPLEMENTAL SERVICES *continued*6.7 Blocking Service6.7.1 General

Blocking service is a feature that permits Customers to restrict access from their telephone line to various discretionary services. The following options are available to business Customers. One, all, or any combination may be selected.

- A. 900, 971, 974, 976 & 700 NPA Blocking – allows the Customer to block all calls beginning with the NPA of 900, 971, 974, 976 and 700 from being placed.
- B. Toll Restriction (1+ and 0+ Blocking) – provides the Customer with a method of denying access to some or all of the toll network and operator services. Toll Restriction will not block the following types of calls; 911 (Emergency and 1+ 800 (Toll Free) calls.
  - 1) “0+” restricts access to 0+ calls though the operator (IntraLATA, InterLATA and International).
  - 2) “1+” restricts access to 0+ calls through the operator (IntraLATA, InterLATA and International).
  - 3) “IntraLATA 0+/1+” restricts access to IntraLATA 0+/1+ calls only.
  - 4) “InterLATA 0+/1+” restricts access to InterLATA 0+/1+ calls only.
  - 5) “01” restricts access to operator assisted international calls only.
  - 6) “011” restricts access to international direct dialed calls only.
  - 7) “411” restricts calls to 411 directory assistance.
  - 8) “555” restricts calls to NXX-555-1212 directory assistance.
- C. Billing Restriction Blocking – provides the Customer with a method of denying all third number billed and/or collect calls to a specific telephone number provided the transmitting operator checks the validation data base.

One or both of the following blocking options are available:

- 1. Third Number Billed
- 2. Collect Call

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LOCAL SERVICES TARIFF

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**SECTION 6 SUPPLEMENTAL SERVICES *continued*****6.7 Blocking Service *continued*****6.7.2 Regulations**

- A. The Company will not be liable for any charge incurred when any long distance carrier or alternative operator service provider accepts third number billed or collect calls.
- B. Blocking Service is available where equipment and facilities permit.
- C. Blocking Service or a telephonic block can only be removed pursuant to a written request by the Customer of record, or by the Customer of record providing the correct password over the telephone, or by a request made in person by such Customer. The Customer of record can provide a personal pass to use to remove blocking service at the time blocking service is established.

**6.7.3 Recurring and Nonrecurring Charges**

The following rates and charges are in addition to all other applicable rates and charges for the facilities furnished. These charges are not applicable to Lifeline subscribers.

	<u>Monthly Recurring</u>	<u>Nonrecurring Charge</u>
<b><u>Call Blocking</u></b>		
- (up to 200 lines)	\$0.00	\$ 0.00
<b><u>Toll Restriction</u></b>	\$3.49	\$10.65
- (up to 200 lines)		
<b><u>Billing Restriction</u></b>	\$3.49	\$ 5.85
- (up to 200 lines)		

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The nonrecurring charge for initial request of one and two-line business Customers is waived for 90 days from the Customer's service establishment date.

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**SECTION 6 SUPPLEMENTAL SERVICES *continued*****6.11 Reserved Telephone Number Service****6.11.1 Description of Service**

Reserved Telephone Number Service allows the Customer to reserve a particular unassigned telephone number(s) for each access line for future use. The Company reserves the right to limit the time period for which a Reserved Telephone Number is Reserved.

Reserved Telephone Number Service is furnished subject to the availability of facilities and the requirements of exchange service as defined by the Company. The Company reserves all rights to the Reserved Telephone Numbers assigned to the Customer and may, therefore, change them if required.

**6.9.2 Rates and Charges**

The following charges apply to each Reserved Telephone Number.

Monthly Recurring Charge	\$ 0.00
Nonrecurring Charge	\$30.00

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**SECTION 6 SUPPLEMENTAL SERVICES *continued*****6.12 Listings****6.12.1 General**

The following rules apply to standard listings in light face type in the white pages (alphabetical section) of the telephone directory and to the Directory Assistance records of the Company.

Only information necessary to identify the Customer is included in these listings. The Company may use abbreviations in listings. The Company may reject a listing which it judges to be objectionable. A name made up by adding a term such as Company, Shop, Agency, Works, etc. to the name of a commodity or service will not be accepted as a listing unless the Customer is legally doing business under that name.

A name may be repeated in the white pages only when only when a different address or telephone number is used.

**6.12.2 Composition of Listings****A. Name****1. Business Service**

The following names may be included in business service listings:

- a. The name of Customer or joint user.
- b. The name of each business enterprise which the Customer or joint user conducts.
- c. The name by which the business of a Customer or joint user is known to the public. Only one such name representing the same general line of business will be accepted.
- d. The name of any person associated with the Customer or joint user in the same business.
- e. The name of any person, firm or organization which Customer or joint user is authorized to represent, or the name of an authorized representative of the Customer or joint user.

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**SECTION 6 SUPPLEMENTAL SERVICES *continued*****6.12 Listings *continued*****6.12.2 Composition of Listings *continued*****A. Name *continued*****1. Business Service *continued***

- f. Alternative spelling of an individual name or alternative arrangement of a business name, provided the listing, in the judgment of the Company, is not for advertising purposes.
- g. The name of a publication issued periodically by the Customer or joint user.
- h. The name of an inactive business organization in a cross-reference listing when authorized by such business or organization.
- i. The name of a member of Customer's domestic establishment when business service is furnished in the Customer's residence.
- j. The name of a corporation which is the parent or a subsidiary of the Customer.
- l. The name of a resident of a hotel, apartment house, boarding house or club which is furnished PBX service, may be included in a residence type listing with the telephone number of the PBX service.
- m. The name of the Customer to a sharing arrangement.

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**SECTION 6 SUPPLEMENTAL SERVICES *continued*****6.12 Listings *continued*****6.12.2 Composition of Listings *continued*****B. Designation**

The purpose of a business designation is to identify the listed party and not to advertise the business. No designation of the nature of the business is included if this is sufficiently indicated by the name. Where a listed party is engaged in more than one general line of business, one additional business designation may be included in the listing when necessary to identify the listed party. When a listed party has two or more listed telephone numbers or two or more business addresses, designations indicating the branches of the organization may be included where necessary to assist the public in calling.

A designation may include a title to indicate a listed party's official position, but not the name of the firm or corporation with which the individual is connected. Individual names or titles are not shown following the name of a firm or corporation.

A term such as "renting agent" may be included in a listing indented under the name of a building, provided the agent maintains a renting office in such a building.

A designation is not ordinarily provided in a residence type listing except for residential service as permitted under the terms of this tariff. A professional designation is permitted on residence service in the case of a physician, surgeon, dentist, osteopath, chiropodist, podiatrist, optometrist, chiropractor, physiotherapist, Christian Science practitioner, veterinary surgeon, registered nurse or licensed practical nurse, provided that the same name and designation is also listed on business service of that Customer or another Customer in the same or different directory.

The listing of service in the residence of a clergyman may include the designation "parsonage," "rectory," "parish house," or "manse," and any such listing may be indented under a listing in the name of the church. Where residence service is furnished in a church study, the listing may include the designation "study."

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LOCAL SERVICES TARIFF

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**SECTION 6 SUPPLEMENTAL SERVICES *continued*****6.12 Listings *continued*****6.12.2 Composition of Listings *continued*****C. Address**

Each residence or non-profit listing may, but does not have to, include the house number and street name of the residence where the telephone service is provided. Other information, such as a building name or a locality designation, may be included to help identify the Customer.

**D. Telephone Number**

Each listing may include only one telephone number, except in an alternate telephone number listing where each number listed is considered a line for rate purposes.

A listing may include only the telephone number of the first line of a PBX system or incoming service group, except that a trunk not included in the incoming service group of a PBX system, or the first trunk of a separate incoming service group of a PBX system may be listed to meet special conditions where a corporation and its subsidiaries use the same PBX system.

**6.12.3 Types of Listings****A. Main Listing:**

A main listing includes a name, designation, address and telephone number of the Customer. It appears in the White Pages of the telephone directory and in the Company's Directory Assistance records. The designation in the listing will be provided according to the rules in paragraph 6.12.2.B above.

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## LOCAL SERVICES TARIFF

SECTION 6 SUPPLEMENTAL SERVICES *continued*6.12 Listings *continued*6.12.3 Types of Listings *continued*

## B. Premium Listings:

## 1. Additional Listings

Customers may arrange for additional listings, similar to the primary listing, at the additional listing rate. Listings may include abbreviated names, names which are commonly spelled several ways, rearrangements of names and nicknames by which the Customer is commonly known. All names will be included in their proper alphabetical order. If the above additional listing does not readily identify the Customer, it shall be necessary to include a line of information stating "same as" or "see" and a reference to the name contained in the main listing at the Extra Listing Line Rate. Listings will not be accepted for the purpose of securing preferential publicity or position.

## 2. [Reserved for Future Use]

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LOCAL SERVICES TARIFF

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**SECTION 6 SUPPLEMENTAL SERVICES *continued*****6.12 Listings *continued*****6.12.3 Types of Listings *continued*****B. Premium Listings: *continued*****3. Extra Listing Lines**

Lines of information acceptable to the Company may be arranged for at the rate shown in the schedule to appear in addition to a main listing for the purpose of facilitating use of the service.

**4. Alternate Call Listings**

Any listed party who has made the necessary arrangements for receiving telephone calls during his or her absence may have an alternate telephone number listing or a night listing, such as the following.

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**SECTION 6 SUPPLEMENTAL SERVICES *continued*****6.12 Listings *continued*****6.12.3 Types of Listings *continued*****B. Premium Listings: *continued*****4. Alternate Call Listings *continued***

If no answer call (telephone number)  
Night calls (telephone number)  
Night calls after \_\_ PM (telephone number)  
Nights, Sundays and holidays (telephone number)  
5PM to 9AM weekdays, Saturday until 9AM, Monday  
and holidays (telephone number)

Such listing may be furnished as an indented listing or as a sub-caption.

The telephone number in such a listing may be that of another service furnished the same Customer or one of the Customer's PBX trunks not included in the incoming service group, or the service furnished a different Customer.

**5. Alternate User Listings**

An Alternate User Listing may be furnished when it is necessary to refer the directory user to an alternate listing when there are joint users of the same telephone number.

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LOCAL SERVICES TARIFF

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**SECTION 6 SUPPLEMENTAL SERVICES *continued*****6.12 Listings *continued*****6.12.3 Types of Listings *continued*****B. Premium Listings: *continued*****6. Cross Reference Listings**

A Cross Reference Listing may be furnished in the same alphabetical group with the related listing when it is necessary to refer to the directory user to another directory listing.

**7. Nonpublished Service - See Section 6.13.****8. Nonlisted Service - See Section 6.14.****9. Suite Listing**

A Suite Listing allows the Customer to add its office or suite number to a Main or Additional Main Directory Listing. A Suite Listing may not be purchased as a standalone listing.

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## LOCAL SERVICES TARIFF

SECTION 6 SUPPLEMENTAL SERVICES *continued*6.12 Listings *continued*6.12.4 Stylization of Listings

## A. Indented Listings

An indented listing appears under any listing and may include only a designation, address and telephone number. An indented listing is allowed only when a Customer is entitled to two or more listings of the same name with different addresses or different telephone numbers. For example:

Smith, John MD  
Office 125 Portland 555-4180  
Residence 9 Glenway 555-8345

6.12.5 [Reserved for Future Use]

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Executive Director

## LOCAL SERVICES TARIFF

SECTION 6 SUPPLEMENTAL SERVICES *continued*6.12 Listings *continued*6.12.6 Rates for Additional Listings

There is a monthly recurring and a one time nonrecurring charge for premium listings. This charge takes effect as soon as the listing is shown on the Company's Directory Assistance Records. (T)

There is a one-time nonrecurring charge for each request to move or change a listing. If the request is received after the directory publisher's deadline for such changes, an additional late charge will apply. (N)  
|  
(N)

<u>Type of Listing</u>	<u>Monthly Recurring</u>		<u>Nonrecurring</u>	(T)
Main Listing - Local	\$0.00		\$ 0.00	(T)
Main Listing – Foreign	\$4.50	(I)	\$11.10	(N)
Additional Main Listing	\$4.50	(I)	\$11.10	(I)
Additional Listings	\$4.50	(I)	\$11.10	(D)
Extra Listing Lines	\$4.50	(I)	\$11.10	
Alternate Call Listings	\$4.50	(I)	\$11.10	
Alternate User Listing	\$4.50	(I)	\$11.10	
Cross Reference Listings	\$4.50	(I)	\$11.10	(D)
Listing - Suite	\$4.50	(I)	\$ 0.00	
Move Change Charge	N/A		\$11.10	(N)
Late Charge	N/A		\$25.00	(N)

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**SECTION 6 SUPPLEMENTAL SERVICES *continued*****6.13 Non-Published Service****6.13.1 General**

Non-published service means that the Customer's telephone number is not listed in the directory, nor does it appear in the Company's Directory Assistance Records.

**6.13.2 Regulations**

This service is subject to the rules and regulations for E911 service, where applicable.

The Company will complete calls to a non-published number only when the caller dials direct or gives the operator the number. No exceptions will be made, even if the caller says it is an emergency.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-published number in the directory or disclosing it to another party. If, in error, the telephone number is published in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for non-published service.

The Customer indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and holds the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-published service or the disclosing of said number to any person.

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**SECTION 6 SUPPLEMENTAL SERVICES *continued*****6.13 Non-Published Service *continued*****6.13.3 Rates and Charges**

There is a monthly charge for each non-published service. This charge does not apply if the Customer has other listed service at the same location; if the Customer lives in a hotel, boarding house or club with listed service; or if the service is installed for a temporary period.

There is a one-time nonrecurring charge for each request to move or change a listing. If the request is received after the directory publisher's deadline for such changes, an additional late charge will apply.

	Monthly <u>Recurring</u>		<u>Nonrecurring</u>	
Non-Published Service	\$1.96	(I)	\$11.10	(T)   (T)
Move / Change Charge	N/A		\$11.10	(N)
Late Charge	N/A		\$25.00	(N)

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**PUBLIC SERVICE COMMISSION  
 OF KENTUCKY  
 EFFECTIVE  
 5/15/2006**

**PURSUANT TO 807 KAR 5:011**

Effective: **SECTION 6(1)** May 15, 2006

By  KYL0603  
 Executive Director

## LOCAL SERVICES TARIFF

SECTION 6 SUPPLEMENTAL SERVICES *continued*6.14 Non-Listed Service6.14.1 General

Non-listed service means that the Customer's telephone number is not listed in the directory, but it does appear in the Company's Directory Assistance Records.

6.14.2 Regulations

This service is subject to the rules and regulations for E911 service, where applicable.

The Company will complete calls to a non-listed number.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-listed number in the directory or disclosing it to another party. If, in error, the telephone number is listed in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for non-listed service.

The Customer indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and holds the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-listed service or the disclosing of said number to any person.

6.14.3 Rates and Charges

There is a monthly charge for each non-listed service. This charge applies if the Customer has other listed service at the same location; if the Customer lives in a hotel, boarding house or club with listed service; or if the service is installed for a temporary period.

There is a one-time nonrecurring charge for each request to move or change a listing. If the request is received after the directory publisher's deadline for such changes, an additional late charge will apply.

	<u>Monthly Recurring</u>		<u>Nonrecurring</u>	
Non-Listed Service	\$1.96	(I)	\$11.10	(T)
Move / Change Charge	N/A		\$11.10	(N)
Late Charge	N/A		\$25.00	(N)

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Executive Director

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LOCAL SERVICES TARIFF

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**SECTION 6 SUPPLEMENTAL SERVICES *continued*****6.15 Remote Call Forwarding****6.15.1 General Description**

Remote Call Forwarding allows a Customer the ability to purchase additional Directory Numbers and to have calls to those telephone numbers forwarded on a permanent basis to a designated telephone number.

**6.15.2 Conditions**

- A. The telephone number to which calls are forwarded is user-defined.
- B. Changes to this number are made via a Service Order.
- C. Customers can request additional paths for Remote Call Forwarding service.
- D. A flat-rated monthly recurring charge applies for each main Remote Call Forwarding Directory Number and for each additional path ordered.

**6.15.3 Rates and Charges**

Per Line:

	<u>Nonrecurring</u>	<u>Recurring</u>
Remote Call Forwarding Service	\$27.00	\$13.60
Remote Call Forwarding Service - Additional Paths	\$0.00	\$13.60

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LOCAL SERVICES TARIFF

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**SECTION 7 INTRALATA TOLL SERVICE****7.1 General****7.1.1 Description**

IntraLATA toll service is furnished for telephone communication between telephones in different local calling areas within the originating LATA in accordance with the regulations and schedules of charges specified in this tariff. The toll service charges specified in this Section are in payment for all service furnished between the calling and called telephone, except as otherwise provided in this tariff.

IntraLATA toll calling includes the following types of calls: direct dialed, calling card, collect, third number billed, special toll billing, requests to notify of time and charges, person to person calling and other station to station calls.

**7.1.2 Classes of Calls**

Service is offered as two classes: station to station calling and person to person calling.

- A) Station to Station Service is that service where the person originating the call dials the telephone number desired or gives the Company operator the telephone number of the desired telephone station or system.
- B) Person to Person Service is that service where the person originating the call specifies to the Company operator a particular person to be reached, a particular mobile unit to be reached, or a particular station, department or office to be reached. The call remains a person to person call when, after the telephone, mobile telephone, or PBX system has been reached and while the connection remains established, the person originating the call requests or agrees to talk to any person other than the person specified, or to any other agreed upon alternate.

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## LOCAL SERVICES TARIFF

SECTION 7 INTRALATA TOLL SERVICE *continued*7.2 Timing of Calls

- 7.2.1 Unless otherwise indicated, all calls are timed in one minute increments and all calls which are fractions of a minute are rounded up to the next whole minute.
- 7.2.2 For station to station calls, call timing begins when a connection is established between the calling telephone and the called telephone station.
- 7.2.3 For person to person calls, call timing begins when connection is established between the calling person and the particular person, station or mobile unit specified or an agreed alternate.
- 7.2.4 Call timing ends when the calling station "hangs up," thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.
- 7.2.5 Calls originating in one time period as defined in Section 7.3 and terminating in another will be billed the rates in effect at the beginning of each minute.

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## LOCAL SERVICES TARIFF

SECTION 7 INTRALATA TOLL SERVICE *continued*7.3 Time Periods Defined

Unless otherwise indicated in this tariff, the following time periods apply.

7.3.1 Rate periods except holidays

Rate Period	From	Up to, but <u>not including</u>	Days	
Peak	8:00 AM	5:00 PM	Monday Friday	-
Off-Peak	5:00 PM	11:00 PM	Monday Friday	-
11:00 PM 8:00 AM	8:00 AM 11:00 PM	All Days Saturday & Sunday		

7.3.2 Holidays include Christmas, New Year's Day, Thanksgiving, Independence Day, and Labor Day.

7.3.3 All times refer to local time.

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LOCAL SERVICES TARIFF

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**SECTION 7 INTRALATA TOLL SERVICE *continued*****7.4 Call Charges**

Calls are billed in six (6) second increments after an initial minimum call duration of eighteen (18) seconds. In addition, where live or automated operator assistance is required for call completion or billing, a per call service applies as specified in Section 6.2 of this tariff.

The following charges apply to each completed call. Fractional cents resulting for any call are rounded up to the next full cent.

	Initial <u>18 Seconds</u>	Each Additional <u>6 Seconds</u>
Peak	\$0.0300	\$0.0100
Off-Peak	\$0.0240	\$0.0080

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LOCAL SERVICES TARIFF

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**SECTION 8 SPECIAL ARRANGEMENTS****8.1 Special Construction****8.1.1 Basis for Charges**

Where the Company furnishes a facility or service for which a rate or charge is not specified in the Company's tariffs, charges will be based on the costs incurred by the Company and may include: (1) nonrecurring type charges; (2) recurring type charges; (3) termination liabilities; or (4) combinations thereof.

**8.1.2 Basis for Cost Computation**

The costs referred to in 8.1.1 preceding may include one or more of the following items to the extent they are applicable:

- A. cost installed of the facilities to be provided including estimated costs for the rearrangements of existing facilities. Cost installed includes:
  - 1. equipment and materials provided or used,
  - 2. engineering, labor and supervision,
  - 3. transportation, and
  - 4. rights-of-way;
- B. cost of maintenance;
- C. depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage;
- D. administration, taxes and uncollectible revenue on the basis of reasonable average costs for these items;

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LOCAL SERVICES TARIFF

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**SECTION 8 SPECIAL ARRANGEMENTS continued****8.1 Special Construction continued****8.1.2 Basis for Cost Computation continued**

- E. license preparation, processing and related fees;
- F. tariff preparation, processing and related fees;
- G. any other identifiable costs related to the facilities provided; or
- H. an amount for return and contingencies.

**8.1.3 Termination Liability**

To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of the Customer.

- A. The termination liability period is the estimated service life of the facilities provided.
- B. The amount of the maximum termination liability is equal to the estimated amounts for:
  - 1. Cost installed of the facilities provided including estimated costs for rearrangements of existing facilities and/or construction of new facilities as appropriate, less net salvage. Cost installed includes the cost of:
    - a. equipment and materials provided or used,
    - b. engineering, labor and supervision,
    - c. transportation, and
    - d. rights-of-way;

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LOCAL SERVICES TARIFF

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**SECTION 8 SPECIAL ARRANGEMENTS *continued*****8.1 Special Construction *continued*****8.1.3 Termination Liability *continued*****B. *continued***

2. license preparation, processing, and related fees;
3. tariff preparation, processing, and related fees;
4. cost of removal and restoration, where appropriate; and
5. any other identifiable costs related to the specially constructed or rearranged facilities.

- C. The applicable termination liability method for calculating the unpaid balance of a term obligation. The amount of such charge is obtained by multiplying the sum of the amounts determined as set forth in Section 8.1.3(B) preceding by a factor related to the unexpired period of liability and the discount rate for return and contingencies. The amount determined in Section 8.1.3(B) preceding shall be adjusted to reflect the redetermined estimate net salvage, including any reuse of the facilities provided. This product is adjusted to reflect applicable taxes.

**8.2 Individual Case Basis (ICB) Arrangements**

Arrangements will be developed on a case-by-case basis in response to a bona fide special request from a Customer or prospective Customer to develop a competitive bid for a service not generally available under this tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis. Contracts resulting from a special request will be submitted for approval and filed with the Kentucky PSC, if the rules and regulations of the Commission do require such filings and approval.

Upon notice to the Customer, the Company may change rates offered pursuant to special arrangement or individual case basis pricing if the provision of service at such rate(s) becomes economically infeasible.

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LOCAL SERVICES TARIFF

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**SECTION 8 SPECIAL ARRANGEMENTS *continued*****8.3 Negotiated Rates and Competitive Discounts**

Customized service packages at Negotiated Rates or Competitive Discounts may be furnished on a case-by-case basis in response to request by Customers of the Company for proposals or for competitive bids. All rates will be offered to the Customer in writing and on a non-discriminatory basis. Contracts resulting from a special request will be submitted for approval and filed with the Kentucky Public Service Commission, if the rules and regulations of the Commission do require such filings and approval. Service offered under this Tariff provision will be provided to Customers pursuant to contract.

Competitive Discounts are available to Customer purchasing services with a contract period of 24 months or greater. Competitive Discounts shall not exceed 20%.

Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations and prices in other sections of this Tariff. Specialized rates or charges will be made available to similarly-situated Customers on a nondiscriminatory basis. The Company will consider the following factors when establishing special pricing arrangements: (1) the LATA in which the Customer is located; (2) the horizontal and vertical distance from the central office to the Customer's premises; (3) the availability and location of the network facilities; (4) the type of service; (5) the price of the service; (6) the number of lines (circuits) being used; and (7) the length of the contract terms.

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LOCAL SERVICES TARIFF

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**SECTION 8 SPECIAL ARRANGEMENTS *continued*****8.3 Special Promotions**

The Company may from time to time engage in special promotional trial service offerings of limited duration (not to exceed ninety days on a per Customer basis for non-optional, recurring charges) designed to attract new Customers or to increase Customer awareness of a particular tariff offering. Requests for promotional offerings will be presented to the Commission for its review in accordance with rules and regulations established by the Commission, and will be included in the Company's tariff as an addendum.

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## LOCAL SERVICES TARIFF

**SECTION 8 SPECIAL ARRANGEMENTS continued****8.3 Special Promotions continued****8.3.1 Go For the Gold Promotion**

The VersiPak® Go for the Gold promotion consists of three packages combining voice channels, Internet bandwidth, Long Distance, unlimited local calling, Federal Subscriber Line Charge ("FSLC"), and several features – all for one low monthly fee with no installation charge. This promotion is available to new Customers and to existing Customers at a new service location. Wholesale, carrier and ISP Customers are not eligible for this promotion.

**A. Promotional Package Description**

Three promotional packages are available:

<u>Package</u>	<u>Description</u>
6-Pak	6 Voice channels*, 256K Internet, 2000-2500 LD minutes, Unlimited Local Calling, Features
12-Pak	12 Voice channels*, 512K Internet, 4000-4500 LD minutes, Unlimited Local Calling, Features
24-Pak	24 Voice channels*, 1.5M Internet, 5000-5500 LD minutes, Unlimited Local Calling, Features

\*Voice channels can include Business Lines, Terminals, Analog or Digital Trunks, or IPRI

(N)

(N)

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By  KYL0414  
 Executive Director

## LOCAL SERVICES TARIFF

SECTION 8 SPECIAL ARRANGEMENTS *continued*8.3 Special Promotions *continued*8.3.1 Go For the Gold Promotion *continued*B. Rates and Charges

Package	Term	Total Channels	MOU Long Distance Included	MRC
6-Pak	24 mo	12	2000	\$ 546.00
	36 mo	12	2500	\$ 495.00
12-Pak	24 mo	20	4000	\$ 775.00
	36 mo	20	4500	\$ 700.00
24-Pak	24 mo	48	5000	\$1,056.00
	36 mo	48	5500	\$ 960.00

(N)

(N)

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By



KYLO414

Executive Director

## LOCAL SERVICES TARIFF

SECTION 8 SPECIAL ARRANGEMENTS *continued*8.3 Special Promotions *continued*8.3.1 Go For the Gold Promotion *continued*

(N)

## C. Rules Applicable to Local Voice Services

1. Customers purchasing the 12-Pak and 24-Pak packages may mix and match Lines, Trunks, IPRI and Terminals. All voice channels in the 6-Pak package must be of the same type.
2. For 6-Pak and 12-Pak packages, the IPRI Facility is not counted as one of the 6 or 12 channels. It will be considered as one of the 24 voice channels of the 24-Pak package.
3. The long distance minutes of Usage (MOU) will not be applicable to any local usage, local directory assistance, or local operator services.
4. The following features and services are included in the promotional price:
  - Call Blocking per Line
  - Call Hold
  - Last Call Return
  - Caller ID per Line
  - Calling Name
  - Automatic Redial
  - Call Waiting
  - Three-Way Calling
  - Up to 100 Individual Telephone Numbers per Digital Trunk or IPRI
  - One Hunt Group per Digital Trunk or IPRI
  - One Directory Listing
  - Federal Subscriber Line Charge
  - Unlimited Local Directory Assistance (excludes foreign 411, 1+411 or 555-1212)
  - Extended Area Calling (where available)
  - Unlimited LATA-wide Calling

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Executive Director

## LOCAL SERVICES TARIFF

SECTION 8 SPECIAL ARRANGEMENTS *continued*8.3 Special Promotions *continued*8.3.1 Go For the Gold Promotion *continued*

## D. Rules Applicable to the Long Distance Services

- A. If the Customer does not use the entire amount of packaged free minutes, the unused minutes will NOT carry over to the next month.
- B. The long distance minutes will be applicable to both 1+ and 8XX toll free long distance calls. Traffic not eligible for the long distance minutes includes: local traffic; traffic to Alaska, Hawaii (excludes customers located in Hawaii), Puerto Rico, U.S. Virgin Islands, Guam, Canada, Mexico and international destinations; long distance directory assistance and operator services; switchless long distance services; and calling card Services.
- C. This promotion cannot be shared across multiple locations. A package can be shared across TWTC dial tone services at the same location. Multiple packages may not be combined together.
- D. Any long distance minutes that exceed the allotted amount will be charged at the standard tariffed rate.
- E. IntraLATA toll usage will not be counted against allotment of long distance minutes.

(N)

(N)

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Executive Director

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LOCAL SERVICES TARIFF

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**SECTION 8 SPECIAL ARRANGEMENTS *continued*****8.3 Special Promotions *continued*****8.3.1 Go For the Gold Promotion *continued*****E. General Rules**

1. This promotion is effective August 6, 2004 through October 29, 2004. Service agreement must be executed by close of business on October 24, 2004. Service must be activated no later than December 1, 2004.
2. This promotion can not be combined with any other promotional offers.
3. All applicable taxes and surcharges will be applied as appropriate and will not be discounted as part of the promotion.
4. Standard rates for Move, Add, Change and Restore charges apply under this promotion.
5. Promotional pricing is for On-Net connection. Additional charges may apply for Off-Net connection.
6. Termination Liability as specified elsewhere in this tariff applies to early termination of service.
7. There is no limit to the number of Local Voice Service facilities a Customer may purchase at the promotional rate.

(N)

(N)

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Executive Director

## LOCAL SERVICES TARIFF

SECTION 8 SPECIAL ARRANGEMENTS *continued*8.3 Special Promotions *continued*

## 8.3.2 On-Net Promotion

## A. Promotion Description

This promotion offers a one-month service credit to eligible Customers located in existing On-Net buildings who purchase any service with a monthly recurring charge and a service term of at least 24 months.

## B. Terms and Conditions

1. Internet Service Providers and carrier Customers are not eligible to receive this promotion.
2. Customers in Off-Net buildings or areas not currently On-Net are not eligible for this promotion.
3. The promotional service credit will be applied against the monthly recurring charge for the purchased service.
4. This promotion is effective through December 31, 2006. Service must be installed no later than two months after the date of the service order.
5. Local usage fees for measured and message rated service are not included in the promotional price.
6. Applicable taxes and surcharges, including Federal Subscriber Line Charge, will be billed at standard rates.
7. All monthly recurring charges will be billed in advance of service.
8. Termination liability as described elsewhere in this tariff applies to early termination.
9. This promotion may not be combined with any other promotional offer except the On-Net Satisfaction Guarantee.
10. If combined with the On-Net Satisfaction Guarantee, the Customer's promotional service credit may not exceed the total amount billed for the applicable service.

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**LOCAL SERVICES TARIFF**

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**SECTION 8 SPECIAL ARRANGEMENTS** *continued***8.3 Special Promotions** *continued***8.3.3 On-Net Satisfaction Guarantee****A. Promotion Description**

This promotion allows eligible new Customers in existing On-Net buildings to disconnect any service for any reason within the first 30 days of service without incurring termination liability.

**B. Terms and Conditions**

1. This offer is available only to new eligible Customers and existing eligible Customers purchasing new services in existing On-Net buildings.
2. Internet Service Providers and carrier Customers are not eligible to receive this promotion.
3. Customers in Off-Net buildings or areas not currently On-Net are not eligible for this promotion.
4. Customers who wish to invoke the On-Net Satisfaction Guarantee must notify the Company of their desire to terminate service in writing within 30 days of service installation. The Customer is responsible for all service charges incurred up to the date of disconnection.
5. This promotion is effective through December 31, 2006. Service must be installed no later than two months after the date of the service order.
6. All monthly recurring charges will be billed in advance of service.
7. Termination liability as described elsewhere in this tariff applies to early termination, after the first 30 days of service.
8. This promotion may not be combined with any other promotional offer other than the "On-Net Promotion".

(N)

(N)

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**Executive Director**

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LOCAL SERVICES TARIFF

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SECTION 8 SPECIAL ARRANGEMENTS *continued*8.3 Special Promotions *continued*

## 8.3.4 CCS Renewal Promotion

## A. Promotion Description

This promotion allows existing eligible Customers to receive up to a two-month service credit upon renewing any service except Local Loop.

## B. Terms and Conditions

1. This offer is available only to existing eligible Customers who renew a qualified service within the Company's standard renewal window on a term commitment contract.
2. The eligible Customer who orders service for a 24 month term will receive a credit equal to one month's monthly recurring charge for the service ordered. The eligible Customer who orders service for a 36 month term (or longer) will receive a credit equal to two months' monthly recurring charges for the service ordered.
3. Internet Service Providers and carrier Customers are not eligible to receive this promotion.
4. Local usage fees for measured and message rated service, directory assistance, taxes, surcharges and other items that do not have a monthly recurring charge are not eligible for the promotion.
5. This promotion is effective through December 31, 2006. Service must be installed no later than two months after the date of the service order.
6. All monthly recurring charges will be billed in advance of service.
7. Termination liability as described elsewhere in this tariff applies to early termination.
8. This promotion may not be combined with any other promotional offer.

(N)

(N)

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